

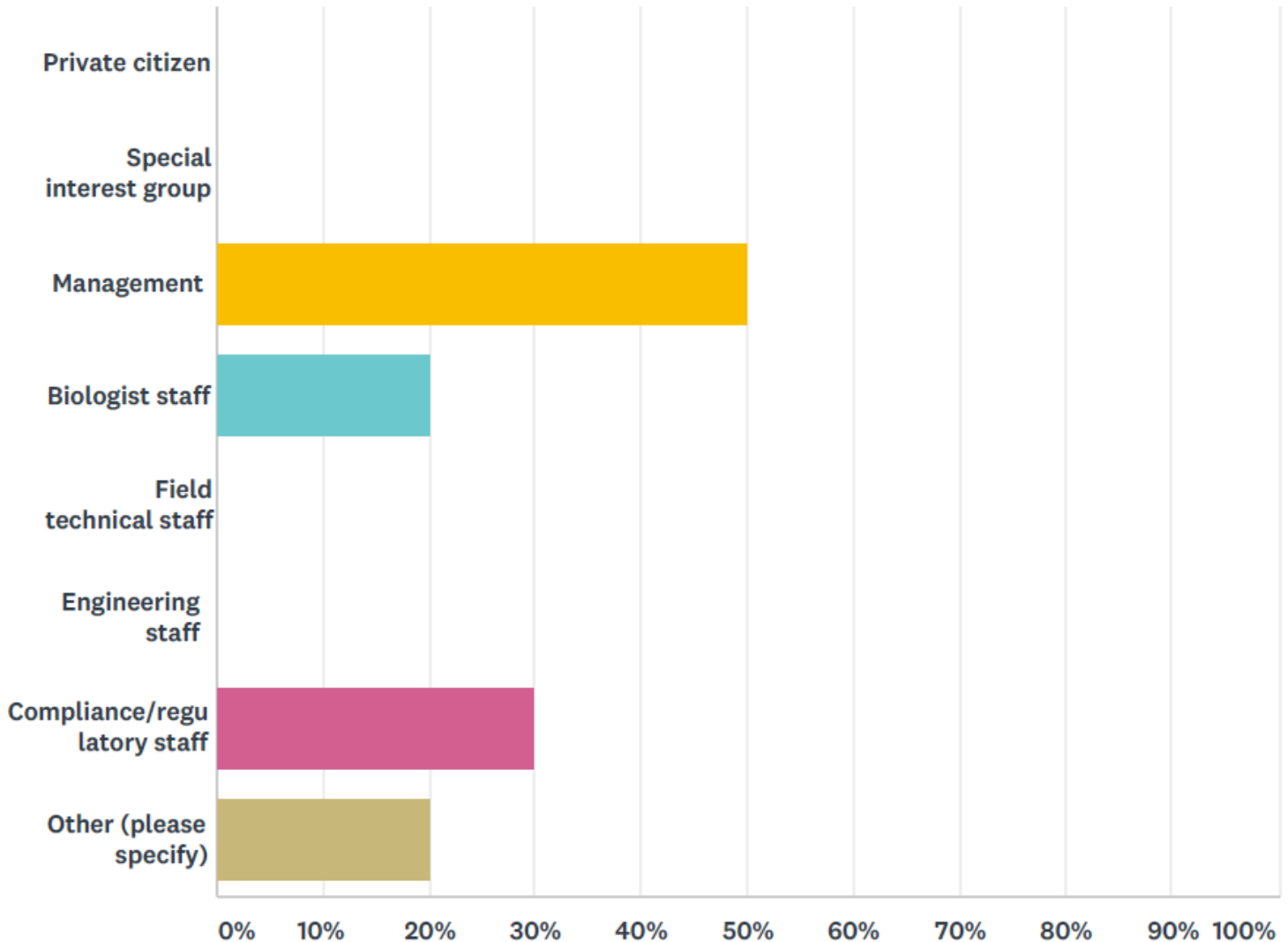
Q2 Facility

Answered: 8 Skipped: 1

#	RESPONSES	DATE
1	The Dalles Dam Northshore Fishway	10/16/2019 4:45 PM
2	Boundary	10/16/2019 3:31 PM
3	Cowlitz PUD Swift No. 2 Hydroelectric Project	10/16/2019 1:58 PM
4	Yelm Hydroelectric Project	10/16/2019 1:12 PM
5	Cowlitz, Cushman, Nisqually and Wynoochee Hydroelectric Projects	10/16/2019 12:16 PM
6	Avista	10/16/2019 11:49 AM
7	Merwin, Yale and Swift No. 1 Hydroelectric Projects	10/16/2019 10:23 AM
8	Baker River and Snoqualmie Falls	9/25/2019 1:48 PM

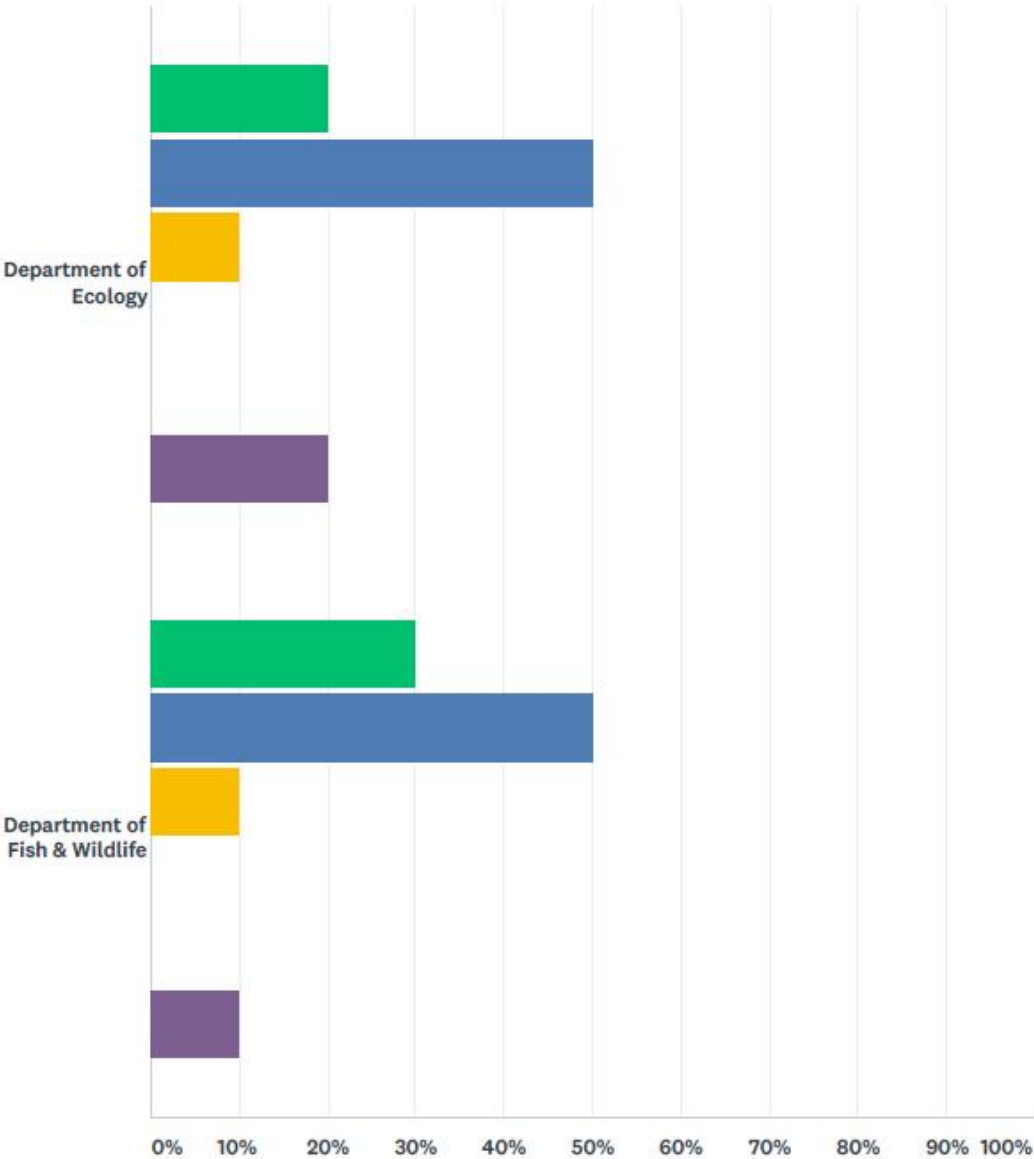
Q3 In what capacity are you taking this survey?

Answered: 10 Skipped: 1



Q4 I was satisfied with staff response time.

Answered: 10 Skipped: 1

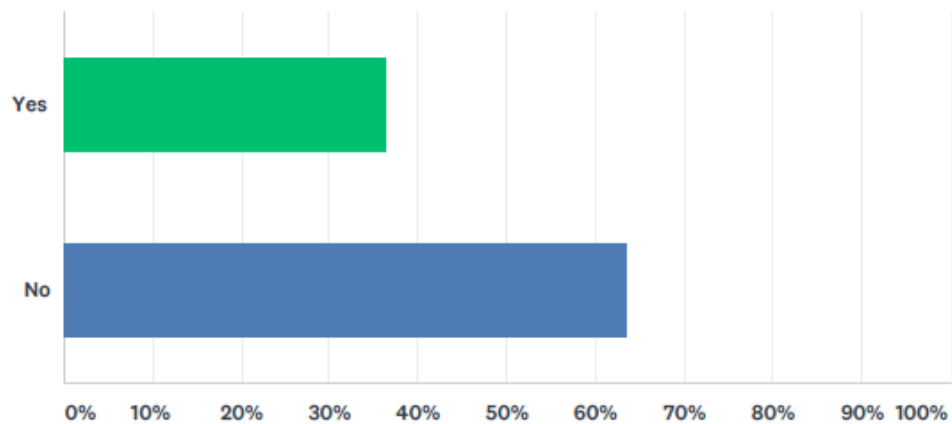


Strongly Agree Agree Undecided/Neutral Disagree
Strongly Disagree N/A

	STRONGLY AGREE	AGREE	UNDECIDED/NEUTRAL	DISAGREE	STRONGLY DISAGREE	N/A	TOTAL	WEIGHTED AVERAGE
Department of Ecology	20.00% 2	50.00% 5	10.00% 1	0.00% 0	0.00% 0	20.00% 2	10	1.88
Department of Fish & Wildlife	30.00% 3	50.00% 5	10.00% 1	0.00% 0	0.00% 0	10.00% 1	10	1.78

Q5 Would you like to answer more questions about Responsiveness?

Answered: 11 Skipped: 0



ANSWER CHOICES		RESPONSES	
Yes		36.36%	4
No		63.64%	7
TOTAL			11

Q6 State agency staff were available for assistance upon request.

Answered: 3 Skipped: 8

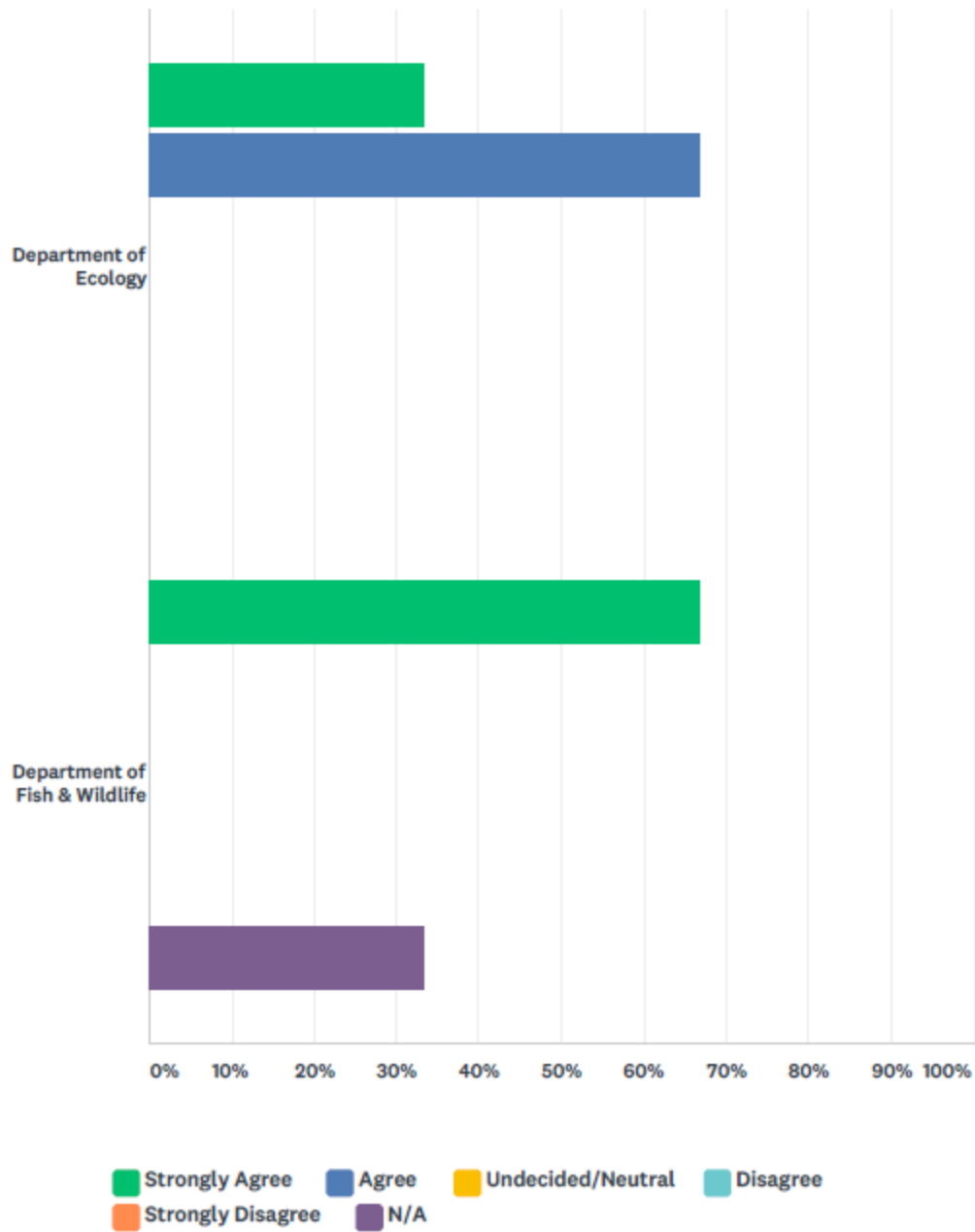


Strongly Agree Agree Undecided/Neutral Disagree
Strongly Disagree N/A

	STRONGLY AGREE	AGREE	UNDECIDED/NEUTRAL	DISAGREE	STRONGLY DISAGREE	N/A	TOTAL	WEIGHTED AVERAGE
Department of Ecology	66.67% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	33.33% 1	3	1.00
Department of Fish & Wildlife	66.67% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	33.33% 1	3	1.00

Q7 State agency staff provided timely responses to questions related to 401 WQ Certification requirements and/or other state actions.

