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Location	Sunset Room, Department of Commerce Building
Purpose	Update progress of Business One Stop
Attendance	Celia Nightingale, Janet Shimabukuro, Patrick Reed, Jeff Baughman, Allen Walker, Edmon Lee, Kristi Stickland, Max Pham, Rachael Lindstedt, Brittany Wilson, Sharon Wong, Grant Pfeifer, Nancy Skewis, J Bayne, Servando Patlan, Tamiko..., Kari Gilia.

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#### Agenda Highlights

- Washington Health Benefit Exchange introduction,
- Review of the Suggested 2014 Action items,
- L&I Results WA – request for subcommittee volunteers,
- Regulatory Improvement Surveys results,
- WABOS and Small Business Guide update,
- Future location and time of the SBLT meetings

#### Washington Health Benefit Exchange (WHBE) Introduction

Kristi Stickland, Washington Health Benefit Exchange (WHBE):

- WHBE is currently launching the small business health plan finder, which will be available state-wide by 2015.
- At this time there are only two healthcare insurance providers, Kaiser and MODA Health (Oregon based) and small business owners will have 19 plans to choose from. (small business is between 50-100 employees).
- Healthcare plans will be made available on October 1.
- WHBE is in the process of working with other healthcare insurance providers, but only Kaiser and MODA Health will be offered in 2015.
- Most small business owners cannot afford to hire a healthcare broker, so WHBE will be offering easy access to free healthcare broker services.
- WHBE hired a Public Relations firms to help them reach out to small business owners. They will be at the Seattle Food Festival and Small Business Fair and will be attending as many other conferences, events, or tradeshows they can to spread the word. They were also thinking of developing a newsletter.

#### Review of the Suggested 2014 Action items

Sharon Wong, Office for Regulatory Innovation and Assistance and Gregory Flibbert, Washington State Department of Ecology:

- Arrange 1-to-1 follow-up debriefing meetings with project proponents situations where the environmental permitting process did not go smoothly or timely – report lessons, findings to SBLT

Recent Case Studies Based on work outside of the Spokane Office revealed current environmental rules are based more on past practice than today's realities. An example of this was a Carbon Fiber Facility (SGL Automotive) in which the business model changed significantly requiring specialized permits. After the project was complete, Ecology worked with SGL Automotive to identify pinch points or any criticism on the permit process. They plan to use this model to continue to seek out open conversation with customers to improve their practices.

- Experiment with an innovative environmental permitting approach for a project now pending – again report on how well it worked...

Since the project with SGJ Automotive was so complicated, it required Ecology to think outside the box and consider experimenting with a two-part permit – a “dress rehearsal” permit and a “final” permit. The “dress rehearsal” permit would be issued to allow the project to begin and provide flexibility for additional issues or changes. After the project is complete, the customer would then receive the “final” permit, which would not have an expiration date.

#### **L&I Results WA – Request for subcommittee members**

Celia Nightingale, Washington Department of Labor and Industries (LNI):

- LNI is currently focused on growth and employment income for Washington State residents.
- Although the SBLT members are not in the position to drive change, we can still use each individual's knowledge and experience to push change in the right direction.

#### **Regulatory Improvement Surveys results**

Joseph Ringold, Office for Regulatory Innovation and Assistance:

- ORIA has received relatively few responses (about a dozen) since the surveys were first posted – none have provided any “light bulb” moments as the responders do not have enough knowledge on the process.
- Several recommendations to change the survey, either by changing the questions or making it an “open suggestion box”
- There are questions on how to properly track, respond and report the suggestions/questions.
  - Suggestions/questions should be forwarded to the appropriate agency (City, County or State agencies) for their response
  - Quarterly ORIA should also present a report to the SBLT members the results of the suggestions/questions
  - Survey results will be tracked using the ORIA ICIS database system

#### **WABOS and Small Business Guide Update**

Brittany Wilson, Office for Regulatory Innovation and Assistance and Max Phan, Office for Chief Information Officer:

- A copy of the WABOS has been provided to several business owners for beta testing – specifically to test how easy it is to find information
- OCIO staff will be traveling down the peninsula to Vancouver to conduct more small business interviews
- The Small Business Guide:
  - A New chapter on payroll will be added – between the START and OPEN chapters

- A Vietnamese version of the SBG is now available

**Future location and time of the SBLT meetings**

Sharon Wong, Office for Regulatory Innovation and Assistance:

- The times and locations of the SBLT meetings will continue to change until a permanent location is decided. The next meeting will be on August 28 and the Department of Labor and Industries – Calendar invites to follow after this meeting