

Q1 Email

Answered: 7 Skipped: 3

#	RESPONSES	DATE
1	meghan.lunney@avistacorp.com	1/23/2022 6:44 AM
2	joef@lcpud.org	1/21/2022 3:29 PM
3	briana.weatherly@pacificorp.com	1/19/2022 3:45 PM
4	mpeter@cityoftacoma.org	1/18/2022 2:38 PM
5	afroberg@cowlitzpud.org	1/18/2022 2:33 PM
6	john.armstrong@seattle.gov	1/17/2022 7:21 PM
7	ndietrich@gcpud.org	1/17/2022 12:13 PM

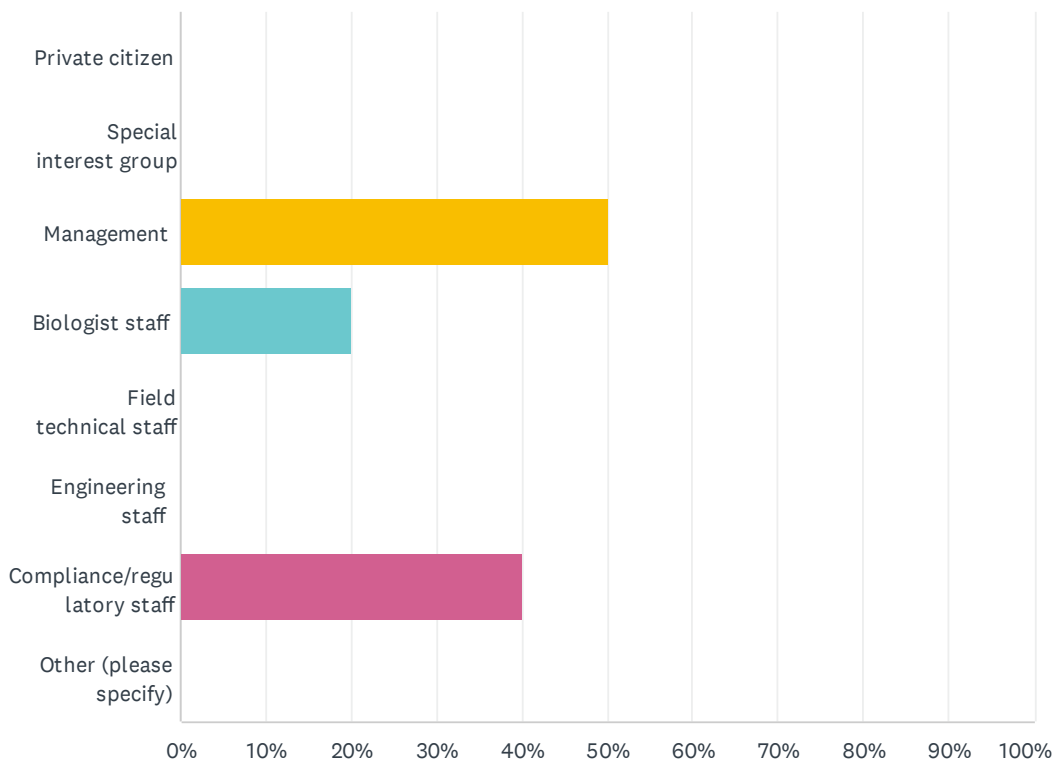
Q2 Facility

Answered: 7 Skipped: 3

#	RESPONSES	DATE
1	Avista	1/23/2022 6:44 AM
2	Cowlitz Falls Hydroelectric Project	1/21/2022 3:29 PM
3	Merwin (FERC No. 935), Yale (FERC No. 2071) and Swift No. 1(FERC No. 2111) 1 Hydroelectric Projects	1/19/2022 3:45 PM
4	Cowlitz; Cushman; Nisqually; Wynoochee	1/18/2022 2:38 PM
5	Swift No. 2	1/18/2022 2:33 PM
6	Boundary	1/17/2022 7:21 PM
7	Grant County PUD	1/17/2022 12:13 PM

Q3 In what capacity are you taking this survey?

Answered: 10 Skipped: 0

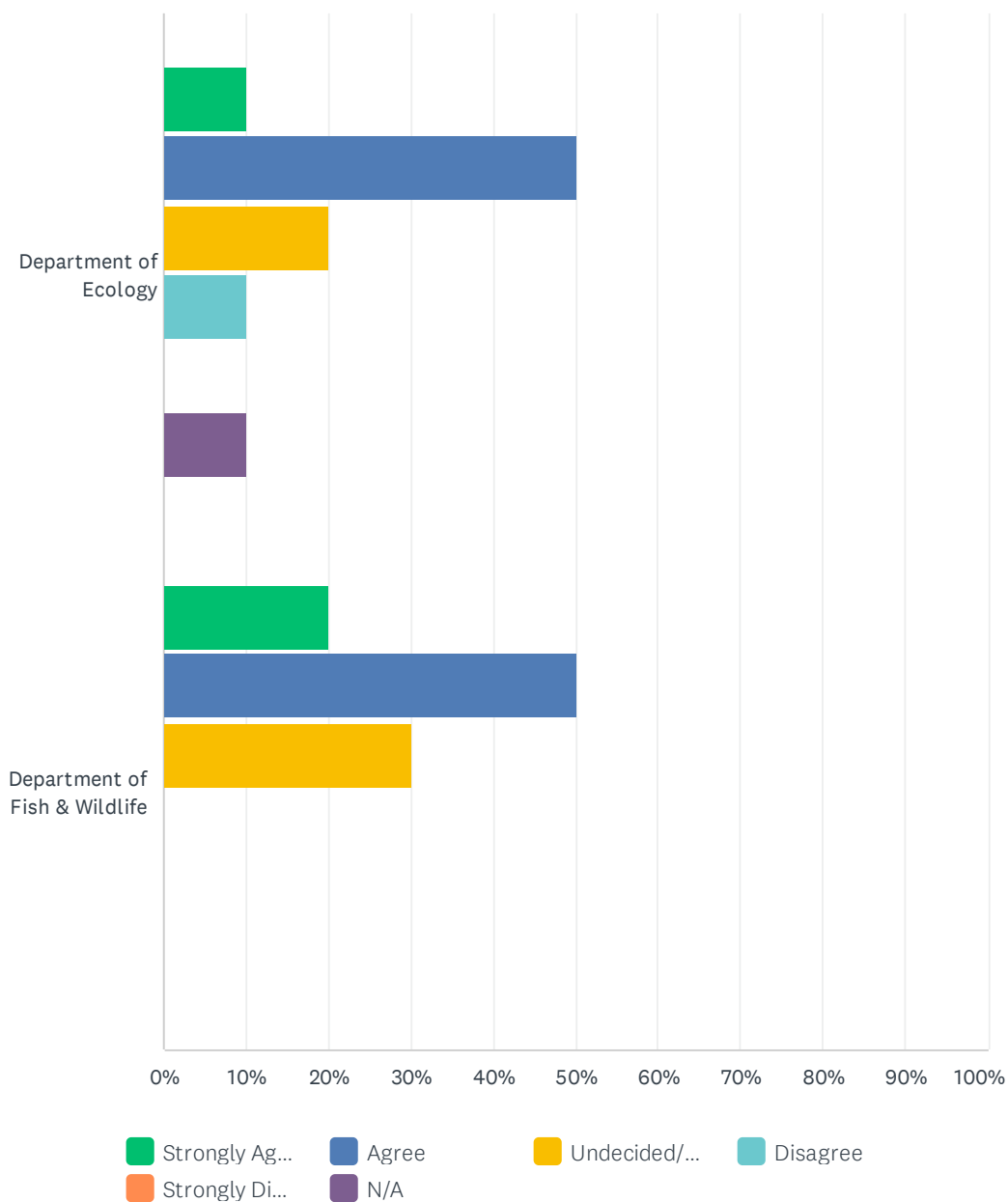


ANSWER CHOICES	RESPONSES	
Private citizen	0.00%	0
Special interest group	0.00%	0
Management	50.00%	5
Biologist staff	20.00%	2
Field technical staff	0.00%	0
Engineering staff	0.00%	0
Compliance/regulatory staff	40.00%	4
Other (please specify)	0.00%	0
Total Respondents: 10		

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

Q4 I was satisfied with staff response time.

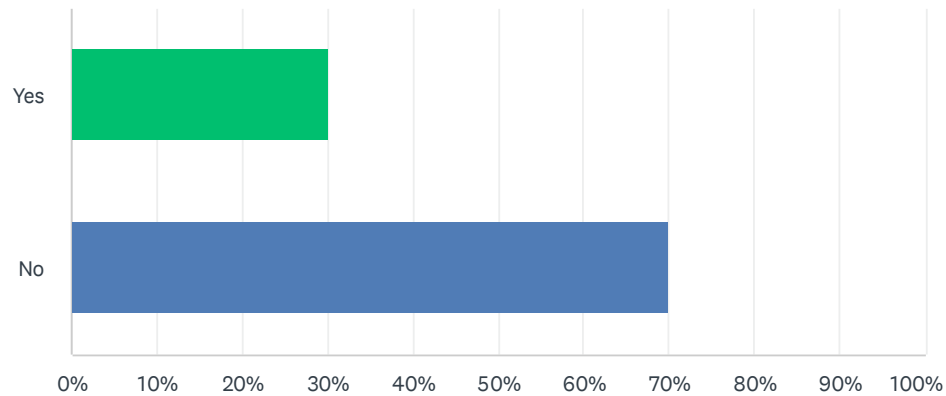
Answered: 10 Skipped: 0



	STRONGLY AGREE	AGREE	UNDECIDED/NEUTRAL	DISAGREE	STRONGLY DISAGREE	N/A	TOTAL	WEIGHTED AVERAGE
Department of Ecology	10.00% 1	50.00% 5	20.00% 2	10.00% 1	0.00% 0	10.00% 1	10	2.33
Department of Fish & Wildlife	20.00% 2	50.00% 5	30.00% 3	0.00% 0	0.00% 0	0.00% 0	10	2.10

Q5 Would you like to answer more questions about Responsiveness?