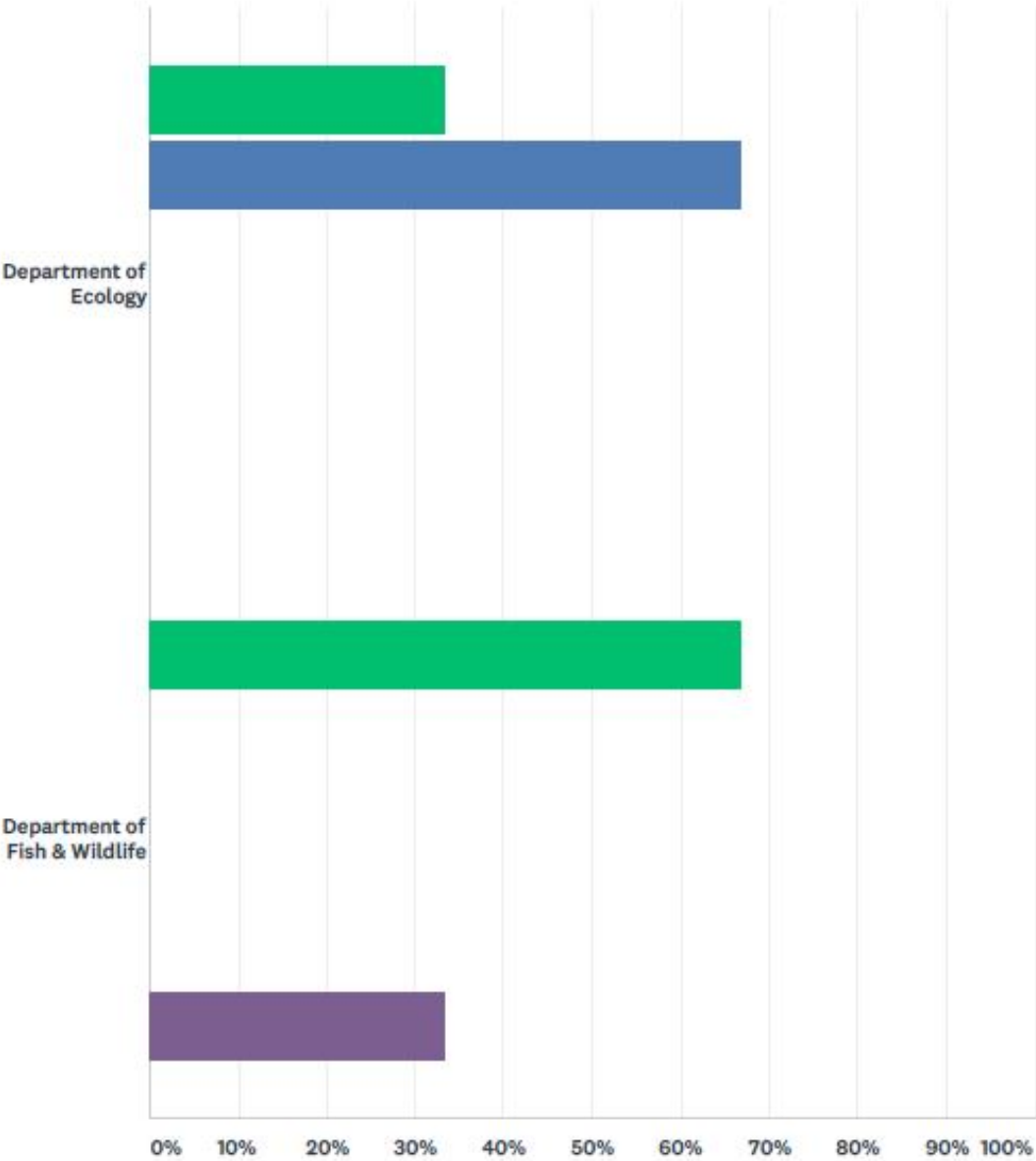
Answered: 3 Skipped: 8



	STRONGLY AGREE	AGREE	UNDECIDED/NEUTRAL	DISAGREE	STRONGLY DISAGREE	N/A	TOTAL	WEIGHTED AVERAGE
Department of Ecology	33.33% 1	66.67% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	3	1.67
Department of Fish & Wildlife	66.67% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	33.33% 1	3	1.00

Q8 Decisions needed from state agency staff were provided in a timely manner.

Answered: 3 Skipped: 8

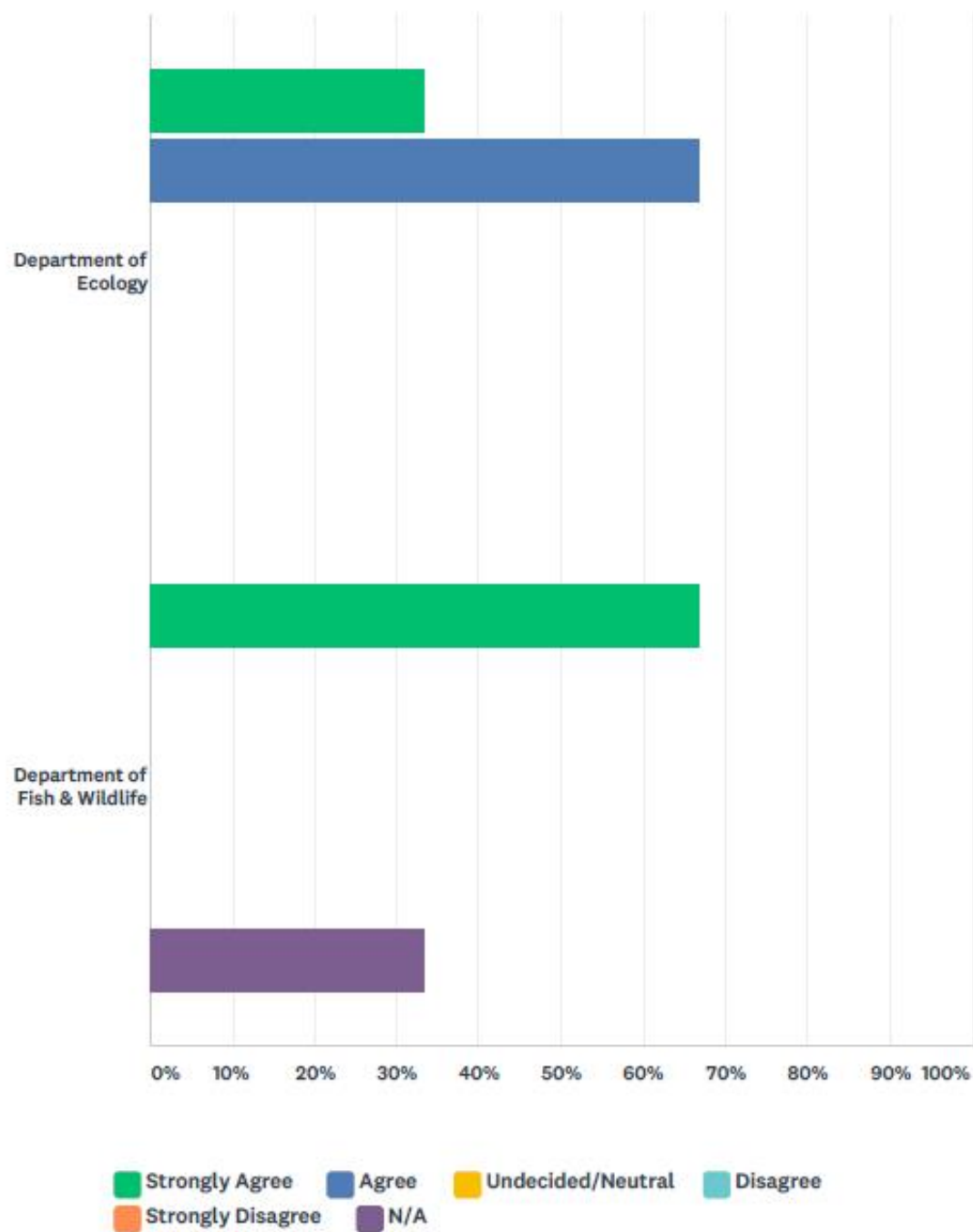


Strongly Agree Agree Undecided/Neutral Disagree
Strongly Disagree N/A

	STRONGLY AGREE	AGREE	UNDECIDED/NEUTRAL	DISAGREE	STRONGLY DISAGREE	N/A	TOTAL	WEIGHTED AVERAGE
Department of Ecology	33.33% 1	66.67% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	3	1.67
Department of Fish & Wildlife	66.67% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	33.33% 1	3	1.00

Q9 State agency staff were responsive to requests to review and approve documents as needed.

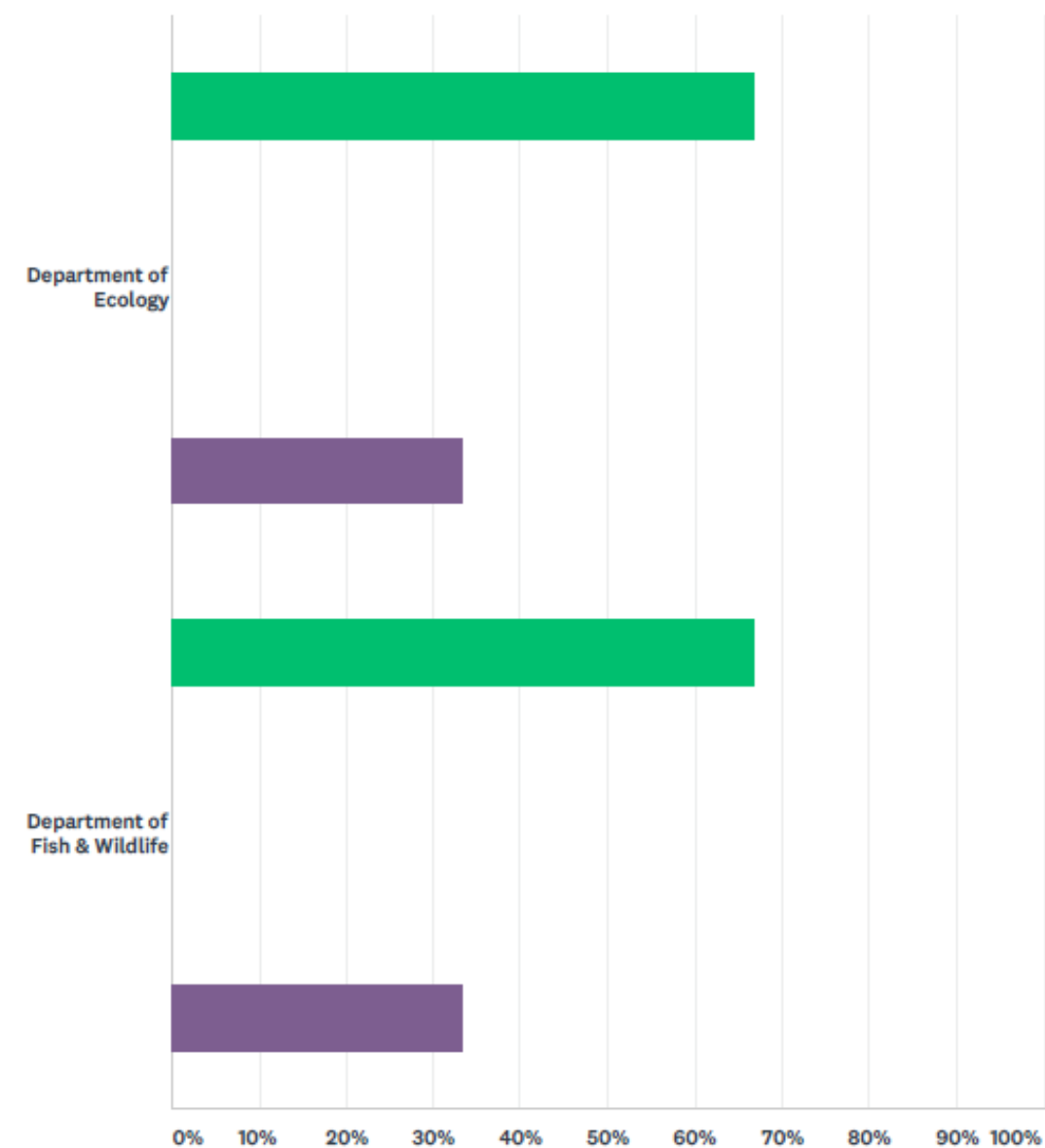
Answered: 3 Skipped: 8



	STRONGLY AGREE	AGREE	UNDECIDED/NEUTRAL	DISAGREE	STRONGLY DISAGREE	N/A	TOTAL	WEIGHTED AVERAGE
Department of Ecology	33.33% 1	66.67% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	3	1.67
Department of Fish & Wildlife	66.67% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	33.33% 1	3	1.00

Q10 State agency staff worked with your organization effectively to help develop and/or implement my 401 certification requirements.

Answered: 3 Skipped: 8

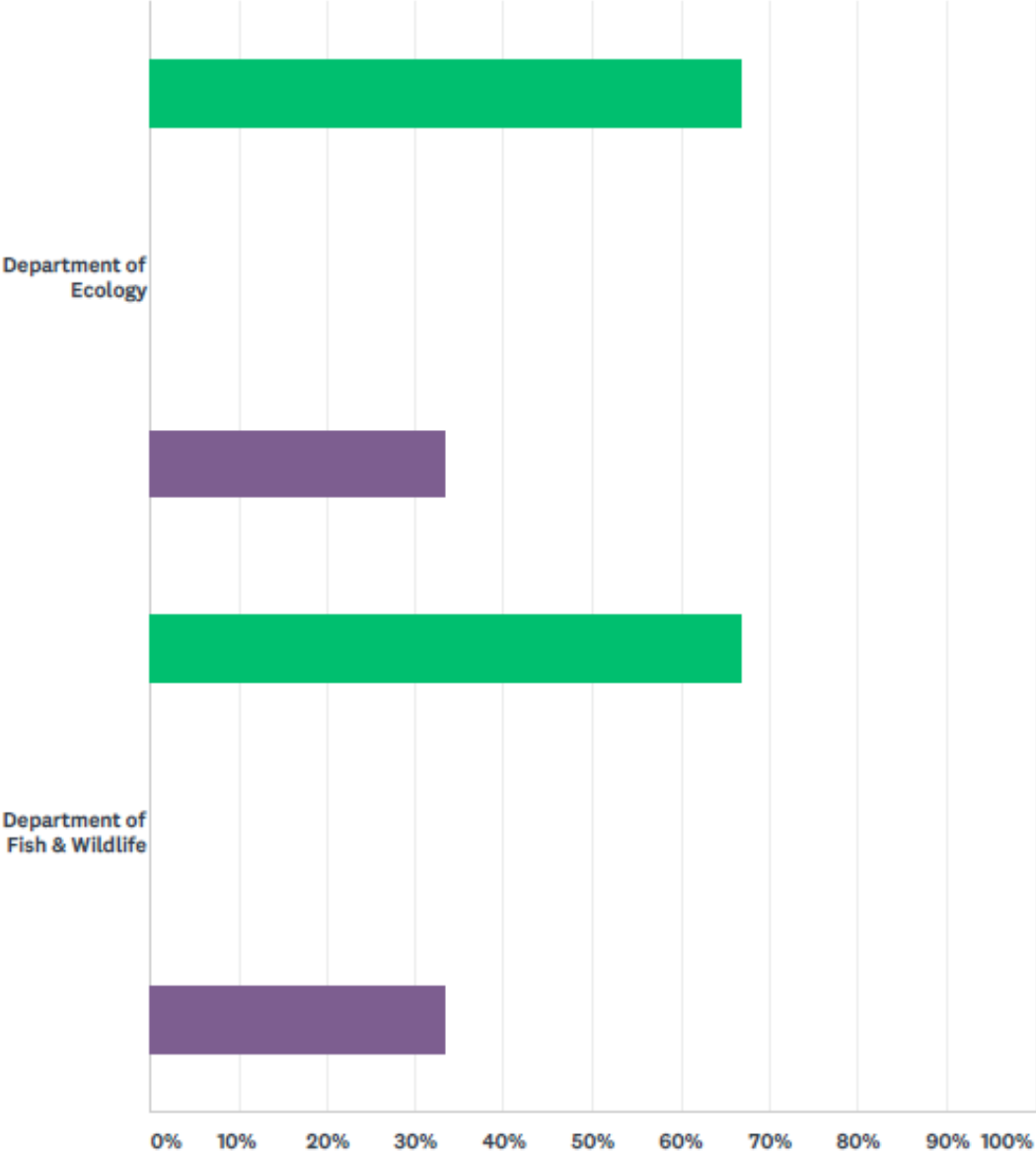


Strongly Agree Agree Undecided/Neutral Disagree
Strongly Disagree N/A

	STRONGLY AGREE	AGREE	UNDECIDED/NEUTRAL	DISAGREE	STRONGLY DISAGREE	N/A	TOTAL	WEIGHTED AVERAGE
Department of Ecology	66.67% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	33.33% 1	3	1.00
Department of Fish & Wildlife	66.67% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	33.33% 1	3	1.00

Q11 State agency staff provided sufficient answers to questions related to 401 WQ Certification and other state actions.

Answered: 3 Skipped: 8



Strongly Agree Agree Undecided/Neutral Disagree
Strongly Disagree N/A

	STRONGLY AGREE	AGREE	UNDECIDED/NEUTRAL	DISAGREE	STRONGLY DISAGREE	N/A	TOTAL	WEIGHTED AVERAGE
Department of Ecology	66.67% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	33.33% 1	3	1.00
Department of Fish & Wildlife	66.67% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	33.33% 1	3	1.00

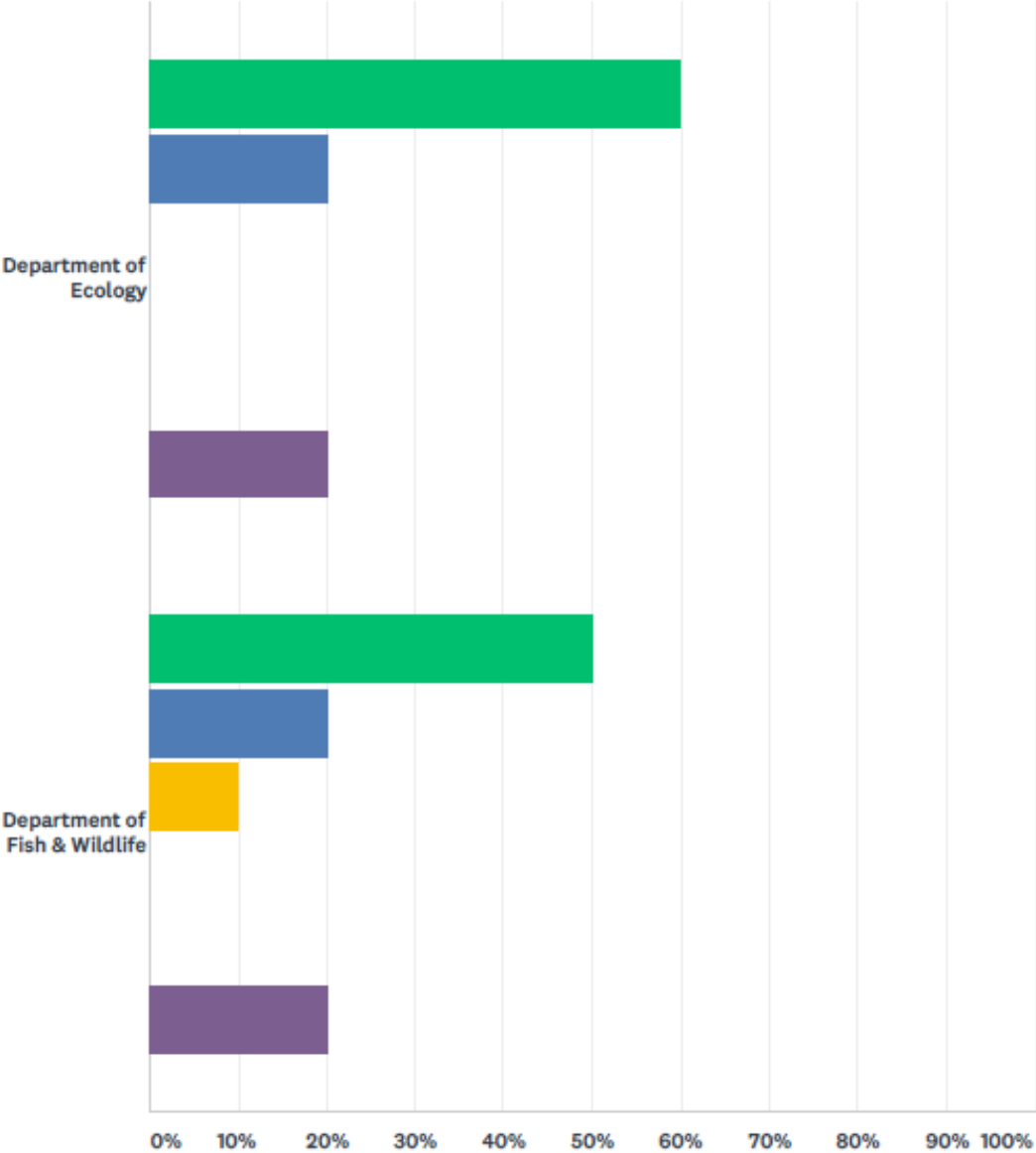
Q12 Please provide any further feedback you may have in relation to the responsiveness of state agency staff you worked with in the last year.

Answered: 2 Skipped: 7

#	RESPONSES	DATE
1	No major interactions with the state agencies other than some 401 questions.	10/16/2019 1:14 PM
2	Avista has a dedicated 401 Certification lead located within Ecology and WDFW's Eastern Regional offices. This helps tremendously as they are very aware of the projects, stakeholders, potential conflicts taking place within the whole watershed. Both representatives, Pat McGuire (Ecology) and Leslie King (WDFW) are incredibly timely, informative and pull in other resource leads when needed. We thoroughly appreciate being able to work with them.	10/16/2019 11:53 AM

Q13 I know who to contact at the State agency when I have regulatory questions about my hydropower project.

Answered: 10 Skipped: 1

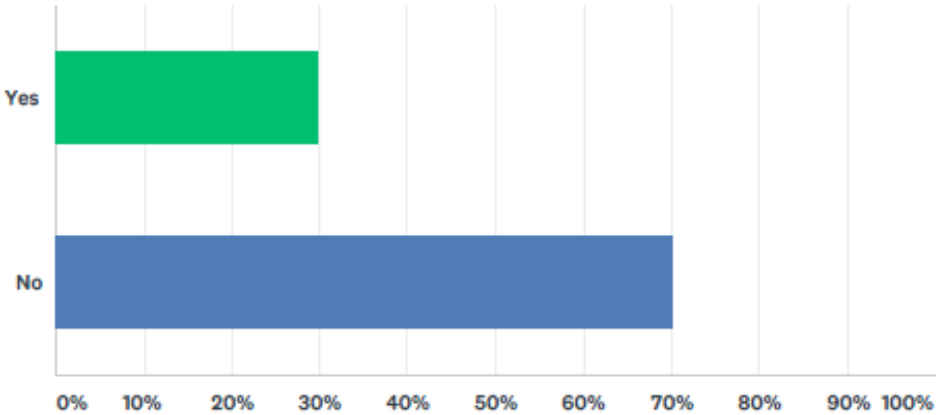


Strongly Agree Agree Undecided/Neutral Disagree
Strongly Disagree N/A

	STRONGLY AGREE	AGREE	UNDECIDED/NEUTRAL	DISAGREE	STRONGLY DISAGREE	N/A	TOTAL	WEIGHTED AVERAGE
Department of Ecology	60.00% 6	20.00% 2	0.00% 0	0.00% 0	0.00% 0	20.00% 2	10	1.25
Department of Fish & Wildlife	50.00% 5	20.00% 2	10.00% 1	0.00% 0	0.00% 0	20.00% 2	10	1.50

Q14 Would you like to answer more questions about clarity of staff roles and responsibilities?

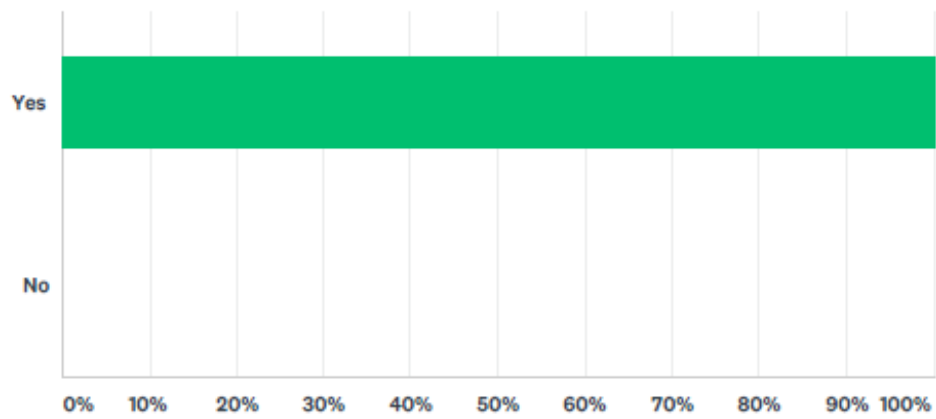
Answered: 10 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	30.00%	3
No	70.00%	7
TOTAL		10

Q15 I know which agency to contact when I have questions related to my project's regulatory requirements.

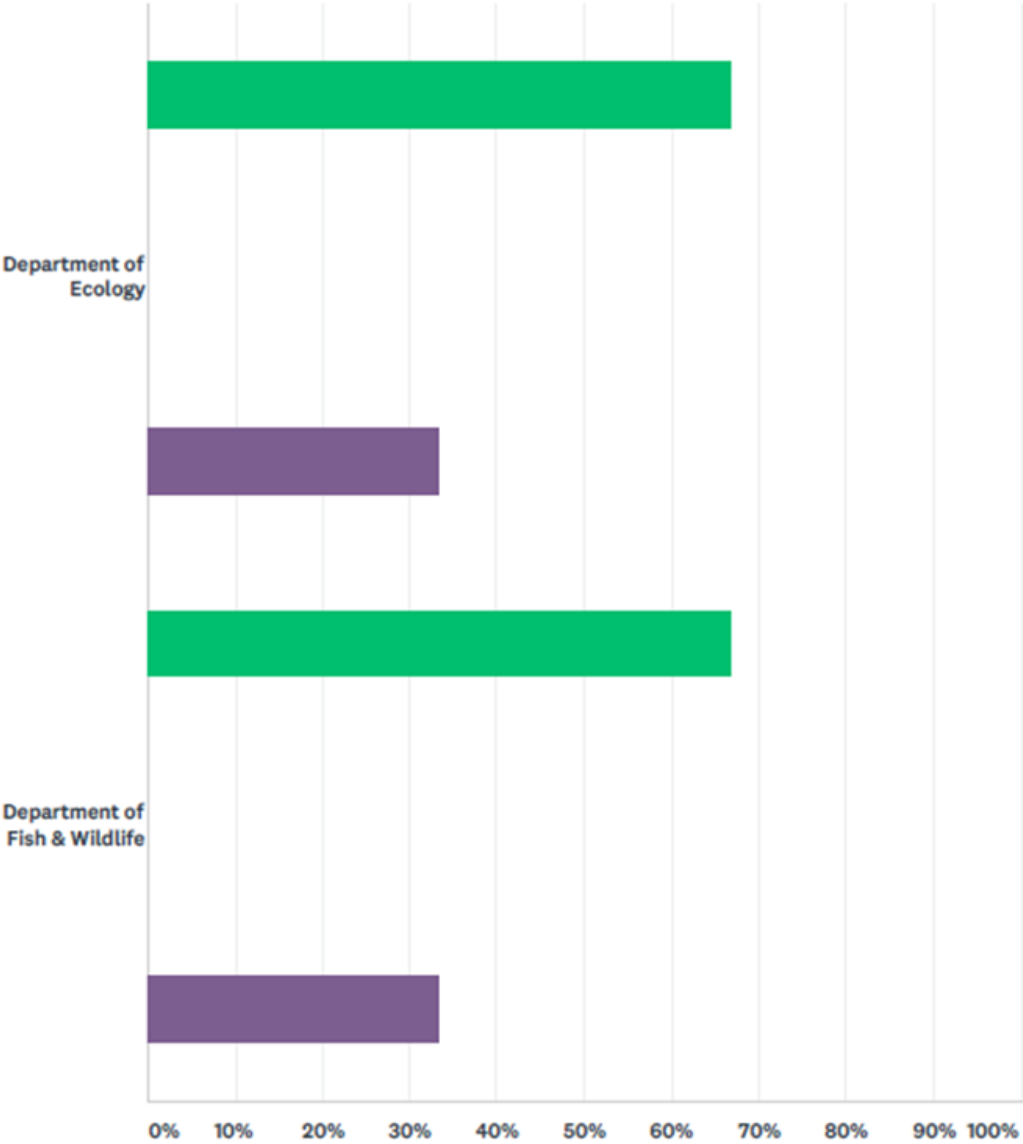
Answered: 3 Skipped: 8



ANSWER CHOICES		RESPONSES	
Yes		100.00%	3
No		0.00%	0
TOTAL			3

Q16 The agency point of contact provided a level of engagement necessary to complete the shared workload identified in the annual work plan.