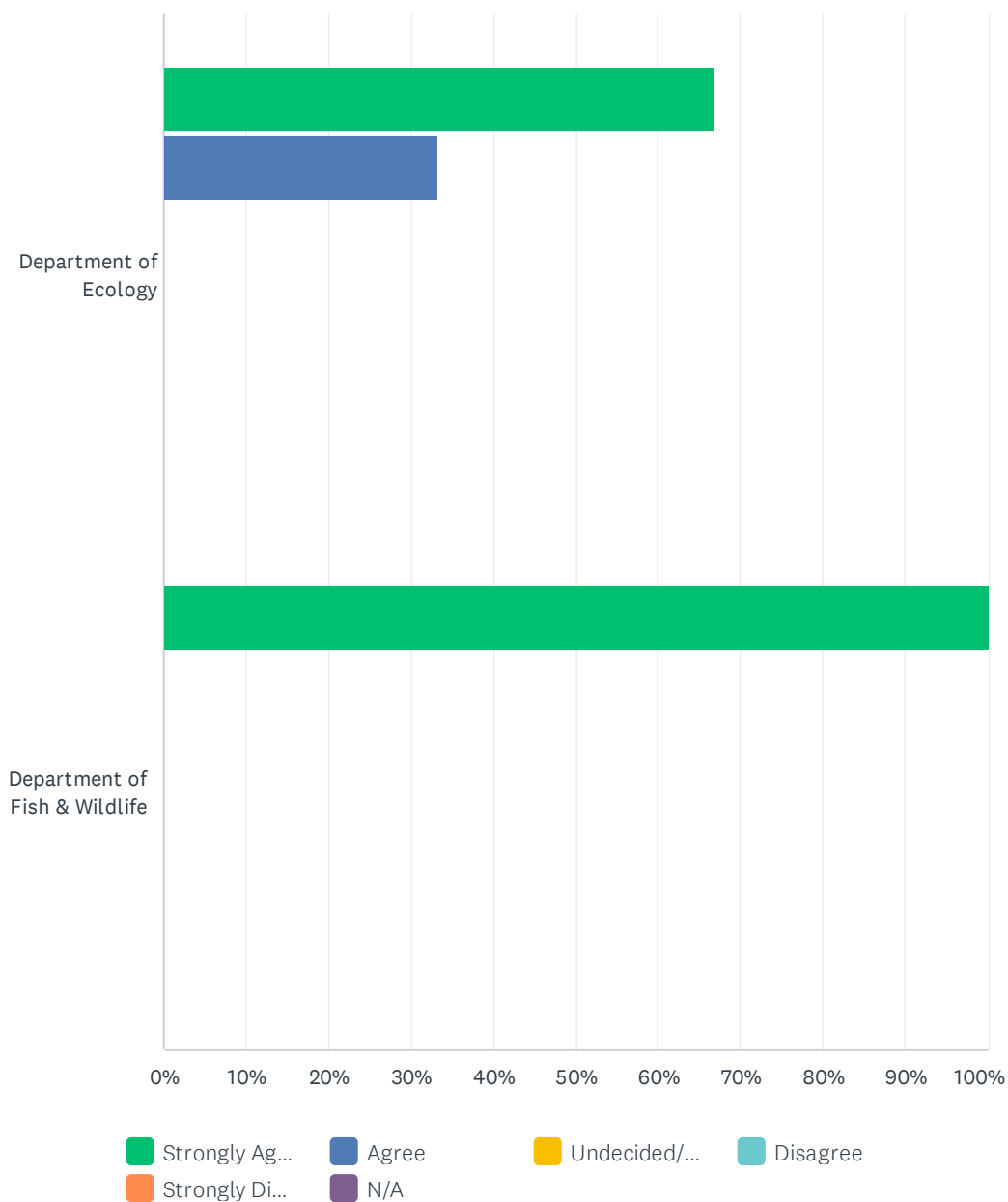
Answered: 10 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	30.00%	3
No	70.00%	7
TOTAL		10

Q6 State agency staff were available for assistance upon request.

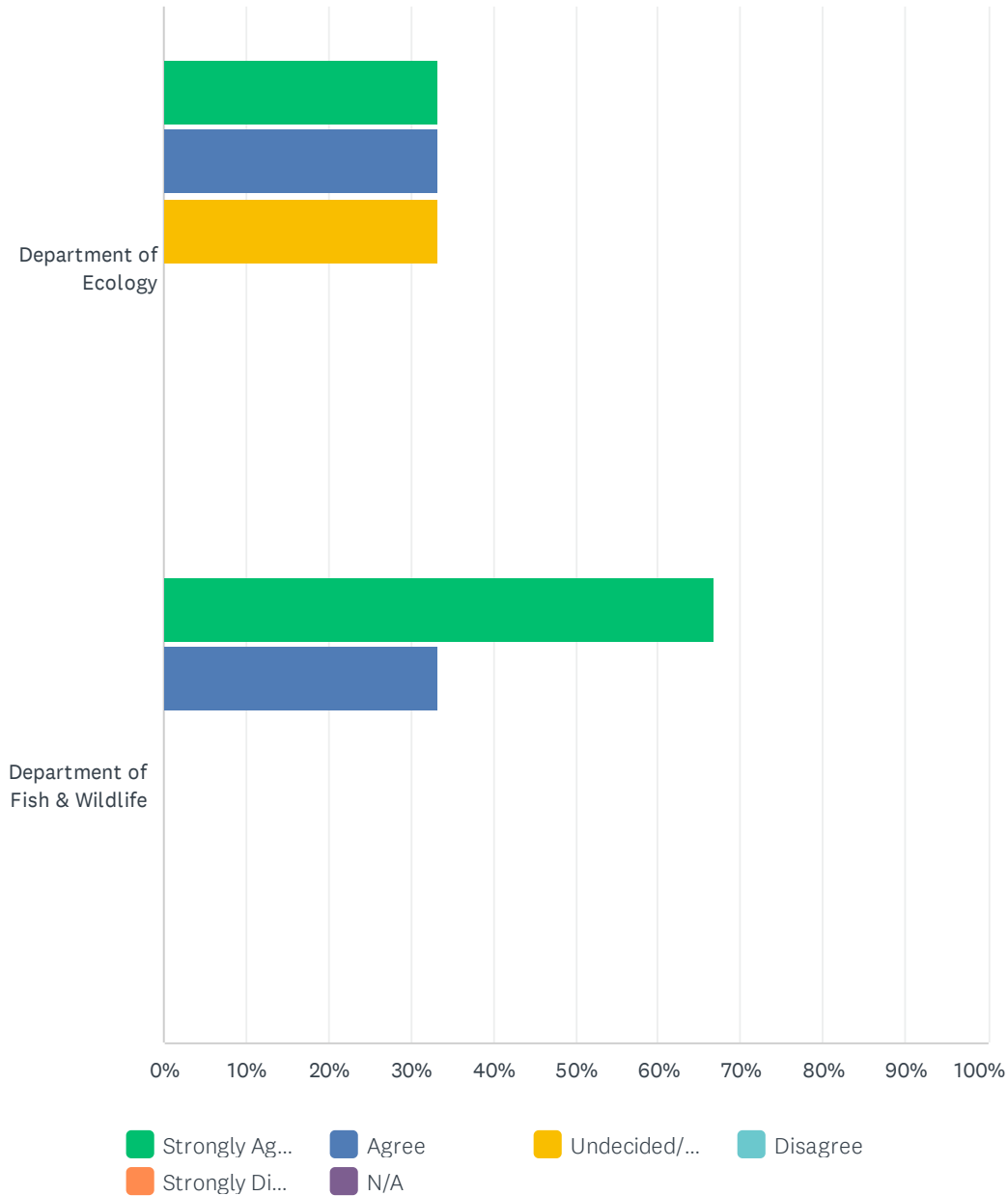
Answered: 3 Skipped: 7



	STRONGLY AGREE	AGREE	UNDECIDED/NEUTRAL	DISAGREE	STRONGLY DISAGREE	N/A	TOTAL	WEIGHTED AVERAGE
Department of Ecology	66.67% 2	33.33% 1	0.00% 0	0.00% 0	0.00% 0	0.00% 0	3	1.33
Department of Fish & Wildlife	100.00% 3	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	3	1.00

Q7 State agency staff provided timely responses to questions related to 401 WQ Certification requirements and/or other state actions.

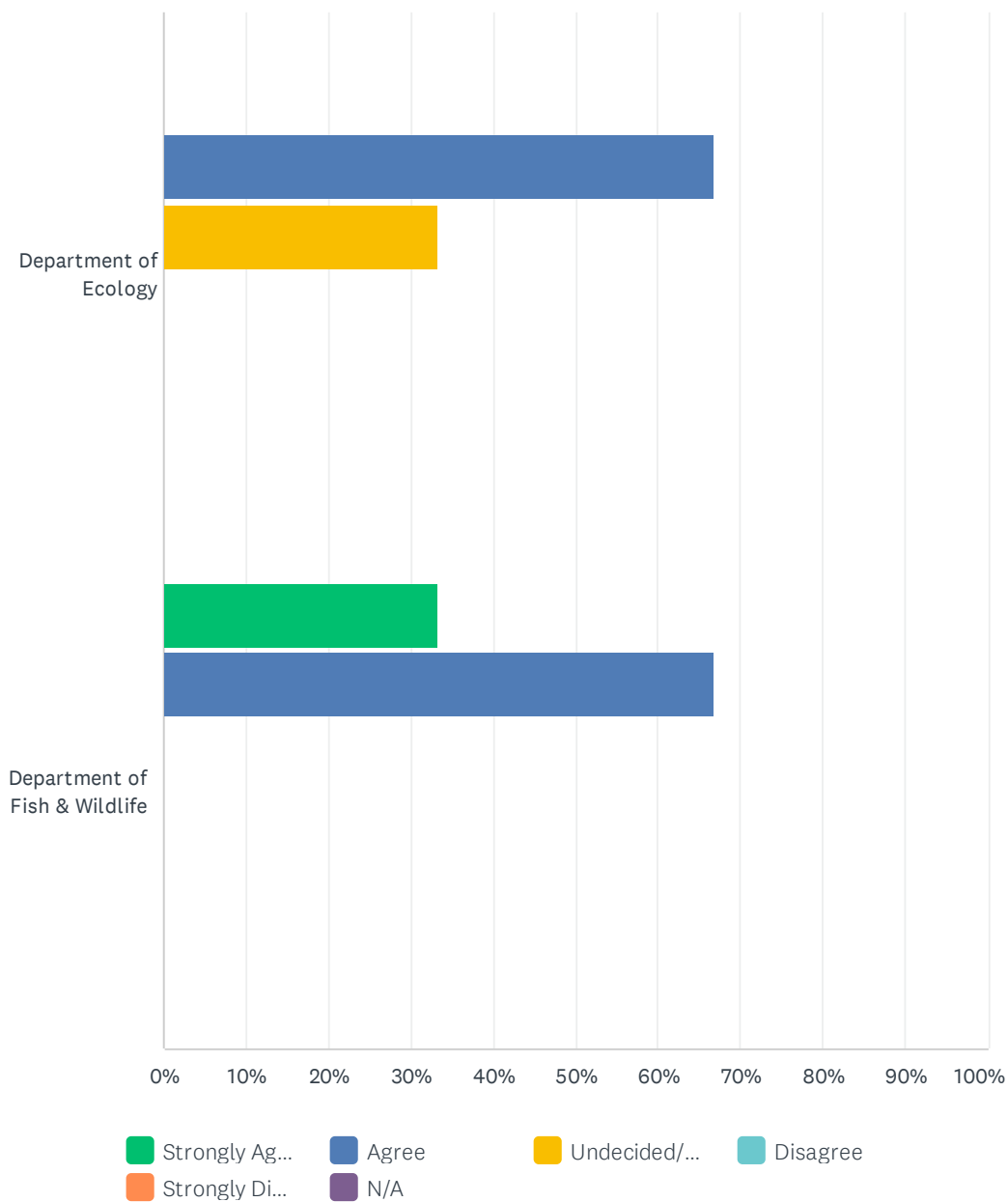
Answered: 3 Skipped: 7



	STRONGLY AGREE	AGREE	UNDECIDED/NEUTRAL	DISAGREE	STRONGLY DISAGREE	N/A	TOTAL	WEIGHTED AVERAGE
Department of Ecology	33.33% 1	33.33% 1	33.33% 1	0.00% 0	0.00% 0	0.00% 0	3	2.00
Department of Fish & Wildlife	66.67% 2	33.33% 1	0.00% 0	0.00% 0	0.00% 0	0.00% 0	3	1.33

Q8 Decisions needed from state agency staff were provided in a timely manner.

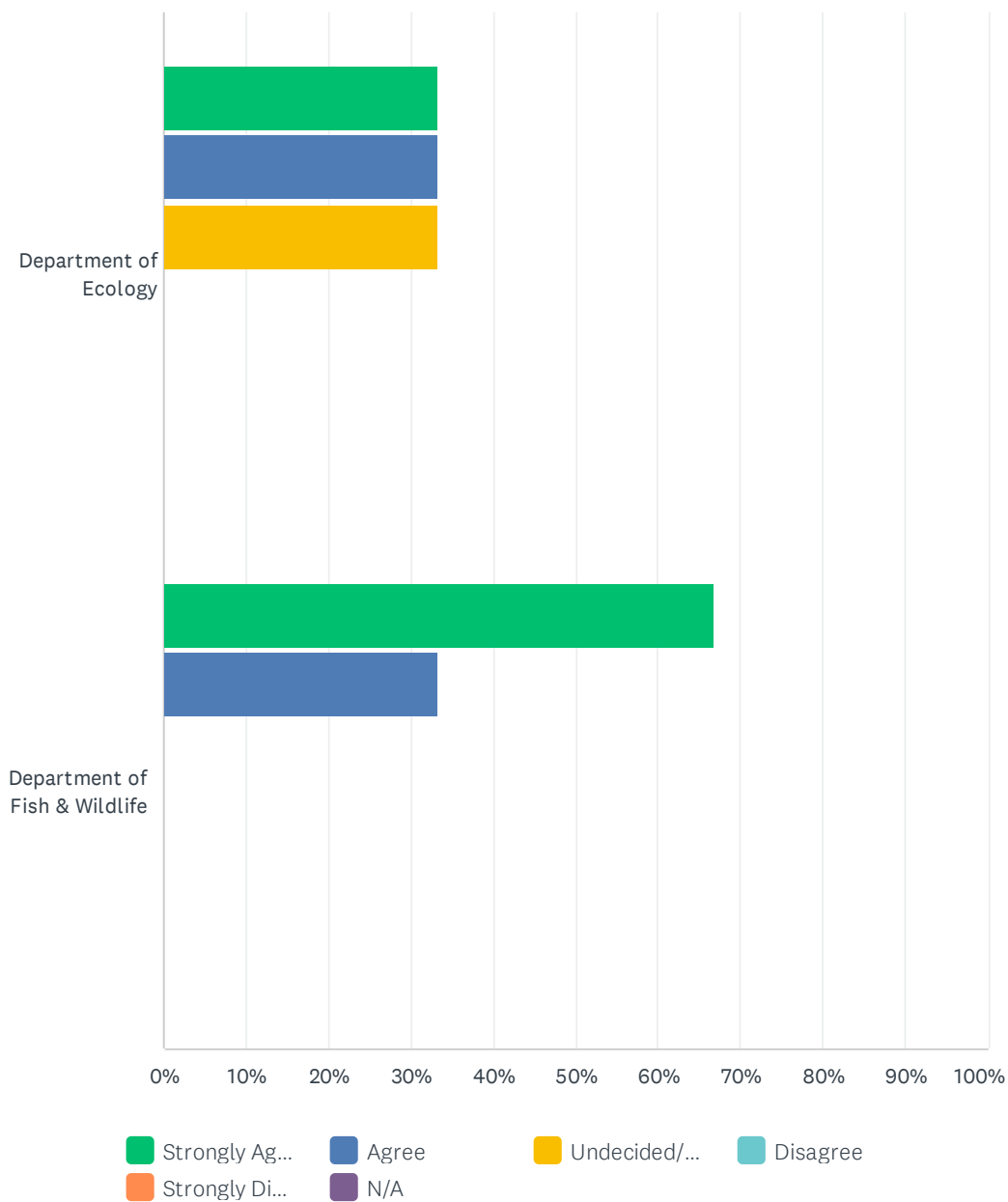
Answered: 3 Skipped: 7



	STRONGLY AGREE	AGREE	UNDECIDED/NEUTRAL	DISAGREE	STRONGLY DISAGREE	N/A	TOTAL	WEIGHTED AVERAGE
Department of Ecology	0.00% 0	66.67% 2	33.33% 1	0.00% 0	0.00% 0	0.00% 0	3	2.33
Department of Fish & Wildlife	33.33% 1	66.67% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	3	1.67

Q9 State agency staff were responsive to requests to review and approve documents as needed.