Answered: 3 Skipped: 8



Strongly Agree

Agree

Undecided/Neutral

Disagree

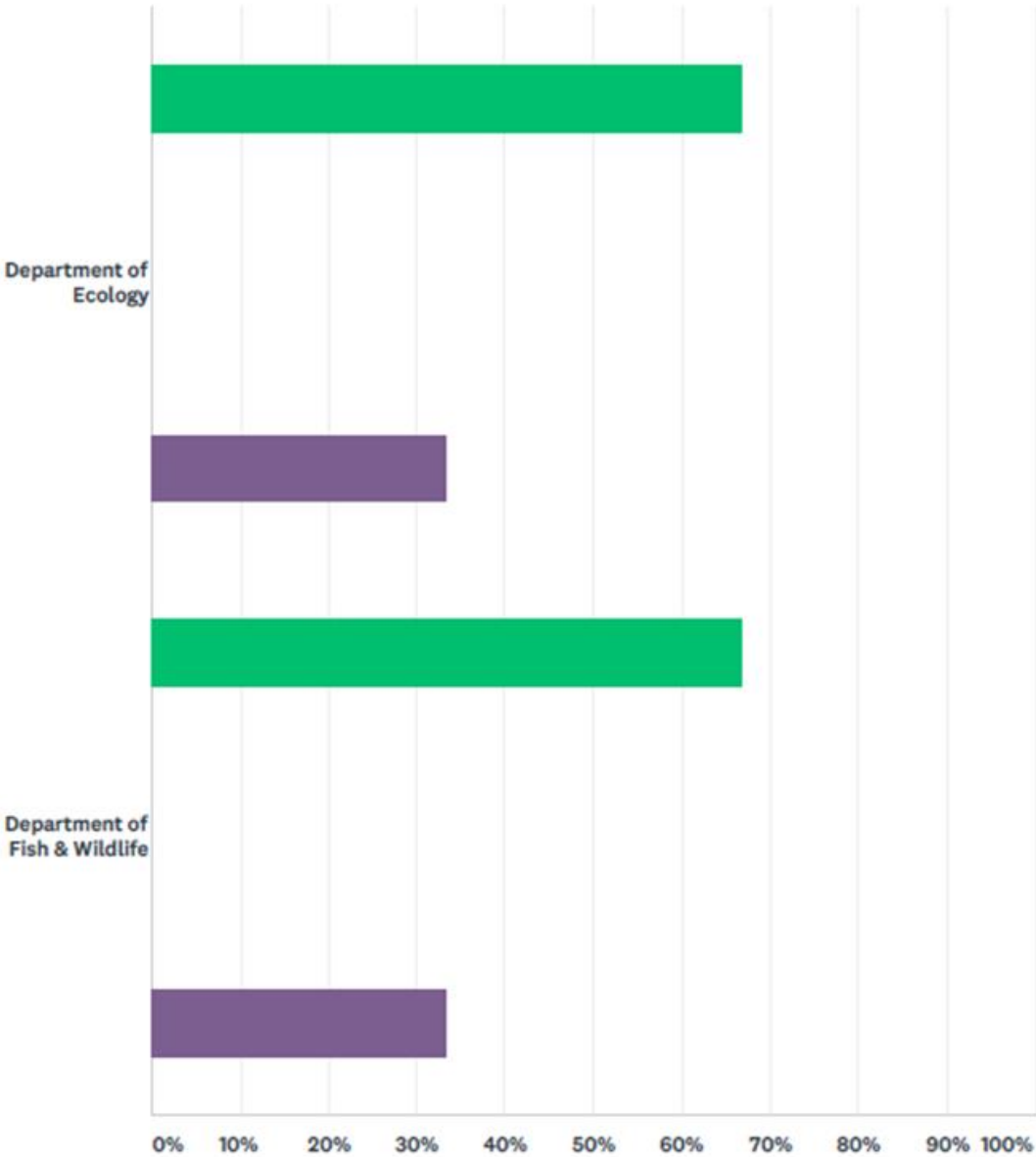
Strongly Disagree

N/A

	STRONGLY AGREE	AGREE	UNDECIDED/NEUTRAL	DISAGREE	STRONGLY DISAGREE	N/A	TOTAL	WEIGHTED AVERAGE
Department of Ecology	66.67% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	33.33% 1	3	1.00
Department of Fish & Wildlife	66.67% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	33.33% 1	3	1.00

Q17 State agency staff worked collaboratively with my organization to solve problems.

Answered: 3 Skipped: 8

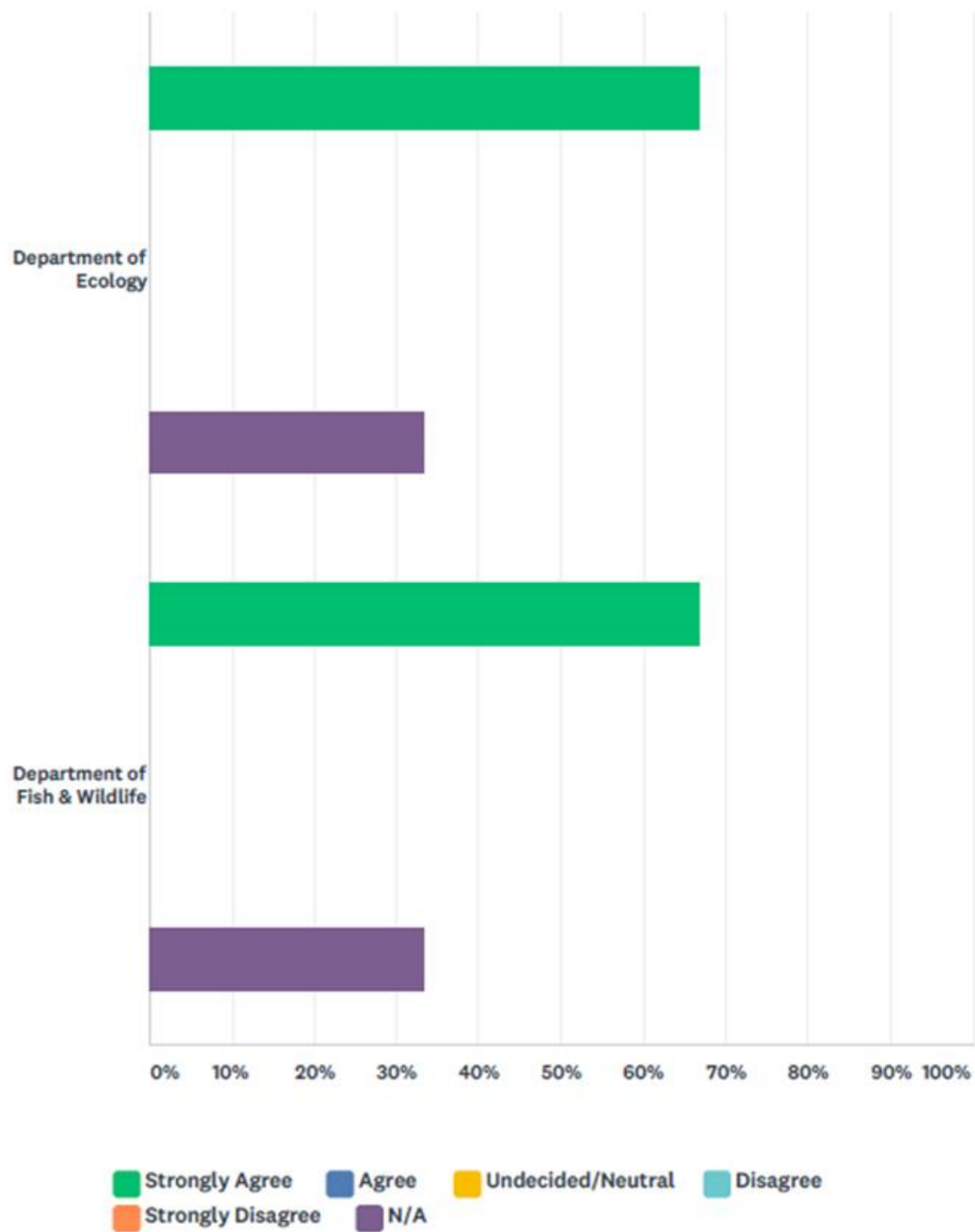


Strongly Agree Agree Undecided/Neutral Disagree
Strongly Disagree N/A

	STRONGLY AGREE	AGREE	UNDECIDED/NEUTRAL	DISAGREE	STRONGLY DISAGREE	N/A	TOTAL	WEIGHTED AVERAGE
Department of Ecology	66.67% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	33.33% 1	3	1.00
Department of Fish & Wildlife	66.67% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	33.33% 1	3	1.00

Q18 State agency staff worked collaboratively with each other to solve problems.

Answered: 3 Skipped: 8



	STRONGLY AGREE	AGREE	UNDECIDED/NEUTRAL	DISAGREE	STRONGLY DISAGREE	N/A	TOTAL	WEIGHTED AVERAGE
Department of Ecology	66.67% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	33.33% 1	3	1.00
Department of Fish & Wildlife	66.67% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	33.33% 1	3	1.00

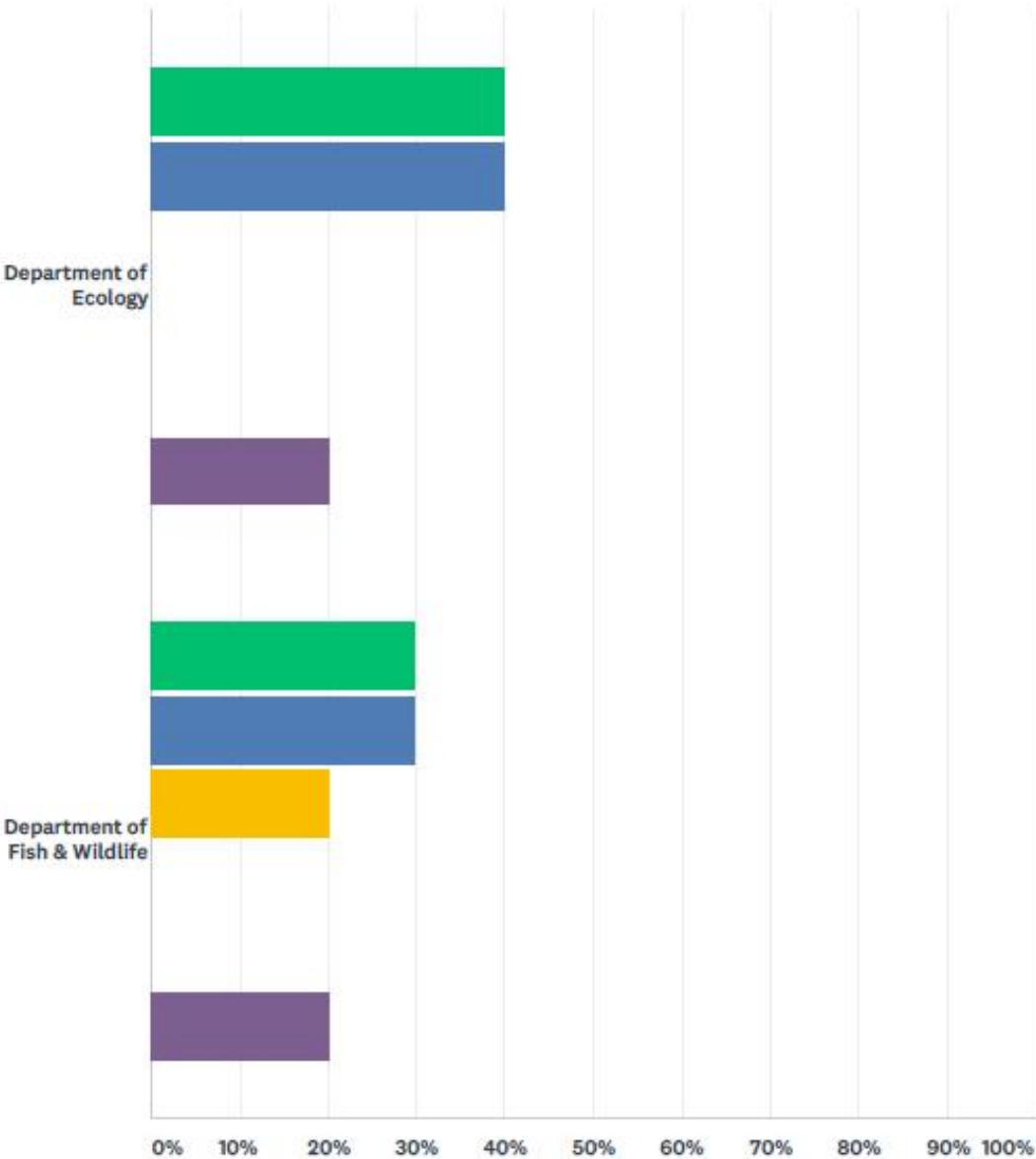
Q19 Please provide any further feedback you may have in relation to the clarity of staff roles and responsibilities of the state agency staff you worked with in the last year.

Answered: 1 Skipped: 8

#	RESPONSES	DATE
1	The Ecology and WDFW 401 Certification leads for the Spokane River Project FERC License, as well aware of our license conditions, and always available to discuss projects, and willing to work through natural resource concerns.	10/16/2019 11:55 AM

Q20 State agency staff interacted with my organization in a professional manner.

Answered: 10 Skipped: 1

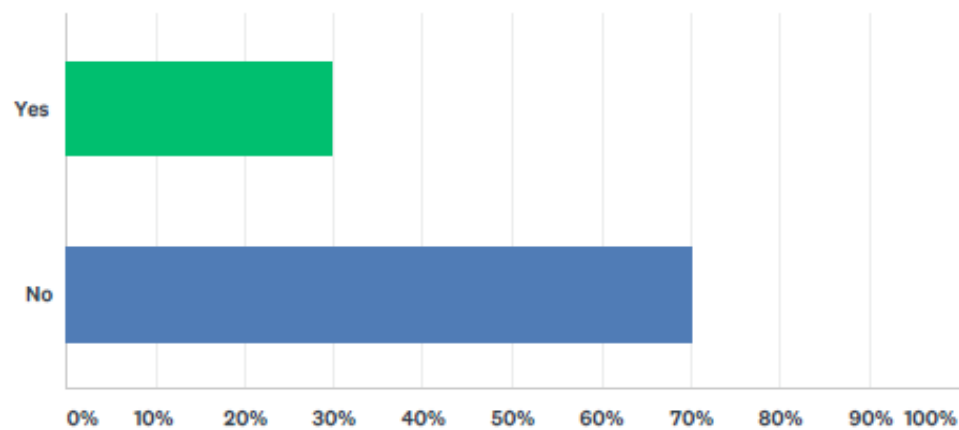


Strongly Agree Agree Undecided/Neutral Disagree
Strongly Disagree N/A

	STRONGLY AGREE	AGREE	UNDECIDED/NEUTRAL	DISAGREE	STRONGLY DISAGREE	N/A	TOTAL	WEIGHTED AVERAGE
Department of Ecology	40.00% 4	40.00% 4	0.00% 0	0.00% 0	0.00% 0	20.00% 2	10	1.50
Department of Fish & Wildlife	30.00% 3	30.00% 3	20.00% 2	0.00% 0	0.00% 0	20.00% 2	10	1.88

Q21 Would you like to answer more questions about professionalism?

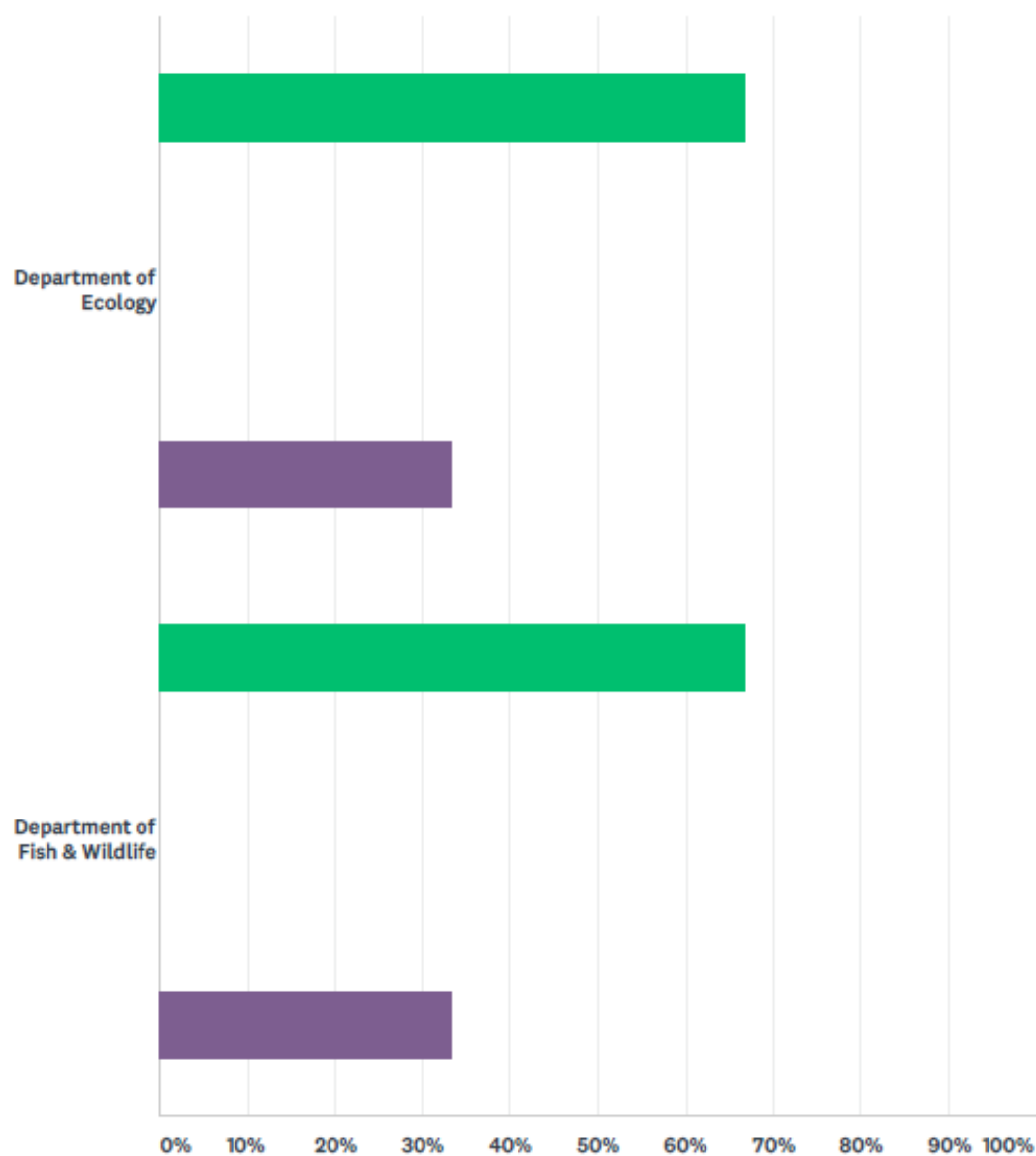
Answered: 10 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	30.00%	3
No	70.00%	7
TOTAL		10

Q22 State agency staff used professional judgement rather than personal opinion to influence their work.

Answered: 3 Skipped: 8

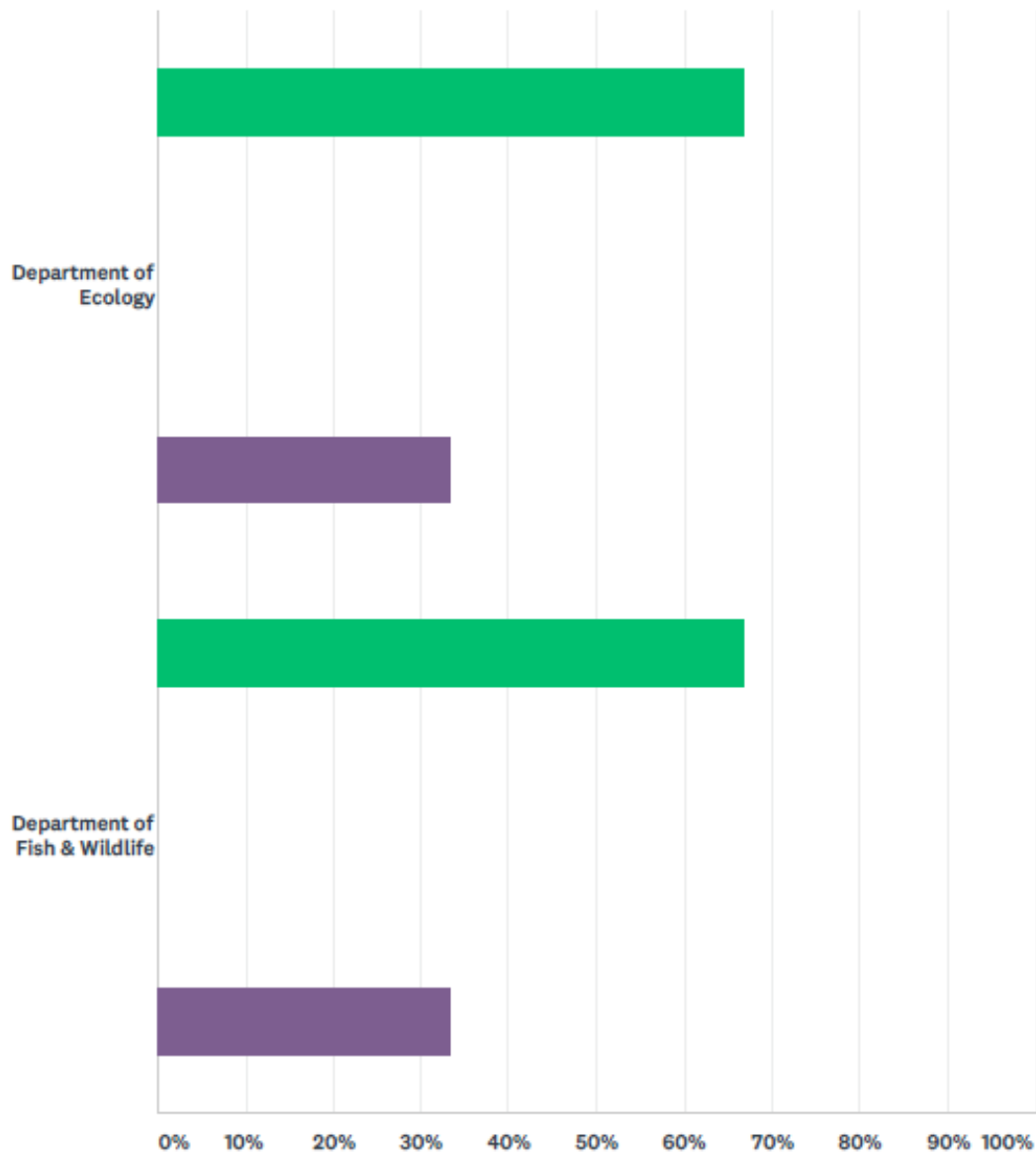


Strongly Agree Agree Undecided/Neutral Disagree
Strongly Disagree N/A

	STRONGLY AGREE	AGREE	UNDECIDED/NEUTRAL	DISAGREE	STRONGLY DISAGREE	N/A	TOTAL	WEIGHTED AVERAGE
Department of Ecology	66.67% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	33.33% 1	3	1.00
Department of Fish & Wildlife	66.67% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	33.33% 1	3	1.00

Q23 State agency staff communicated information clearly and professionally.

Answered: 3 Skipped: 8

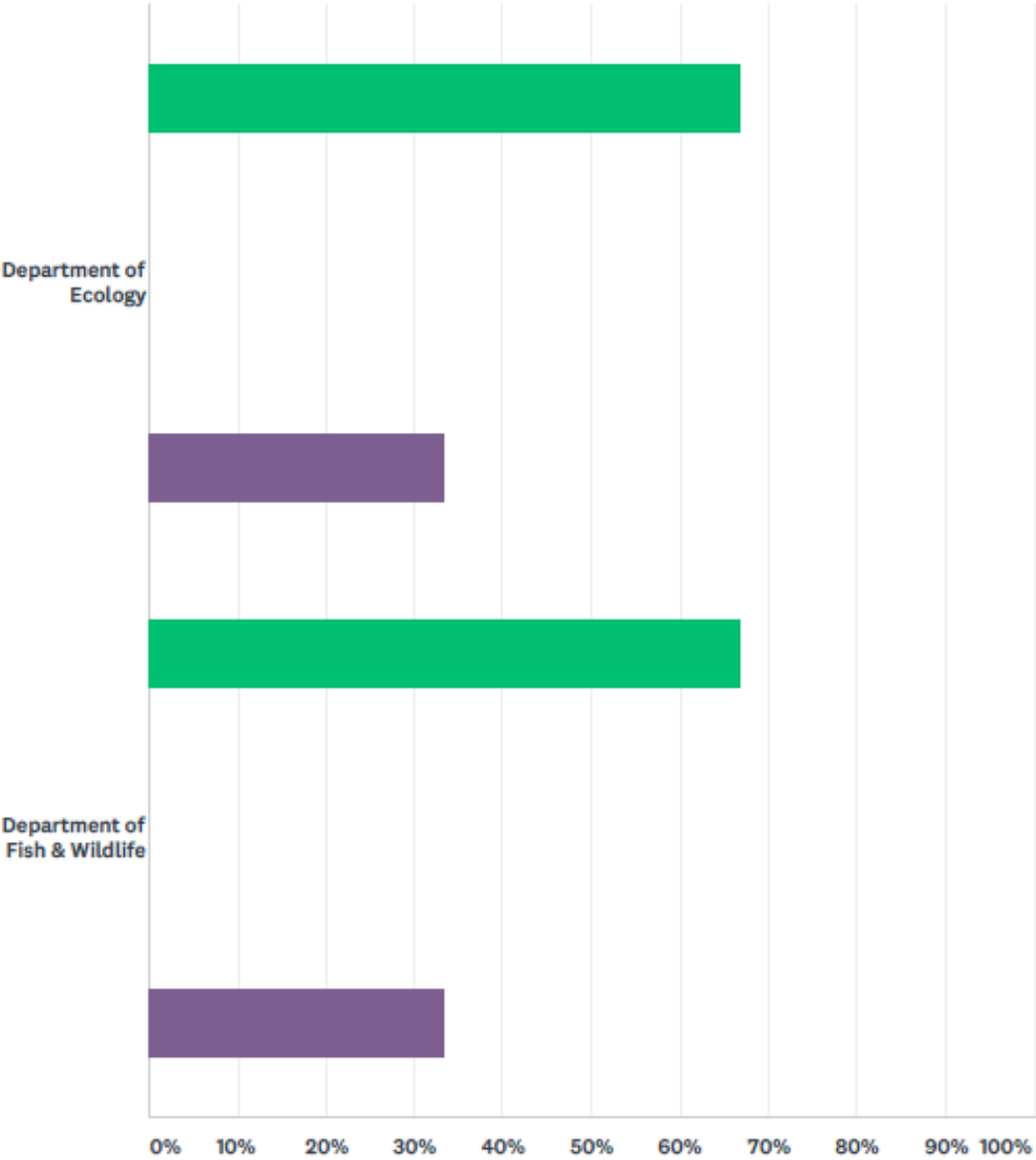


■ Strongly Agree
 ■ Agree
 ■ Undecided/Neutral
 ■ Disagree
 ■ Strongly Disagree
 ■ N/A

	STRONGLY AGREE	AGREE	UNDECIDED/NEUTRAL	DISAGREE	STRONGLY DISAGREE	N/A	TOTAL	WEIGHTED AVERAGE
Department of Ecology	66.67% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	33.33% 1	3	1.00
Department of Fish & Wildlife	66.67% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	33.33% 1	3	1.00

Q24 State agency staff were prepared for meetings.

Answered: 3 Skipped: 8

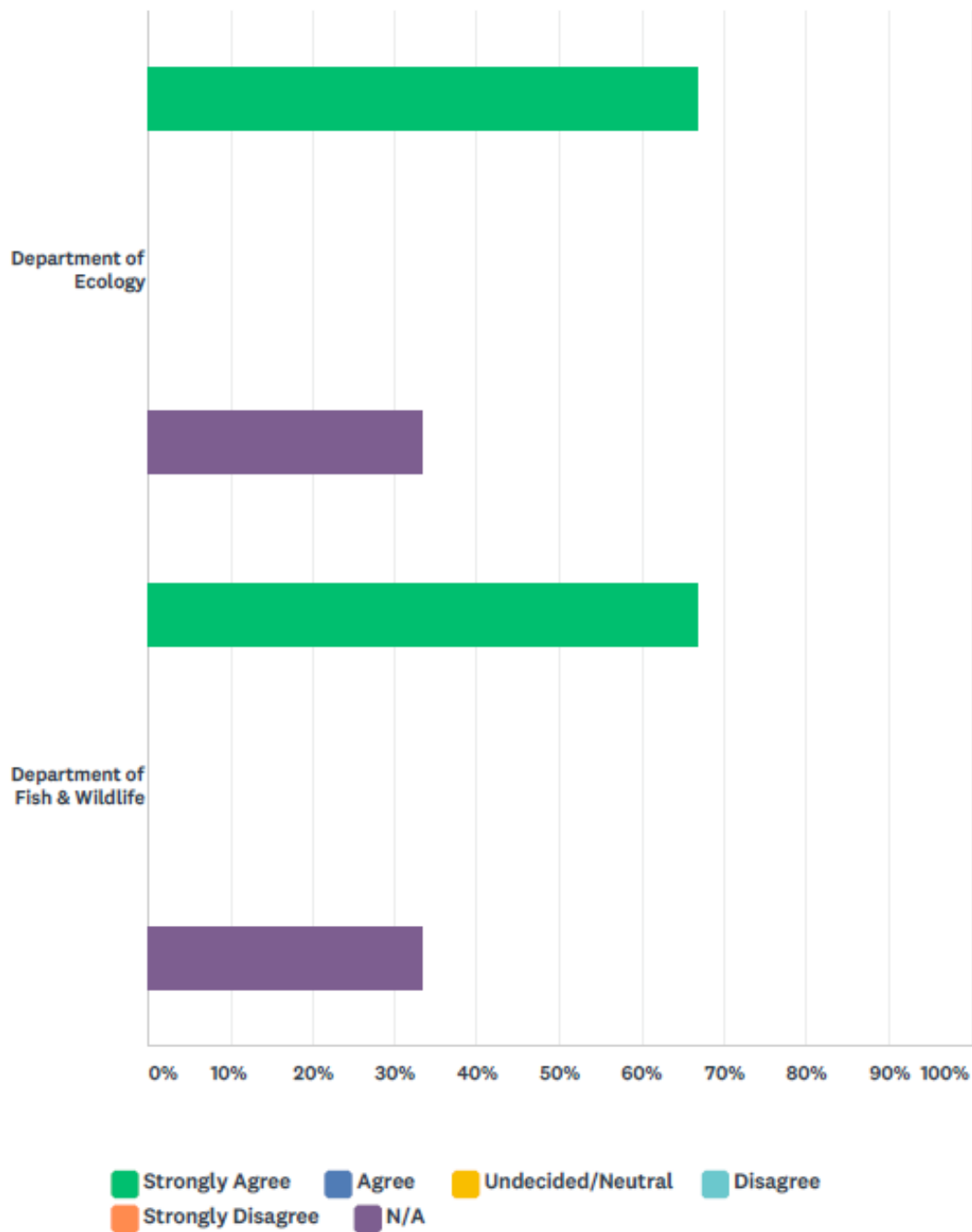


Strongly Agree Agree Undecided/Neutral Disagree
Strongly Disagree N/A

	STRONGLY AGREE	AGREE	UNDECIDED/NEUTRAL	DISAGREE	STRONGLY DISAGREE	N/A	TOTAL	WEIGHTED AVERAGE
Department of Ecology	66.67% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	33.33% 1	3	1.00
Department of Fish & Wildlife	66.67% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	33.33% 1	3	1.00

Q25 State agency staff followed through with commitments.