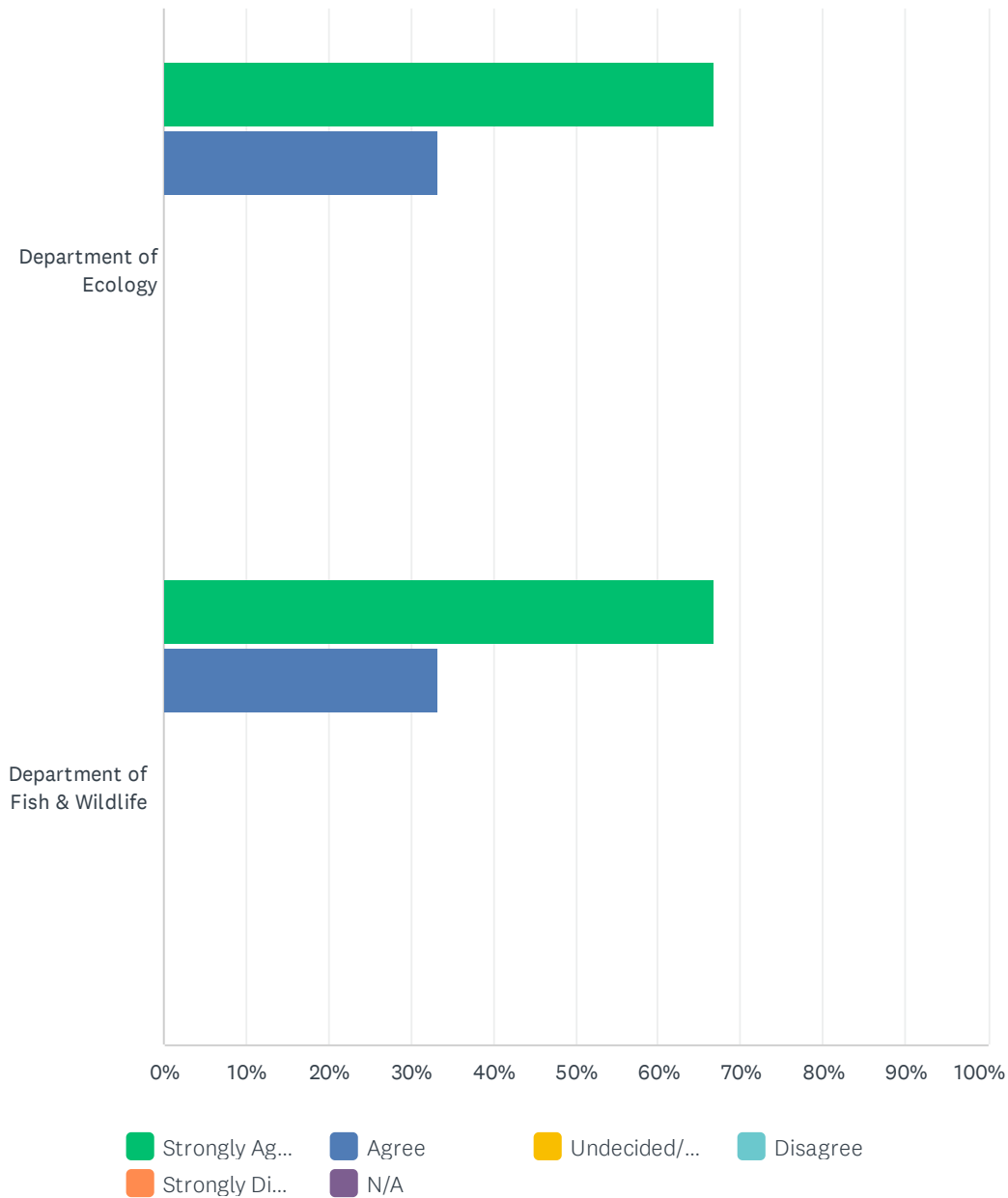
Answered: 3 Skipped: 7



	STRONGLY AGREE	AGREE	UNDECIDED/NEUTRAL	DISAGREE	STRONGLY DISAGREE	N/A	TOTAL	WEIGHTED AVERAGE
Department of Ecology	33.33% 1	33.33% 1	33.33% 1	0.00% 0	0.00% 0	0.00% 0	3	2.00
Department of Fish & Wildlife	66.67% 2	33.33% 1	0.00% 0	0.00% 0	0.00% 0	0.00% 0	3	1.33

Q10 State agency staff worked with your organization effectively to help develop and/or implement my 401 certification requirements.

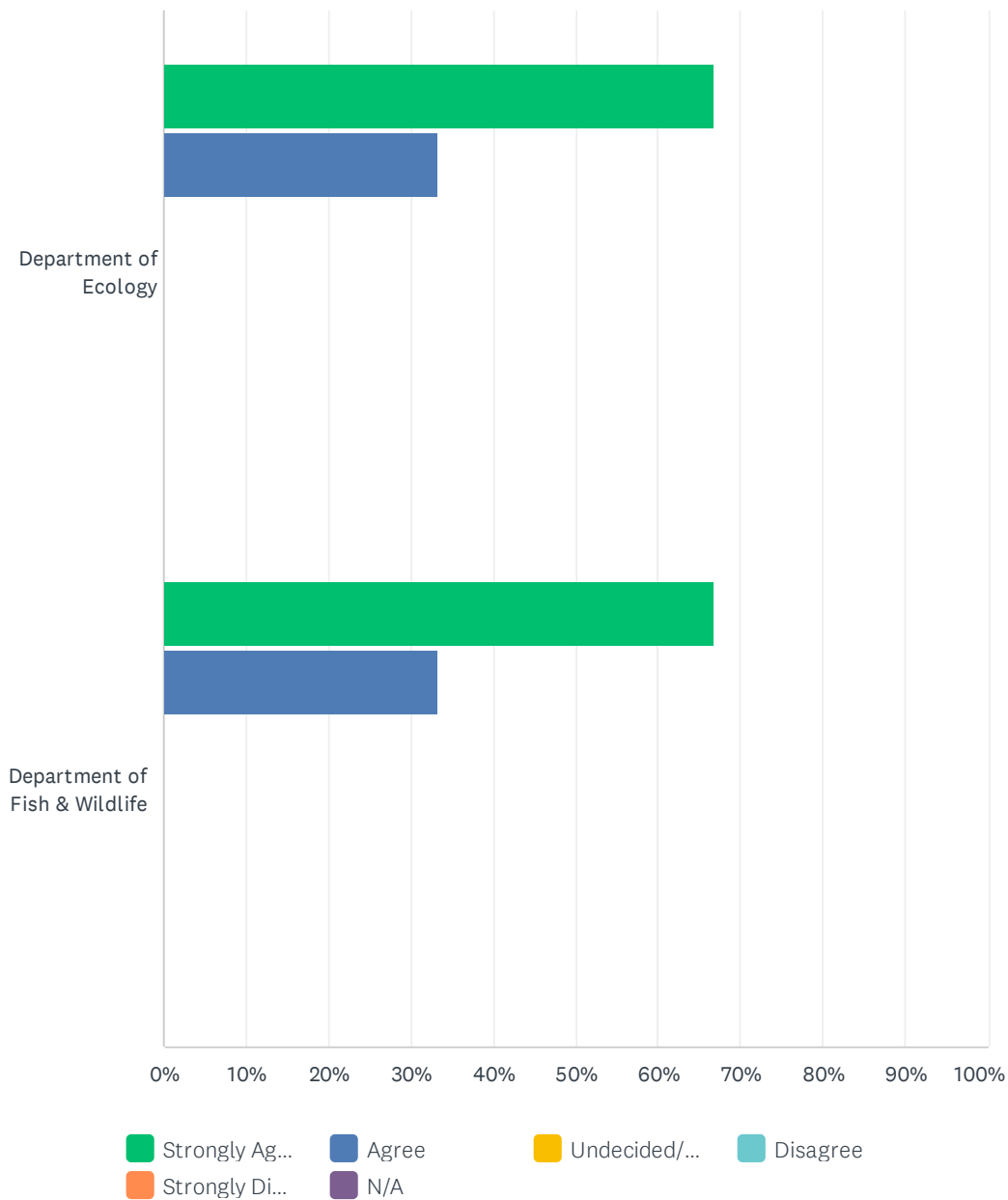
Answered: 3 Skipped: 7



	STRONGLY AGREE	AGREE	UNDECIDED/NEUTRAL	DISAGREE	STRONGLY DISAGREE	N/A	TOTAL	WEIGHTED AVERAGE
Department of Ecology	66.67% 2	33.33% 1	0.00% 0	0.00% 0	0.00% 0	0.00% 0	3	1.33
Department of Fish & Wildlife	66.67% 2	33.33% 1	0.00% 0	0.00% 0	0.00% 0	0.00% 0	3	1.33

Q11 State agency staff provided sufficient answers to questions related to 401 WQ Certification and other state actions.

Answered: 3 Skipped: 7



	STRONGLY AGREE	AGREE	UNDECIDED/NEUTRAL	DISAGREE	STRONGLY DISAGREE	N/A	TOTAL	WEIGHTED AVERAGE
Department of Ecology	66.67% 2	33.33% 1	0.00% 0	0.00% 0	0.00% 0	0.00% 0	3	1.33
Department of Fish & Wildlife	66.67% 2	33.33% 1	0.00% 0	0.00% 0	0.00% 0	0.00% 0	3	1.33

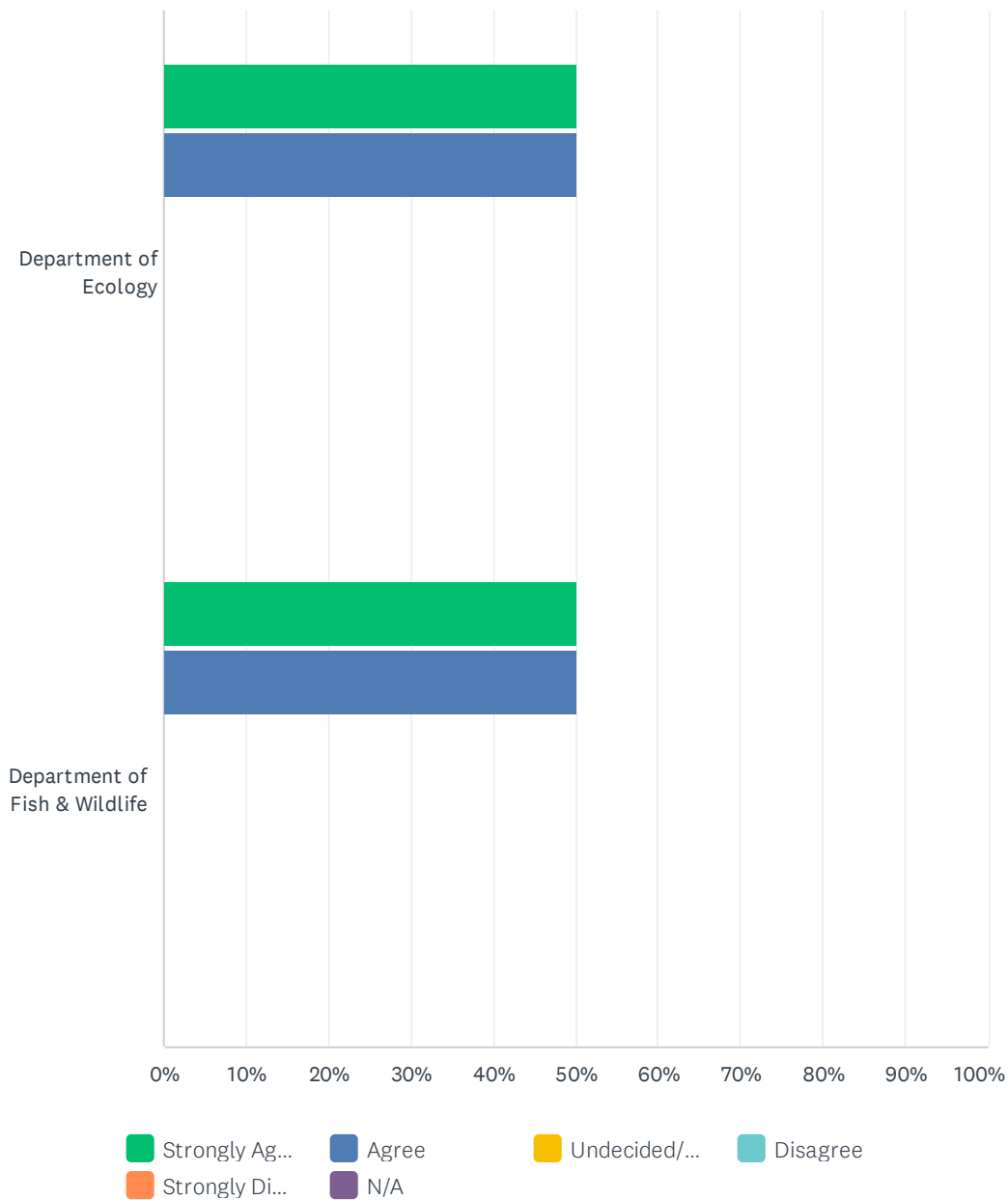
Q12 Please provide any further feedback you may have in relation to the responsiveness of state agency staff you worked with in the last year.

Answered: 2 Skipped: 8

#	RESPONSES	DATE
1	The eastern region 401 cert lead at Ecology is always very responsive and helpful during implementation efforts, annual meetings, future implementation planning and formal consultation. This was especially true during 2021, as we navigate through the end of 10 year compliance schedules. Ecology's eastern region 401 cert lead shows great awareness and consideration of all the watershed's various resource management stakeholders.	1/23/2022 6:53 AM
2	In answering these questions, we work with different individuals within each agency and the response was weighted as an average, meaning some employees were more responsive, others weren't	1/21/2022 1:17 PM

Q13 I know who to contact at the State agency when I have regulatory questions about my hydropower project.

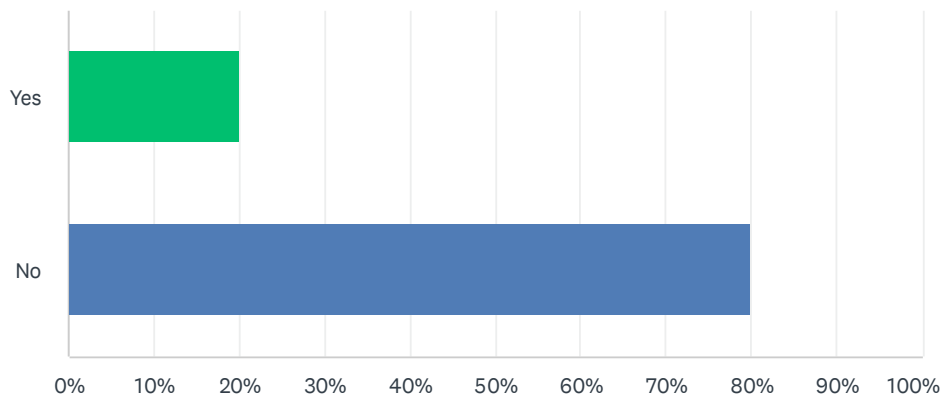
Answered: 10 Skipped: 0



	STRONGLY AGREE	AGREE	UNDECIDED/NEUTRAL	DISAGREE	STRONGLY DISAGREE	N/A	TOTAL	WEIGHTED AVERAGE
Department of Ecology	50.00% 5	50.00% 5	0.00% 0	0.00% 0	0.00% 0	0.00% 0	10	1.50
Department of Fish & Wildlife	50.00% 5	50.00% 5	0.00% 0	0.00% 0	0.00% 0	0.00% 0	10	1.50

Q14 Would you like to answer more questions about clarity of staff roles and responsibilities?

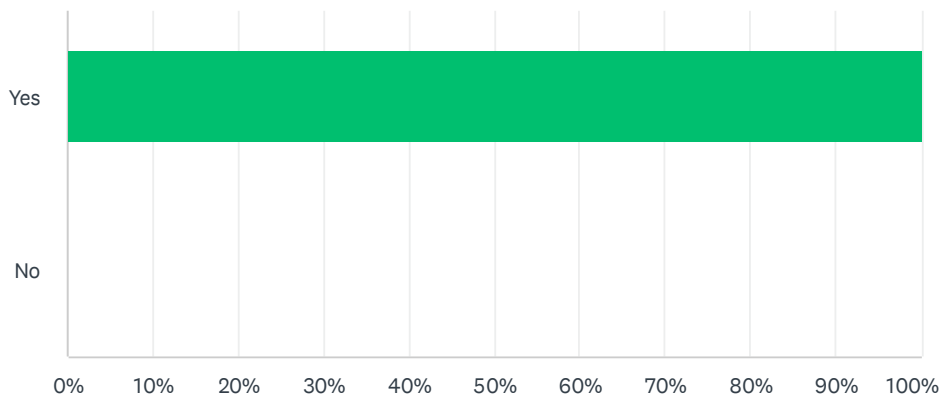
Answered: 10 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	20.00%	2
No	80.00%	8
TOTAL		10

Q15 I know which agency to contact when I have questions related to my project's regulatory requirements.

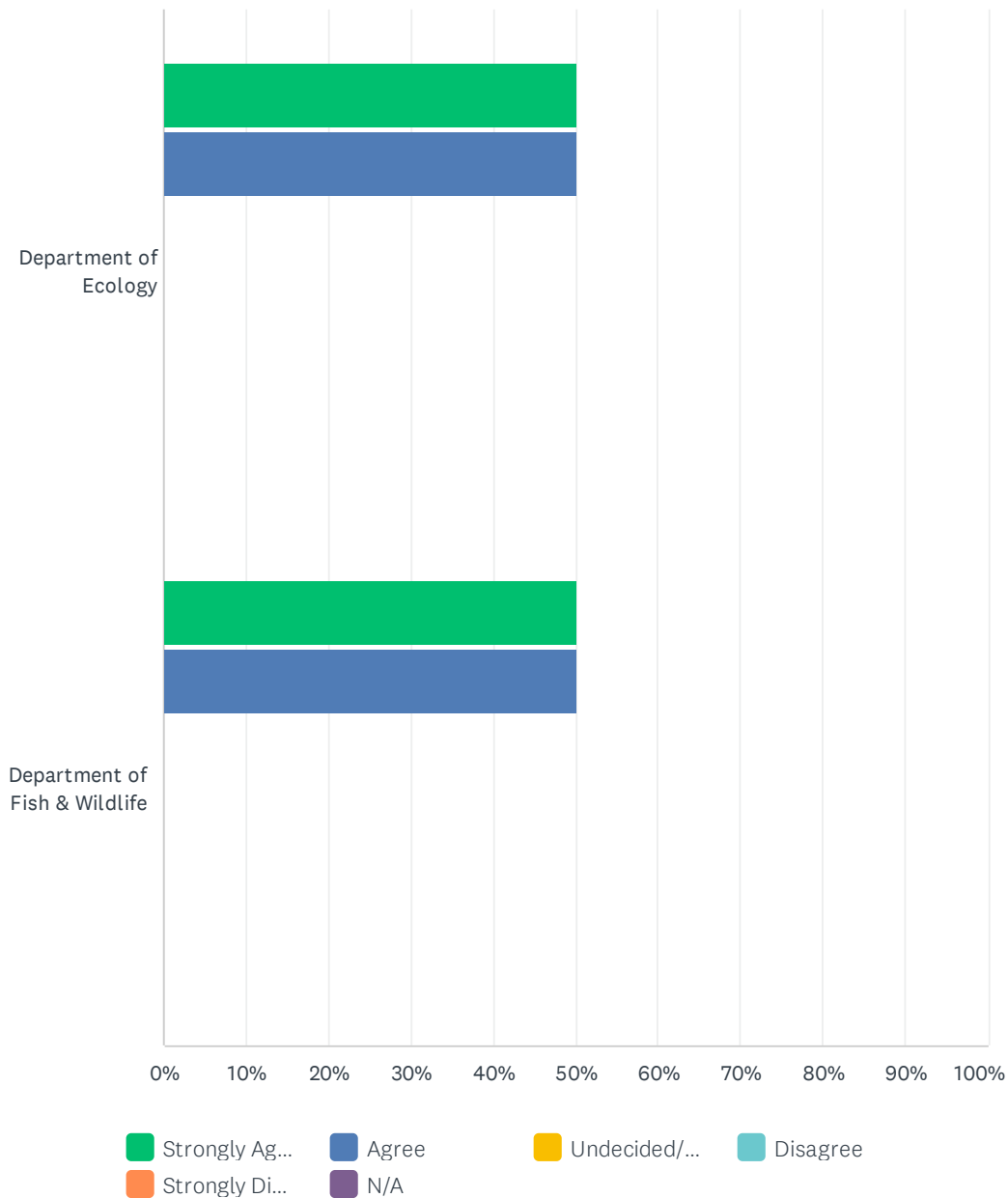
Answered: 2 Skipped: 8



ANSWER CHOICES	RESPONSES	
Yes	100.00%	2
No	0.00%	0
TOTAL		2

Q16 The agency point of contact provided a level of engagement necessary to complete the shared workload identified in the annual work plan.