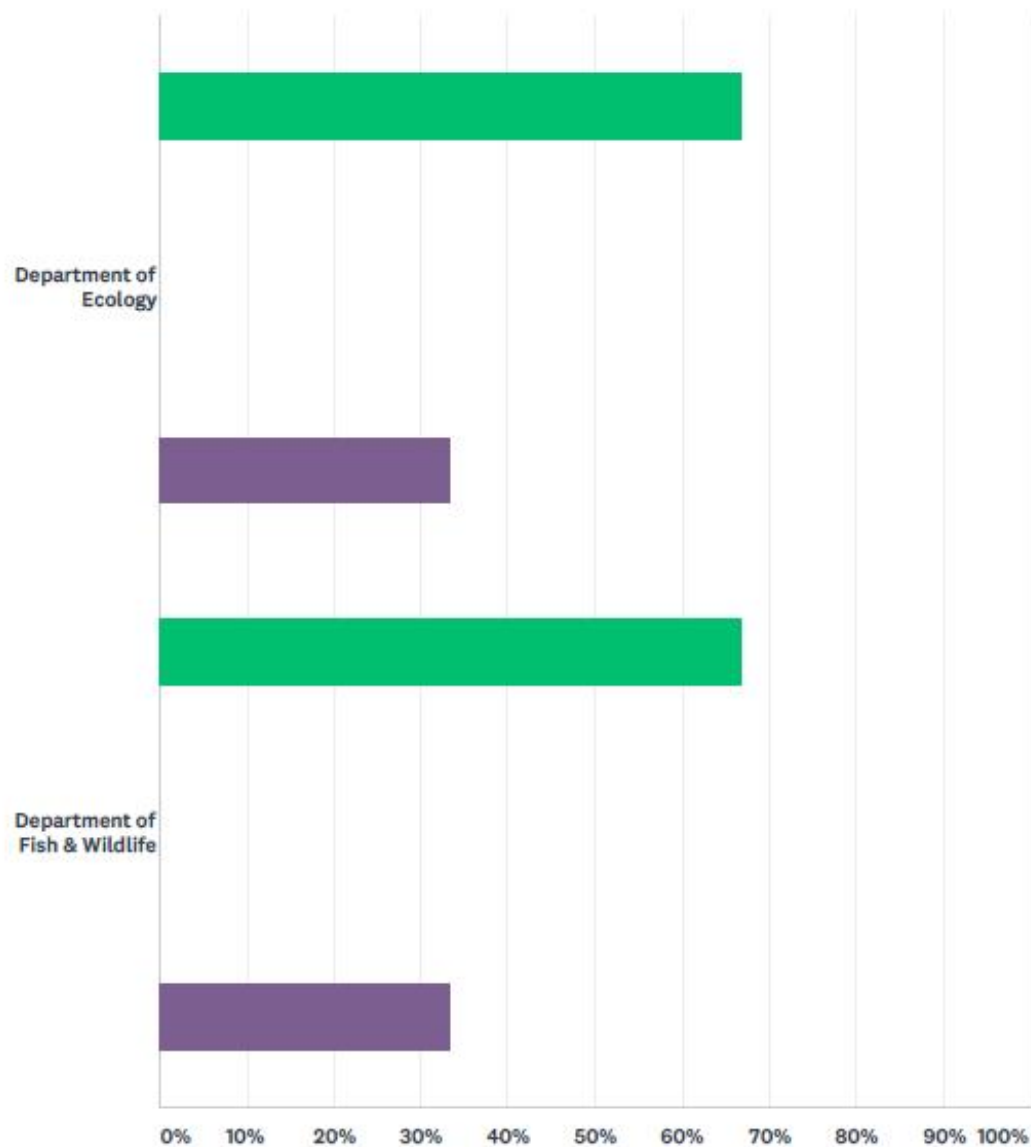
Answered: 3 Skipped: 8



	STRONGLY AGREE	AGREE	UNDECIDED/NEUTRAL	DISAGREE	STRONGLY DISAGREE	N/A	TOTAL	WEIGHTED AVERAGE
Department of Ecology	66.67% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	33.33% 1	3	1.00
Department of Fish & Wildlife	66.67% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	33.33% 1	3	1.00

Q26 When requested, state agency staff took the time to understand my unique situation and needs.

Answered: 3 Skipped: 8



Strongly Agree Agree Undecided/Neutral Disagree
Strongly Disagree N/A

	STRONGLY AGREE	AGREE	UNDECIDED/NEUTRAL	DISAGREE	STRONGLY DISAGREE	N/A	TOTAL	WEIGHTED AVERAGE
Department of Ecology	66.67% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	33.33% 1	3	1.00
Department of Fish & Wildlife	66.67% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	33.33% 1	3	1.00

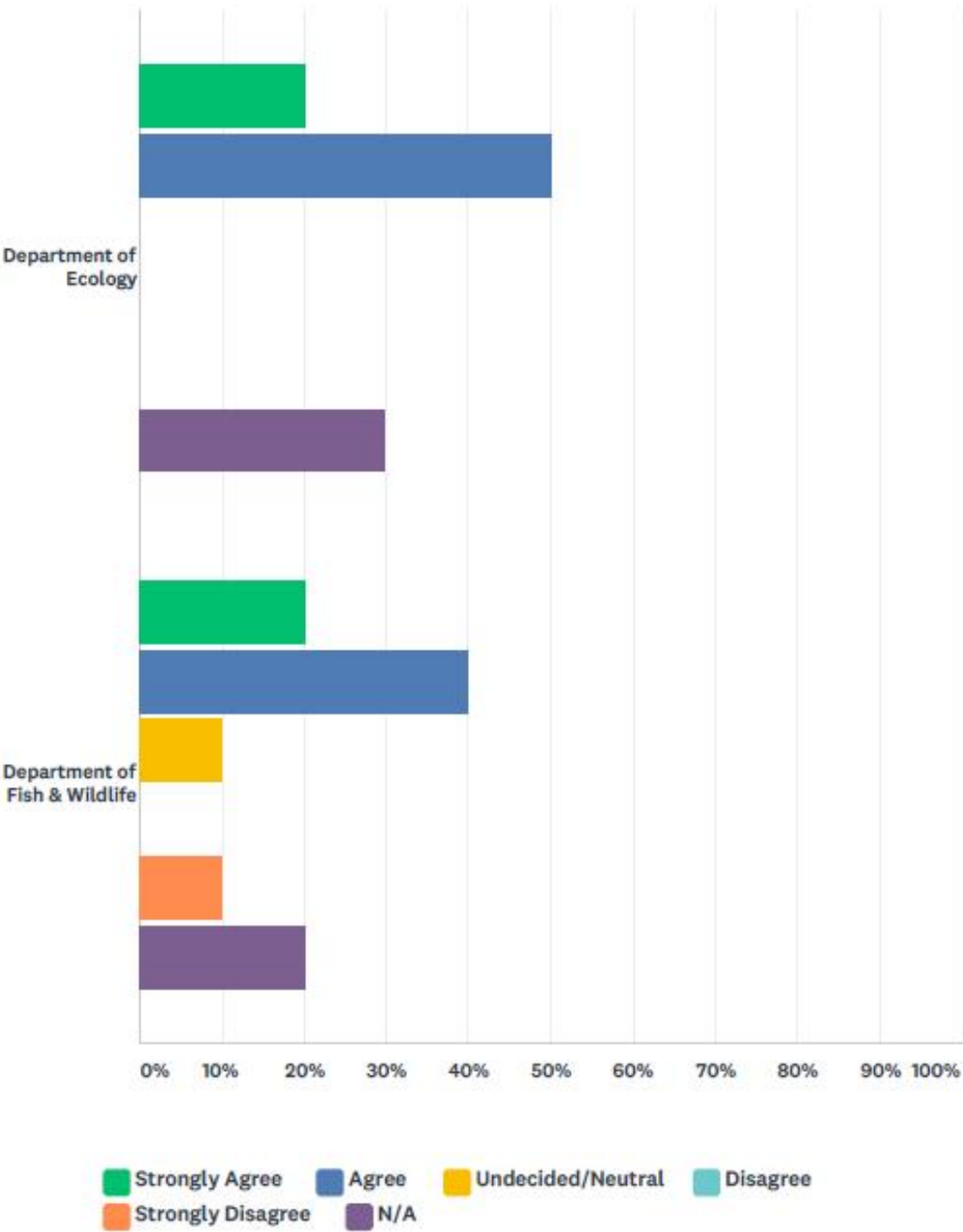
Q27 Please provide any further feedback you may have in relation to the professionalism of the state agency staff you worked with in the last year.

Answered: 2 Skipped: 7

#	RESPONSES	DATE
1	We have not worked with either agency during the past year, but we generally know who to contact if we need to.	10/16/2019 4:48 PM
2	This is an incredibly important question with regard to professional and appropriate support. We appreciate you asking these tough questions and are happy to report that Ecology and WDFW support in the Eastern Region has been professional and appropriate. We have conflicts within natural resource management within the Spokane River Watershed as there are many stakeholders with different objectives. We are always able to work through these potential conflicts and resolve them in a way that benefits the watershed, instead of individuals.	10/16/2019 11:59 AM

Q28 State agency staff demonstrated knowledge and experience in their area(s) of expertise.

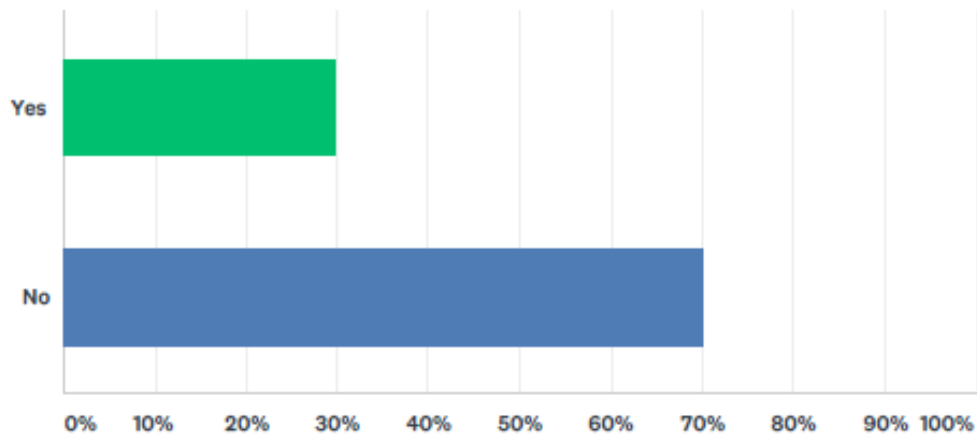
Answered: 10
 Skipped: 1



	STRONGLY AGREE	AGREE	UNDECIDED/NEUTRAL	DISAGREE	STRONGLY DISAGREE	N/A	TOTAL	WEIGHTED AVERAGE
Department of Ecology	20.00% 2	50.00% 5	0.00% 0	0.00% 0	0.00% 0	30.00% 3	10	1.71
Department of Fish & Wildlife	20.00% 2	40.00% 4	10.00% 1	0.00% 0	10.00% 1	20.00% 2	10	2.25

Q29 Would you like to answer more questions about expertise?

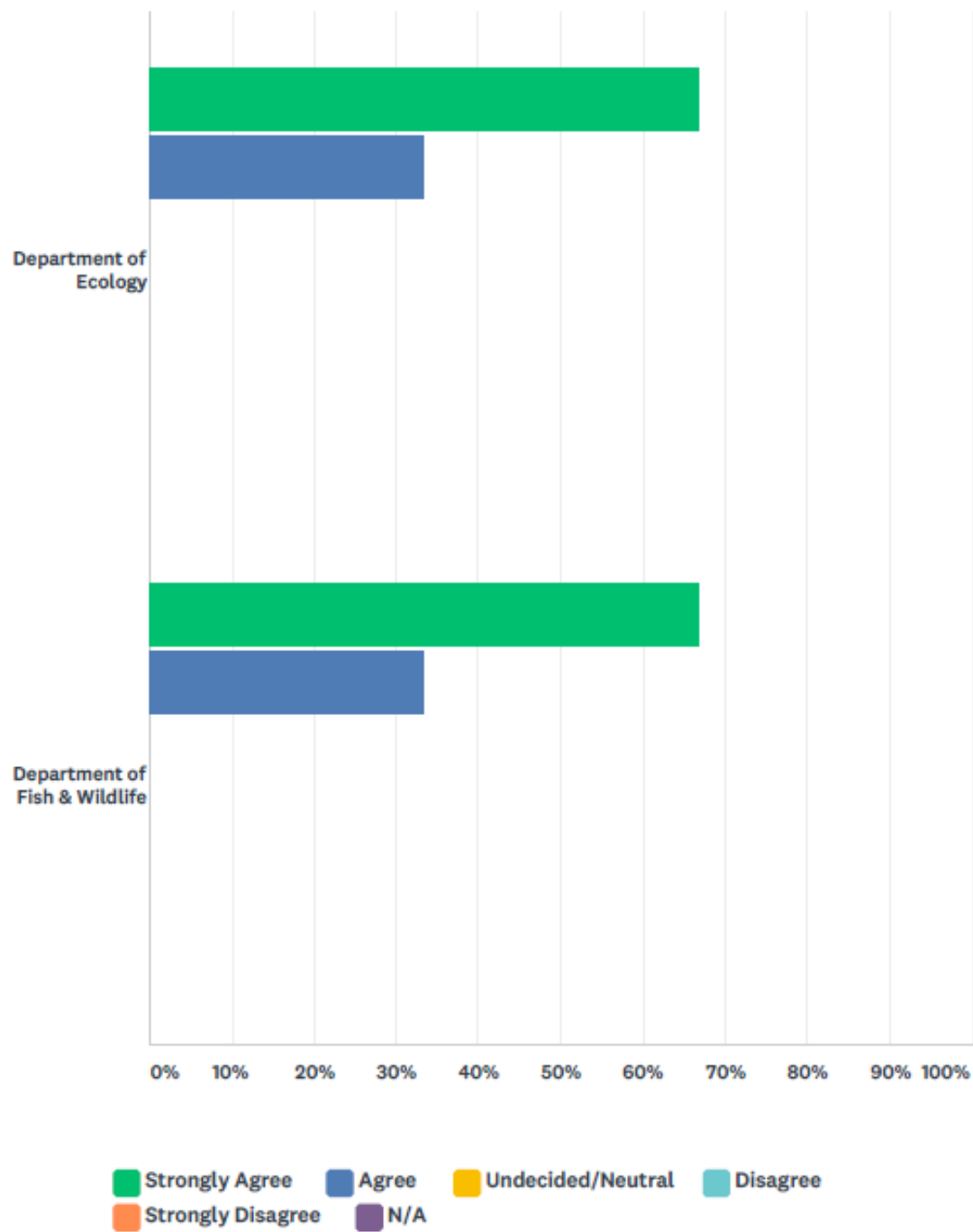
Answered: 10 Skipped: 1



ANSWER CHOICES		RESPONSES	
Yes		30.00%	3
No		70.00%	7
TOTAL			10

Q30 State agency staff were familiar with my hydropower project(s).