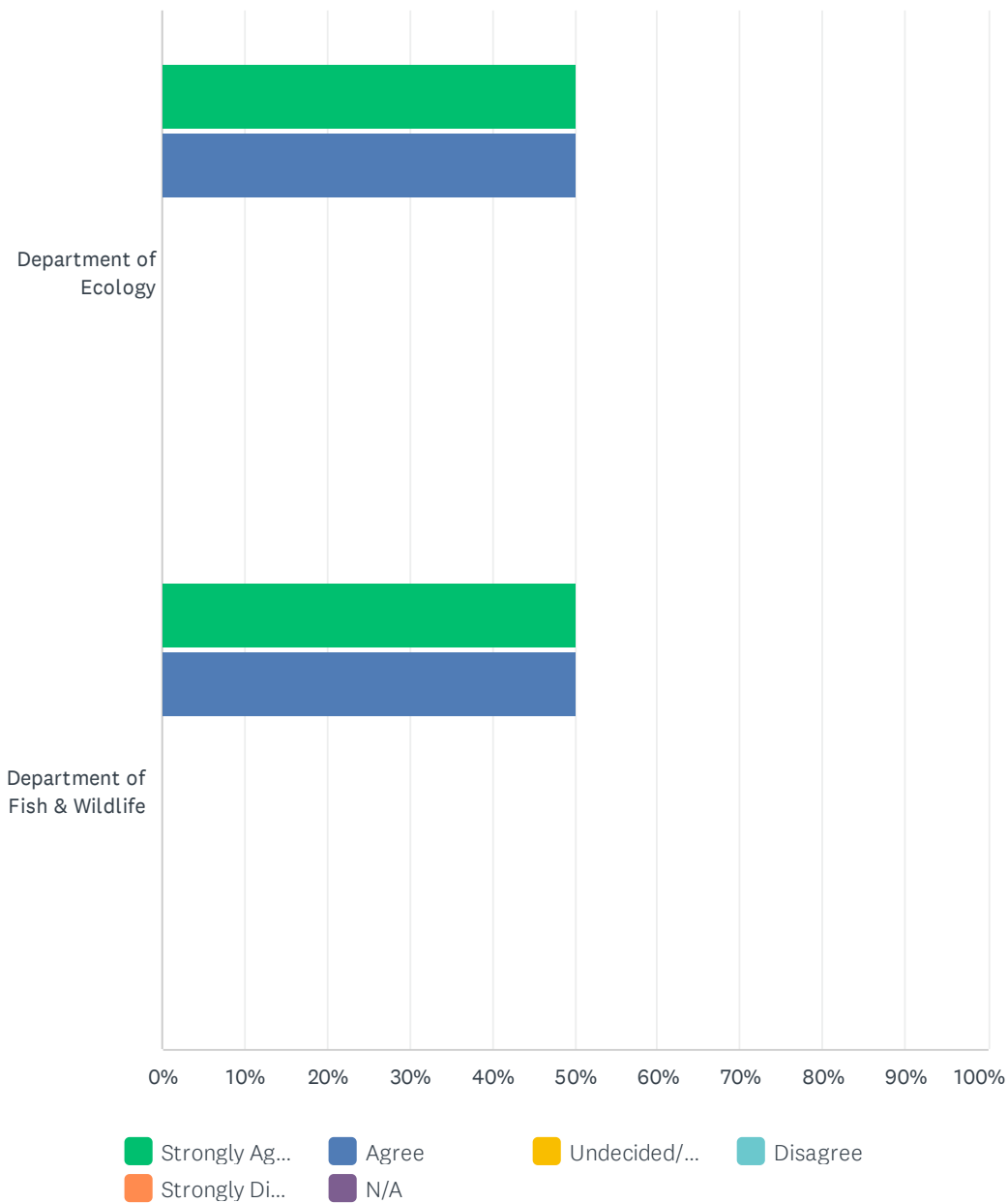
Answered: 2 Skipped: 8



	STRONGLY AGREE	AGREE	UNDECIDED/NEUTRAL	DISAGREE	STRONGLY DISAGREE	N/A	TOTAL	WEIGHTED AVERAGE
Department of Ecology	50.00% 1	50.00% 1	0.00% 0	0.00% 0	0.00% 0	0.00% 0	2	1.50
Department of Fish & Wildlife	50.00% 1	50.00% 1	0.00% 0	0.00% 0	0.00% 0	0.00% 0	2	1.50

Q17 State agency staff worked collaboratively with my organization to solve problems.

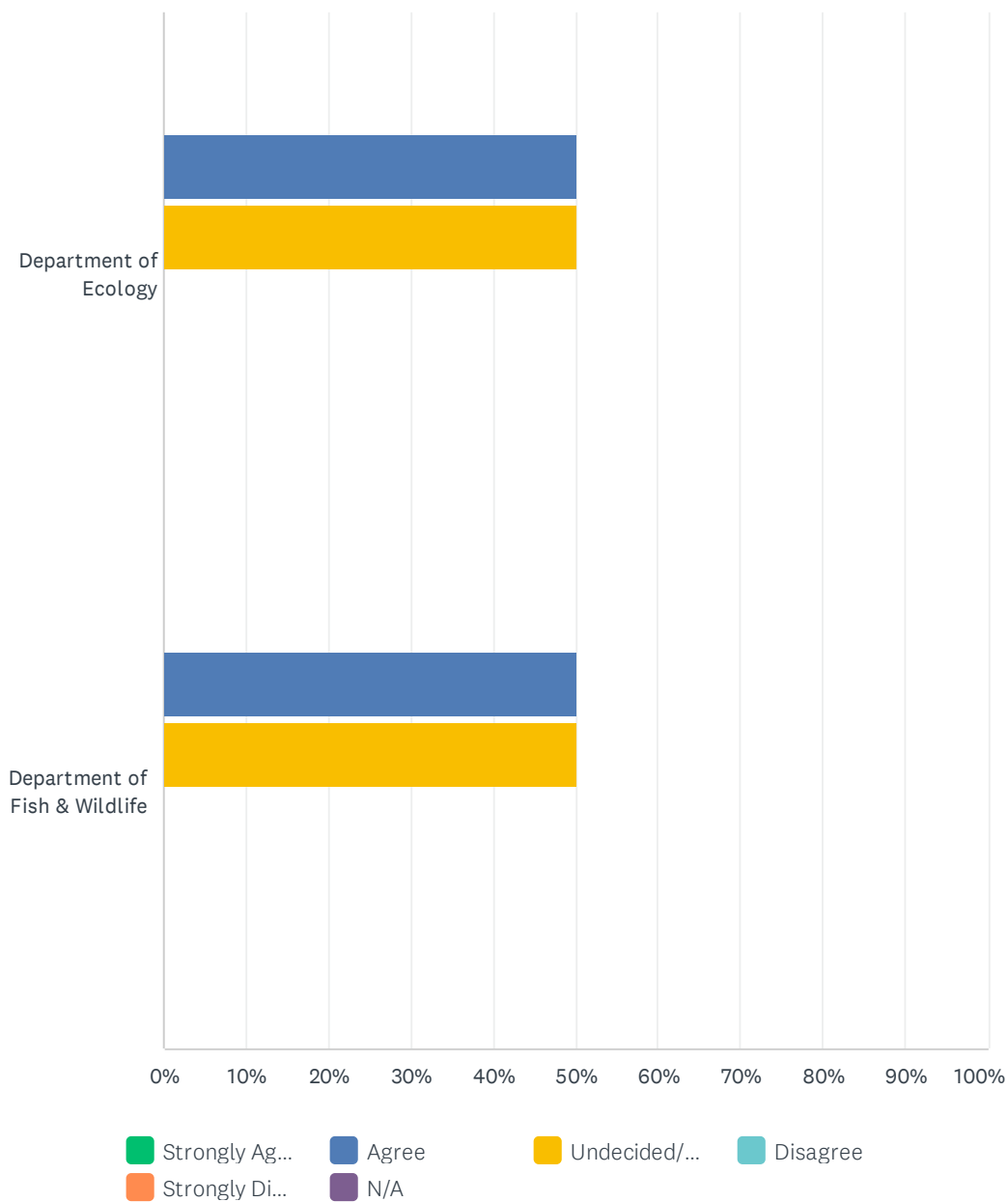
Answered: 2 Skipped: 8



	STRONGLY AGREE	AGREE	UNDECIDED/NEUTRAL	DISAGREE	STRONGLY DISAGREE	N/A	TOTAL	WEIGHTED AVERAGE
Department of Ecology	50.00% 1	50.00% 1	0.00% 0	0.00% 0	0.00% 0	0.00% 0	2	1.50
Department of Fish & Wildlife	50.00% 1	50.00% 1	0.00% 0	0.00% 0	0.00% 0	0.00% 0	2	1.50

Q18 State agency staff worked collaboratively with each other to solve problems.

Answered: 2 Skipped: 8



	STRONGLY AGREE	AGREE	UNDECIDED/NEUTRAL	DISAGREE	STRONGLY DISAGREE	N/A	TOTAL	WEIGHTED AVERAGE
Department of Ecology	0.00% 0	50.00% 1	50.00% 1	0.00% 0	0.00% 0	0.00% 0	2	2.50
Department of Fish & Wildlife	0.00% 0	50.00% 1	50.00% 1	0.00% 0	0.00% 0	0.00% 0	2	2.50

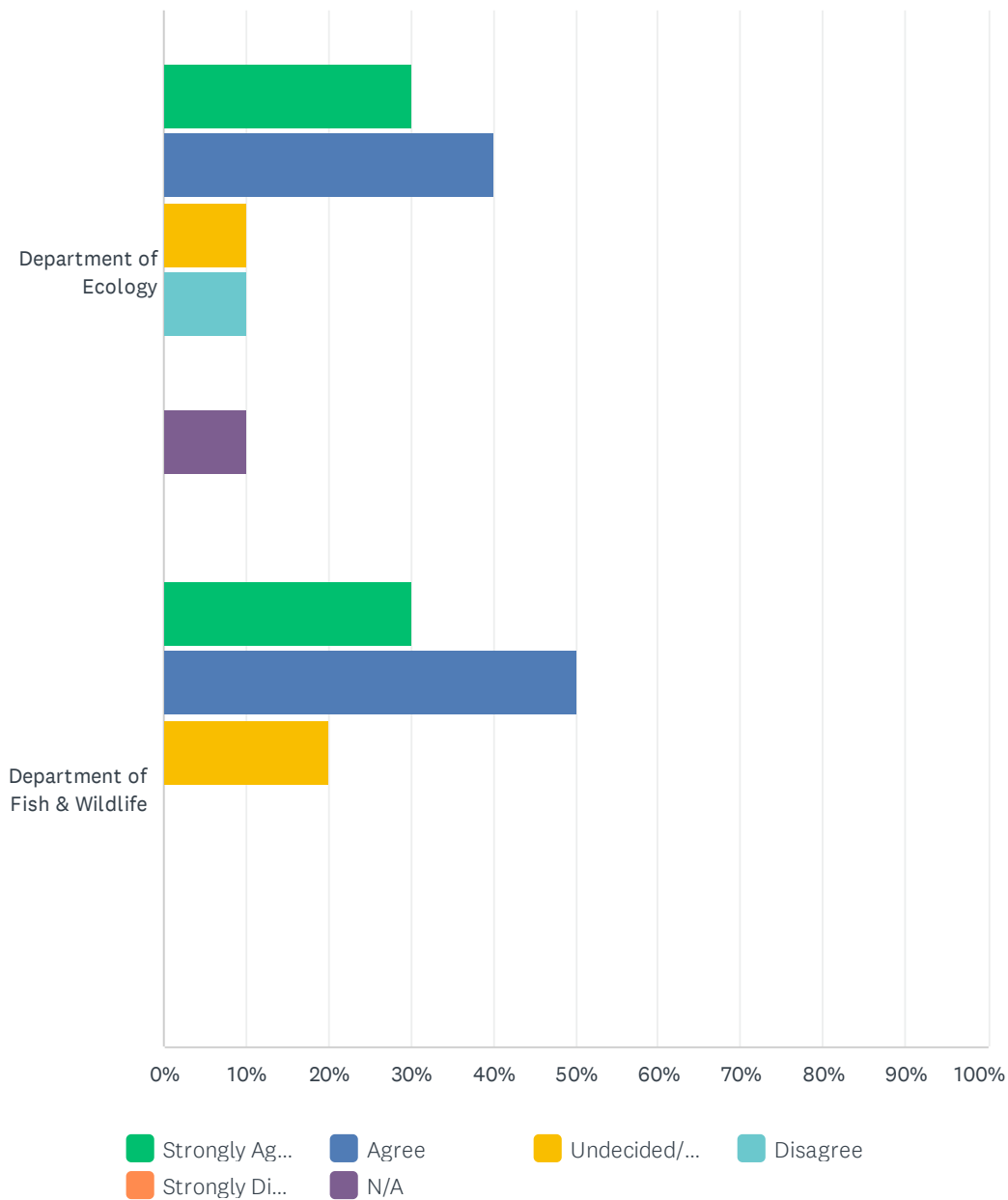
Q19 Please provide any further feedback you may have in relation to the clarity of staff roles and responsibilities of the state agency staff you worked with in the last year.

Answered: 2 Skipped: 8

#	RESPONSES	DATE
1	The eastern WA 401 Cert leads for Ecology and WDFW worked together very well during 2021, with very defined clarity of roles and responsibilities. That said, 2021 was another challenging year of implementation and planning during covid, virtual meetings, and transition in losing a well respected WDFW 401 lead and habitat biologist this past fall. We are hopeful to continue to work together as we implement and plan for the future. This comment is just acknowledging transitions can consume substantial time in explaining license requirements, past consultation discussions, stakeholders, and redefining roles/responsibilities. We are experiencing this across all working groups as we all navigate employee retention and retirements.	1/23/2022 7:04 AM
2	In my experience, Ecology has made good improvements in this regards so that we know who is the point person for Boundary, and this was not always the case so the improvement is much appreciated.	1/17/2022 7:27 PM

Q20 State agency staff interacted with my organization in a professional manner.

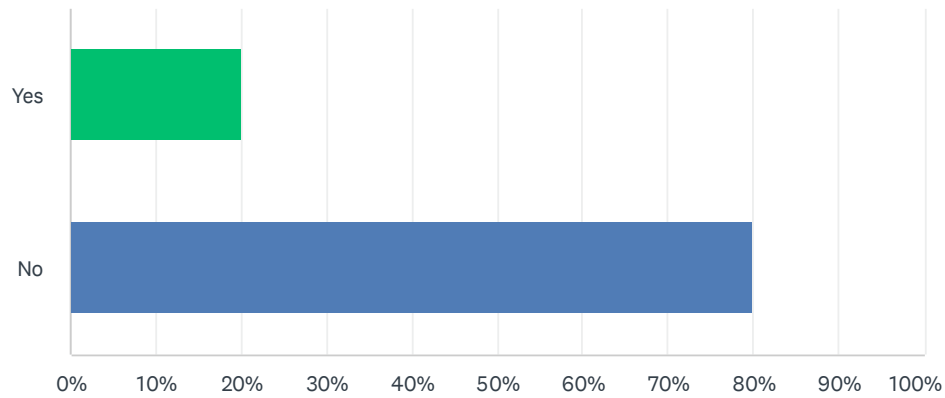
Answered: 10 Skipped: 0



	STRONGLY AGREE	AGREE	UNDECIDED/NEUTRAL	DISAGREE	STRONGLY DISAGREE	N/A	TOTAL	WEIGHTED AVERAGE
Department of Ecology	30.00% 3	40.00% 4	10.00% 1	10.00% 1	0.00% 0	10.00% 1	10	2.00
Department of Fish & Wildlife	30.00% 3	50.00% 5	20.00% 2	0.00% 0	0.00% 0	0.00% 0	10	1.90

Q21 Would you like to answer more questions about professionalism?

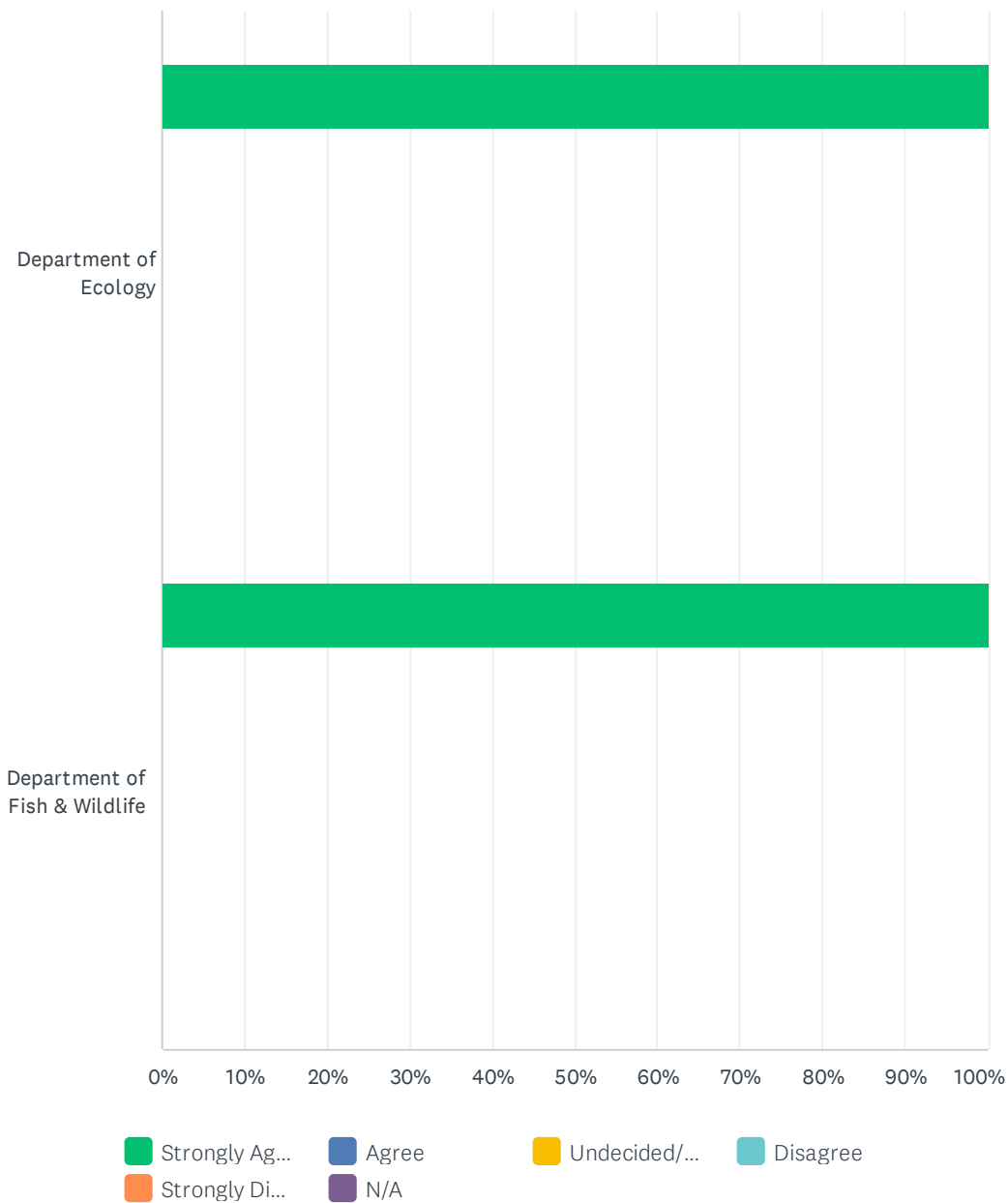
Answered: 10 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	20.00%	2
No	80.00%	8
TOTAL		10

Q22 State agency staff used professional judgement rather than personal opinion to influence their work.