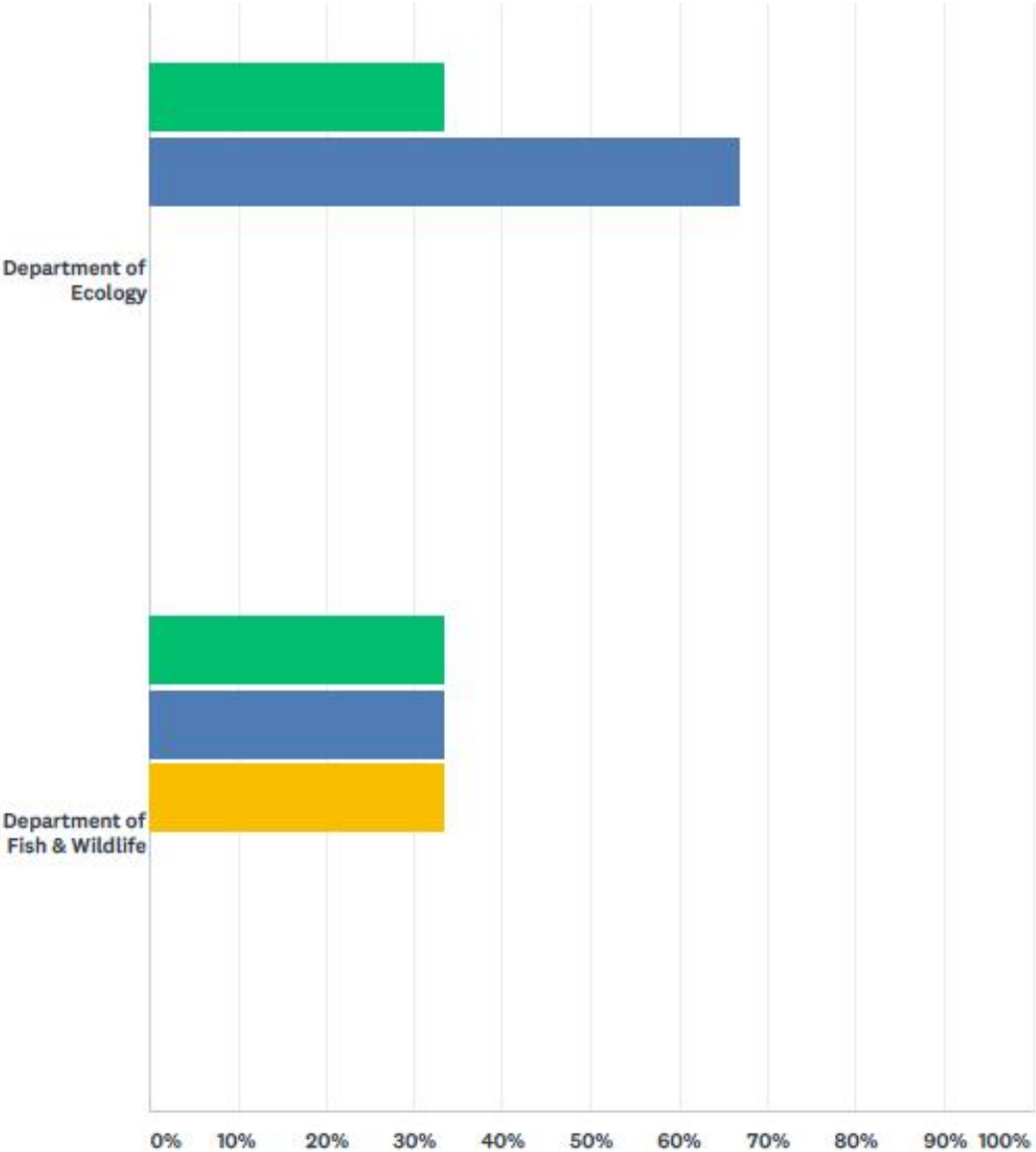
Answered: 3 Skipped: 8



	STRONGLY AGREE	AGREE	UNDECIDED/NEUTRAL	DISAGREE	STRONGLY DISAGREE	N/A	TOTAL	WEIGHTED AVERAGE
Department of Ecology	66.67% 2	33.33% 1	0.00% 0	0.00% 0	0.00% 0	0.00% 0	3	1.33
Department of Fish & Wildlife	66.67% 2	33.33% 1	0.00% 0	0.00% 0	0.00% 0	0.00% 0	3	1.33

Q31 State agency staff were knowledgeable of the content in my 401 WQ Certification(s).

Answered: 3 Skipped: 8

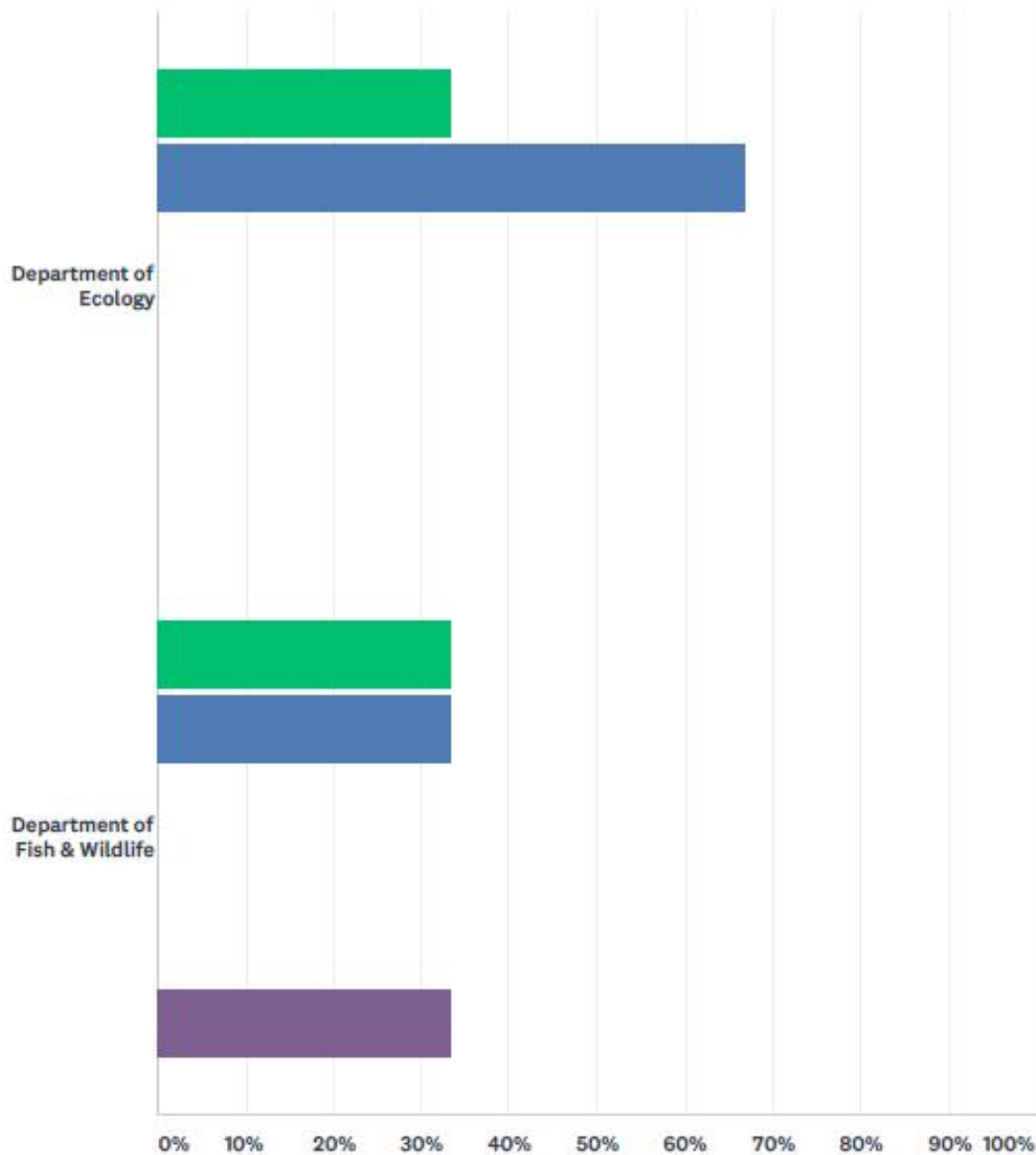


Strongly Agree Agree Undecided/Neutral Disagree
Strongly Disagree N/A

	STRONGLY AGREE	AGREE	UNDECIDED/NEUTRAL	DISAGREE	STRONGLY DISAGREE	N/A	TOTAL	WEIGHTED AVERAGE
Department of Ecology	33.33% 1	66.67% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	3	1.67
Department of Fish & Wildlife	33.33% 1	33.33% 1	33.33% 1	0.00% 0	0.00% 0	0.00% 0	3	2.00

Q32 State agency staff demonstrated an understanding of relevant statutes and regulations.

Answered: 3 Skipped: 8

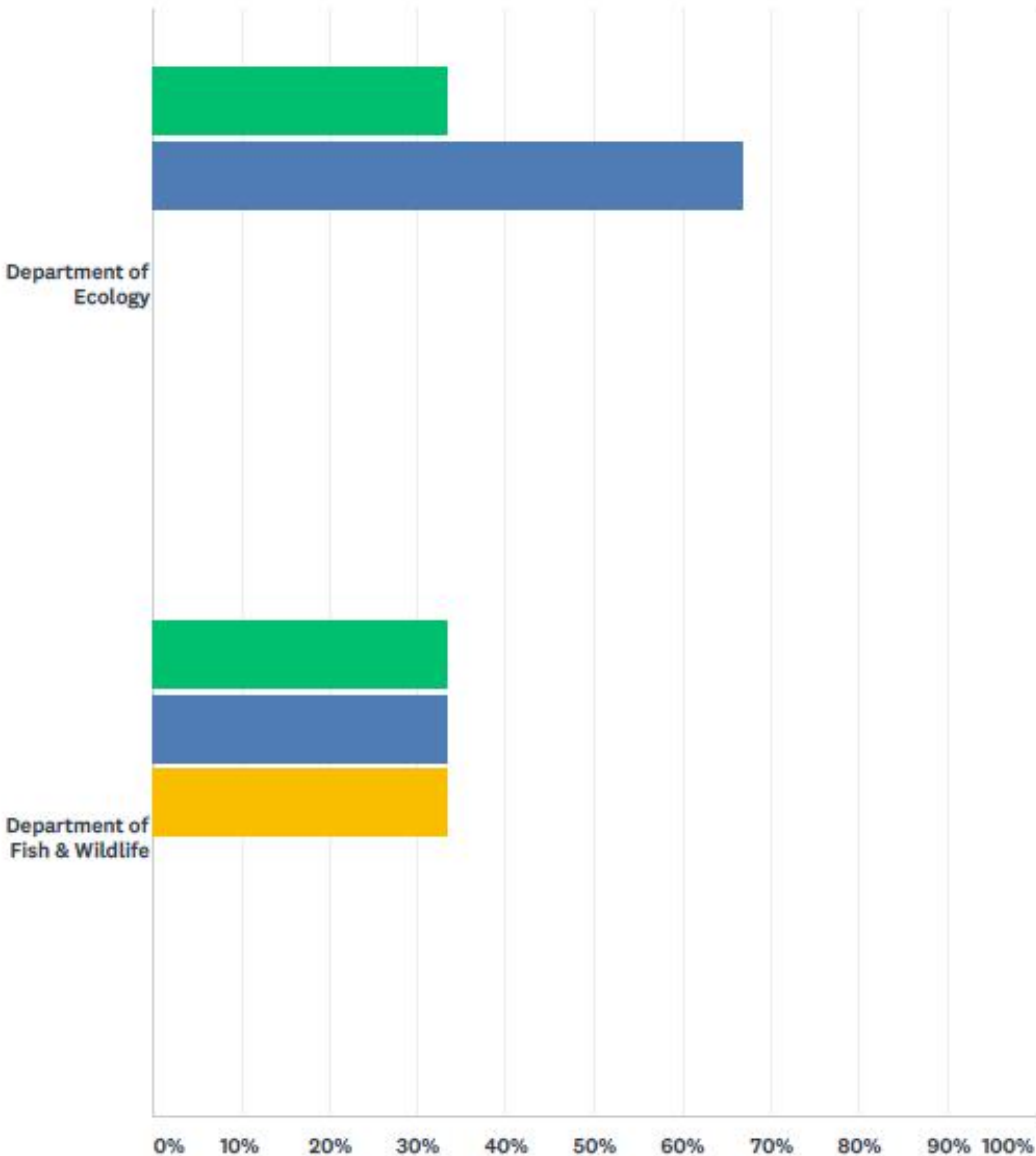


■ Strongly Agree
 ■ Agree
 ■ Undecided/Neutral
 ■ Disagree
 ■ Strongly Disagree
 ■ N/A

	STRONGLY AGREE	AGREE	UNDECIDED/NEUTRAL	DISAGREE	STRONGLY DISAGREE	N/A	TOTAL	WEIGHTED AVERAGE
Department of Ecology	33.33% 1	66.67% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	3	1.67
Department of Fish & Wildlife	33.33% 1	33.33% 1	0.00% 0	0.00% 0	0.00% 0	33.33% 1	3	1.50

Q33 State agency comments and feedback on your reporting documents were clearly communicated.

Answered: 3 Skipped: 8

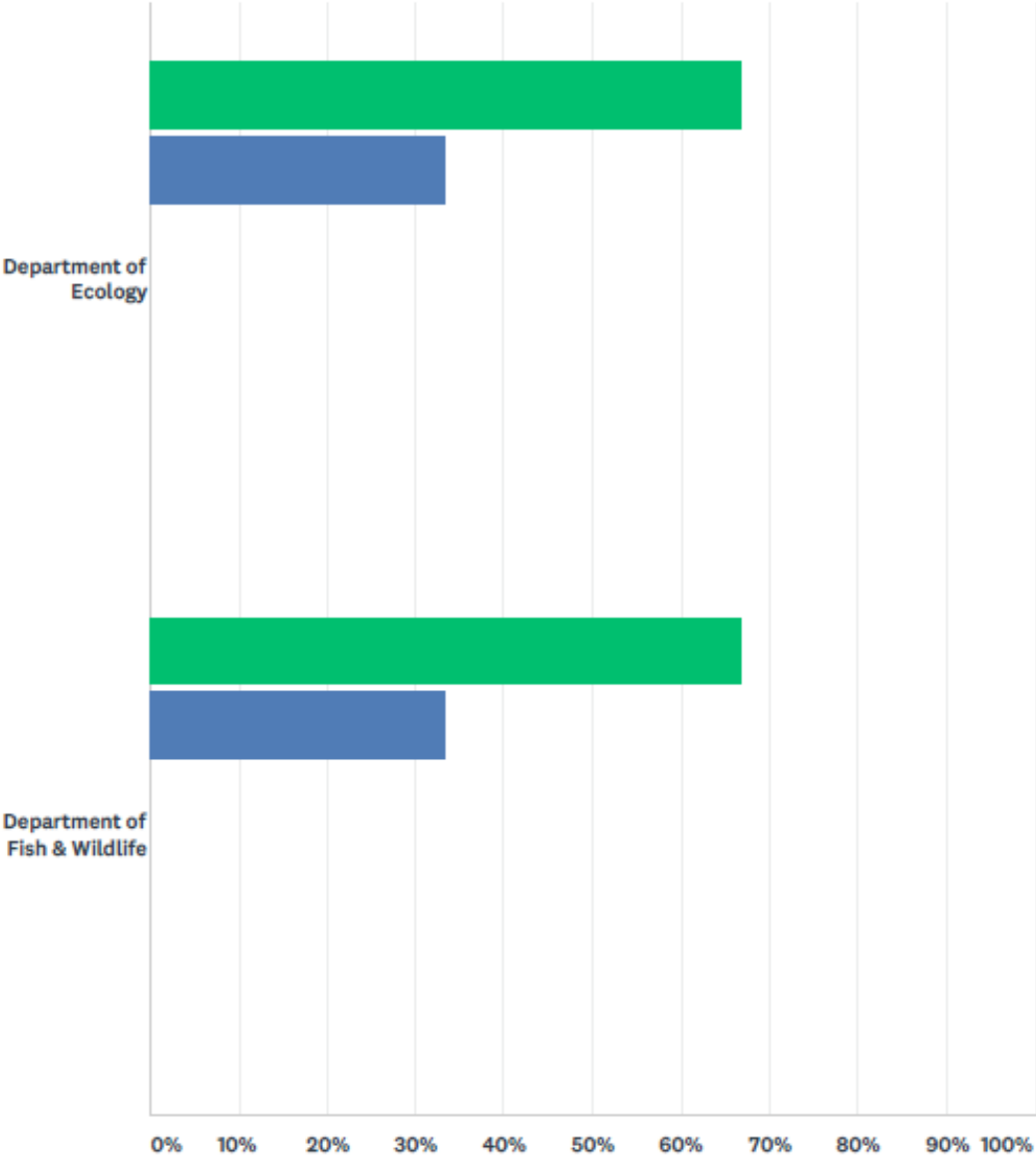


Strongly Agree Agree Undecided/Neutral Disagree
Strongly Disagree N/A

	STRONGLY AGREE	AGREE	UNDECIDED/NEUTRAL	DISAGREE	STRONGLY DISAGREE	N/A	TOTAL	WEIGHTED AVERAGE
Department of Ecology	33.33% 1	66.67% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	3	1.67
Department of Fish & Wildlife	33.33% 1	33.33% 1	33.33% 1	0.00% 0	0.00% 0	0.00% 0	3	2.00

Q34 State agency staff kept you informed about the length of time it would take to achieve milestones in the 401 WQ certification process and other state agency actions.

Answered: 3 Skipped: 8

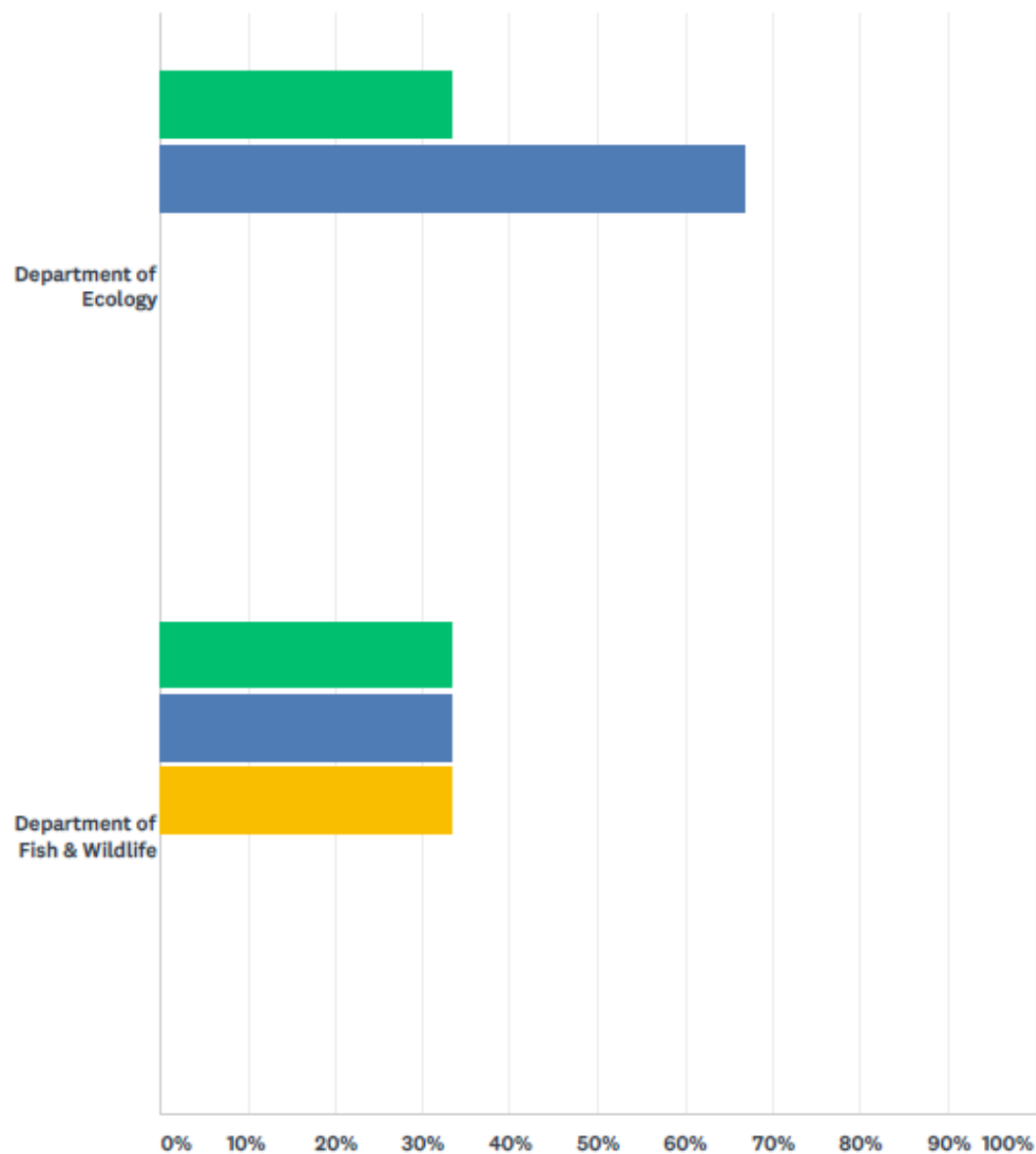


Strongly Agree Agree Undecided/Neutral Disagree
Strongly Disagree N/A

	STRONGLY AGREE	AGREE	UNDECIDED/NEUTRAL	DISAGREE	STRONGLY DISAGREE	N/A	TOTAL	WEIGHTED AVERAGE
Department of Ecology	66.67% 2	33.33% 1	0.00% 0	0.00% 0	0.00% 0	0.00% 0	3	1.33
Department of Fish & Wildlife	66.67% 2	33.33% 1	0.00% 0	0.00% 0	0.00% 0	0.00% 0	3	1.33

Q35 State agency staff effectively communicated the purpose for studies and information required to issue a 401 WQ Certification and other state approvals.

Answered: 3 Skipped: 8

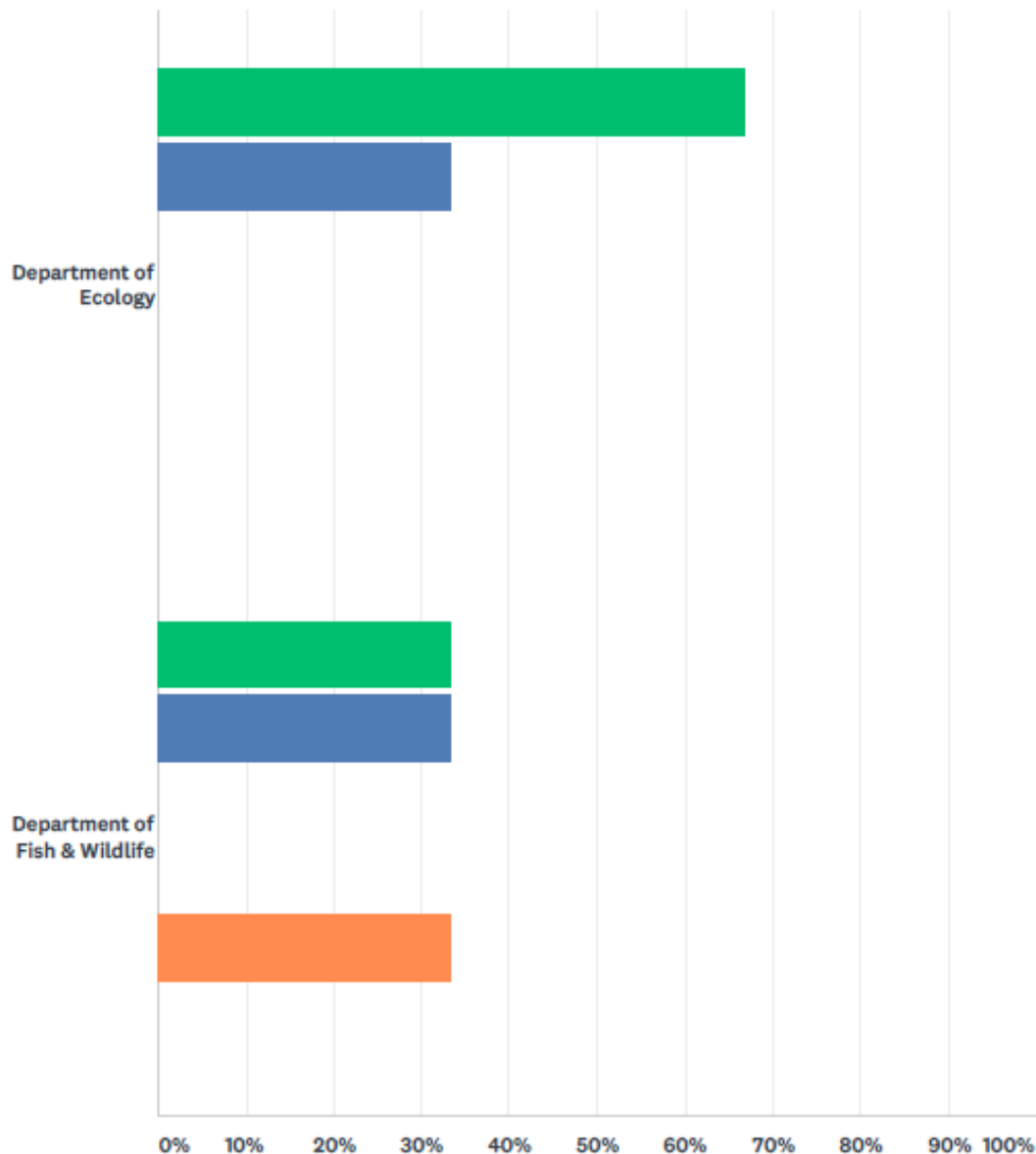


Strongly Agree Agree Undecided/Neutral Disagree
Strongly Disagree N/A

	STRONGLY AGREE	AGREE	UNDECIDED/NEUTRAL	DISAGREE	STRONGLY DISAGREE	N/A	TOTAL	WEIGHTED AVERAGE
Department of Ecology	33.33% 1	66.67% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	3	1.67
Department of Fish & Wildlife	33.33% 1	33.33% 1	33.33% 1	0.00% 0	0.00% 0	0.00% 0	3	2.00

Q36 State agency staff provided the technical support and assistance necessary to implement your FERC license and 401 WQ Certification requirements.

Answered: 3 Skipped: 8



■ Strongly Agree
 ■ Agree
 ■ Undecided/Neutral
 ■ Disagree
■ Strongly Disagree
 ■ N/A

	STRONGLY AGREE	AGREE	UNDECIDED/NEUTRAL	DISAGREE	STRONGLY DISAGREE	N/A	TOTAL	WEIGHTED AVERAGE
Department of Ecology	66.67% 2	33.33% 1	0.00% 0	0.00% 0	0.00% 0	0.00% 0	3	1.33
Department of Fish & Wildlife	33.33% 1	33.33% 1	0.00% 0	0.00% 0	33.33% 1	0.00% 0	3	2.67

Q37 Please provide any further feedback you may have in relation to the expertise of the state agency staff you worked with in the last year.

Answered: 1 Skipped: 8

#	RESPONSES	DATE
1	I think it would be incredibly difficult to be an expert at all the things included in our 401 Certification as the work involves several different natural resources, regulatory and policy information, associated TMDL work, and permitting. That said, an important strength both Ecology and WDFW leads provide include knowing when to reach out to their agency leads and call together a meeting to better discuss an issue.	10/16/2019 12:04 PM

Q38 Please tell us if there is something the agencies did particularly well or certainly needs improvement.

Answered: 6 Skipped: 3

#	RESPONSES	DATE
1	We have limited interactions with the agencies.	10/16/2019 4:50 PM
2	On the issue of TDG, we have been discussing the possibility of moving forward with a UAA with Ecology staff in Lacey (Chad brown and Bryson Finch). These discussions have been very helpful and we are appreciative of the opportunity to discuss the option.	10/16/2019 3:37 PM
3	None that I can think of. Do not interact with them much	10/16/2019 1:17 PM
4	Again, I really appreciate the willingness to listen to any issues or conflicts we may present and to help us to work through them. We all have the watershed as our long-term vision, and that seems to be the thread that holds us together.	10/16/2019 12:04 PM
5	In general staff are professional, but there needs to be increased focus on regulatory compliance and agency jurisdiction versus personal opinions or preferences.	10/16/2019 10:27 AM
6	Received outstanding support and communication from our Ecology representative on a number of important projects.	9/25/2019 2:05 PM

Q39 Do you have any other questions or comments for us?

Answered: 5 Skipped: 4

#	RESPONSES	DATE
1	Over the years, there has been a good working relationship with the WA agencies. Since the project is on USACE property, our interactions are more limited than other projects.	10/16/2019 4:50 PM
2	no	10/16/2019 3:37 PM
3	None	10/16/2019 1:17 PM
4	Coordination within agencies to provide a single point of contact for projects and agreements on what needs to be provided by an agency would be beneficial for efficiency. The agencies should be applying the intent of the 401 to regulate actions. It is not always a black or white situation and benefits versus deleterious effects should be weighed accordingly. A reduction it redundancy of requirements should be explored.	10/16/2019 12:45 PM
5	No.	10/16/2019 10:27 AM