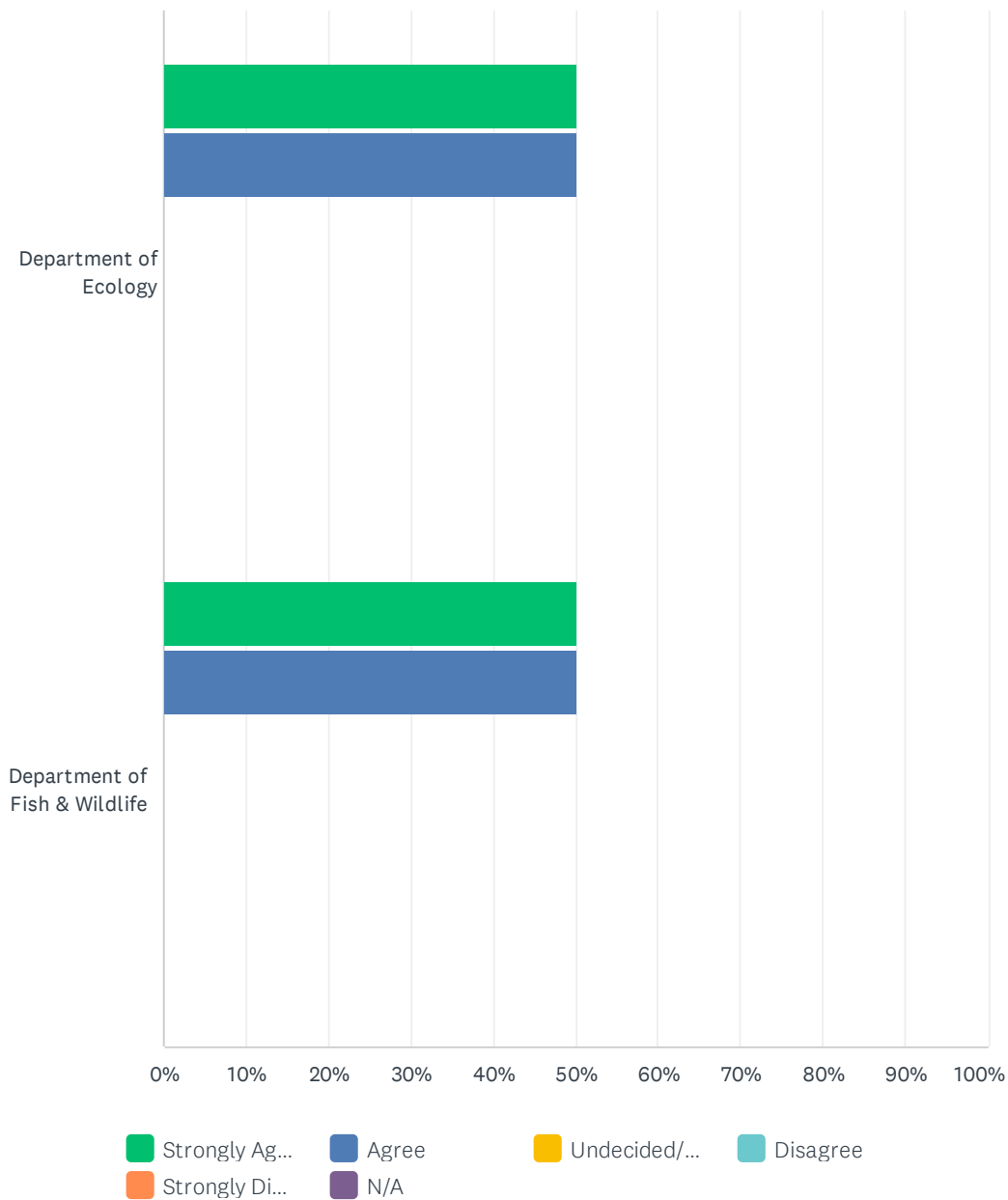
Answered: 2 Skipped: 8



	STRONGLY AGREE	AGREE	UNDECIDED/NEUTRAL	DISAGREE	STRONGLY DISAGREE	N/A	TOTAL	WEIGHTED AVERAGE
Department of Ecology	100.00% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	2	1.00
Department of Fish & Wildlife	100.00% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	2	1.00

Q23 State agency staff communicated information clearly and professionally.

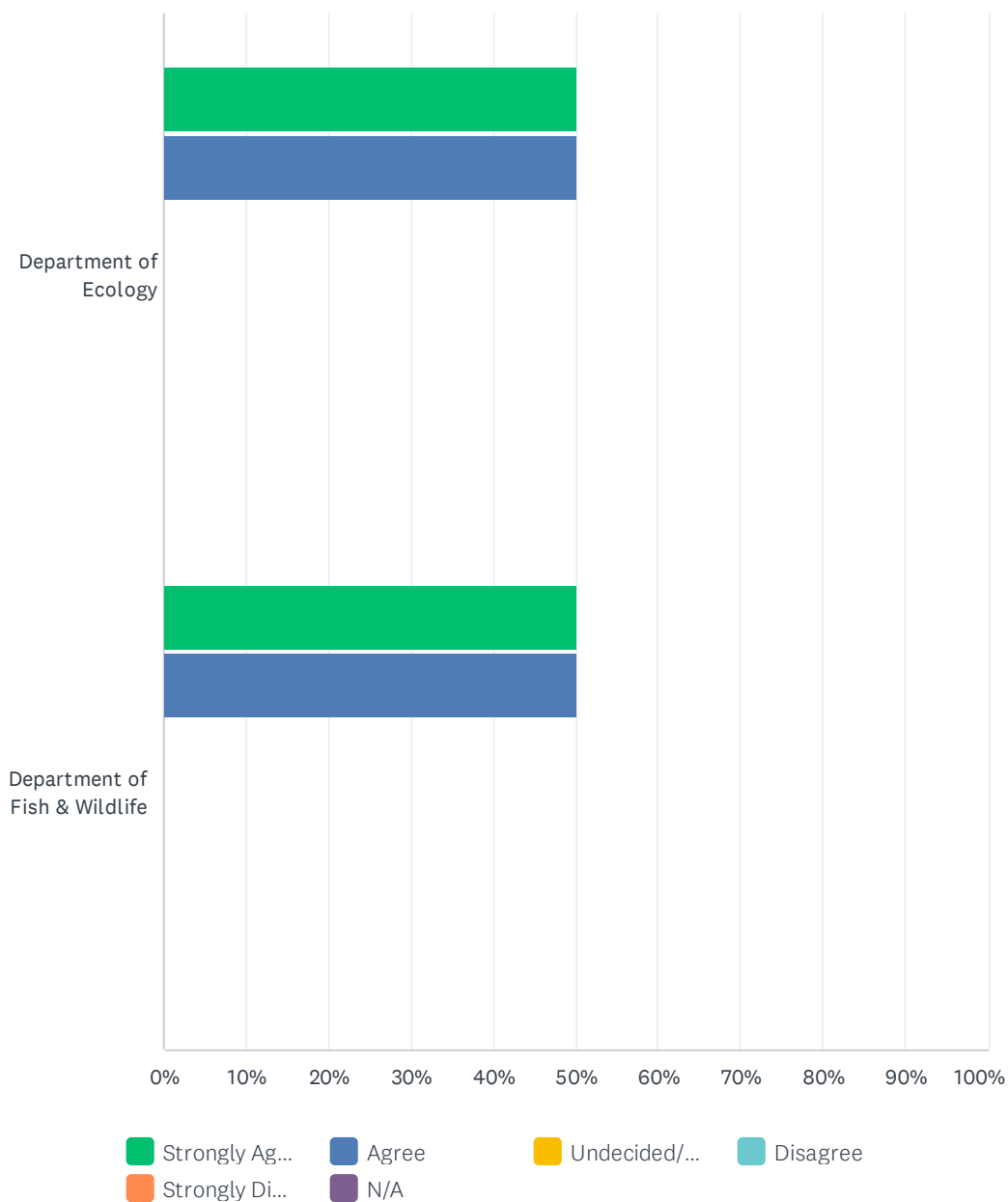
Answered: 2 Skipped: 8



	STRONGLY AGREE	AGREE	UNDECIDED/NEUTRAL	DISAGREE	STRONGLY DISAGREE	N/A	TOTAL	WEIGHTED AVERAGE
Department of Ecology	50.00% 1	50.00% 1	0.00% 0	0.00% 0	0.00% 0	0.00% 0	2	1.50
Department of Fish & Wildlife	50.00% 1	50.00% 1	0.00% 0	0.00% 0	0.00% 0	0.00% 0	2	1.50

Q24 State agency staff were prepared for meetings.

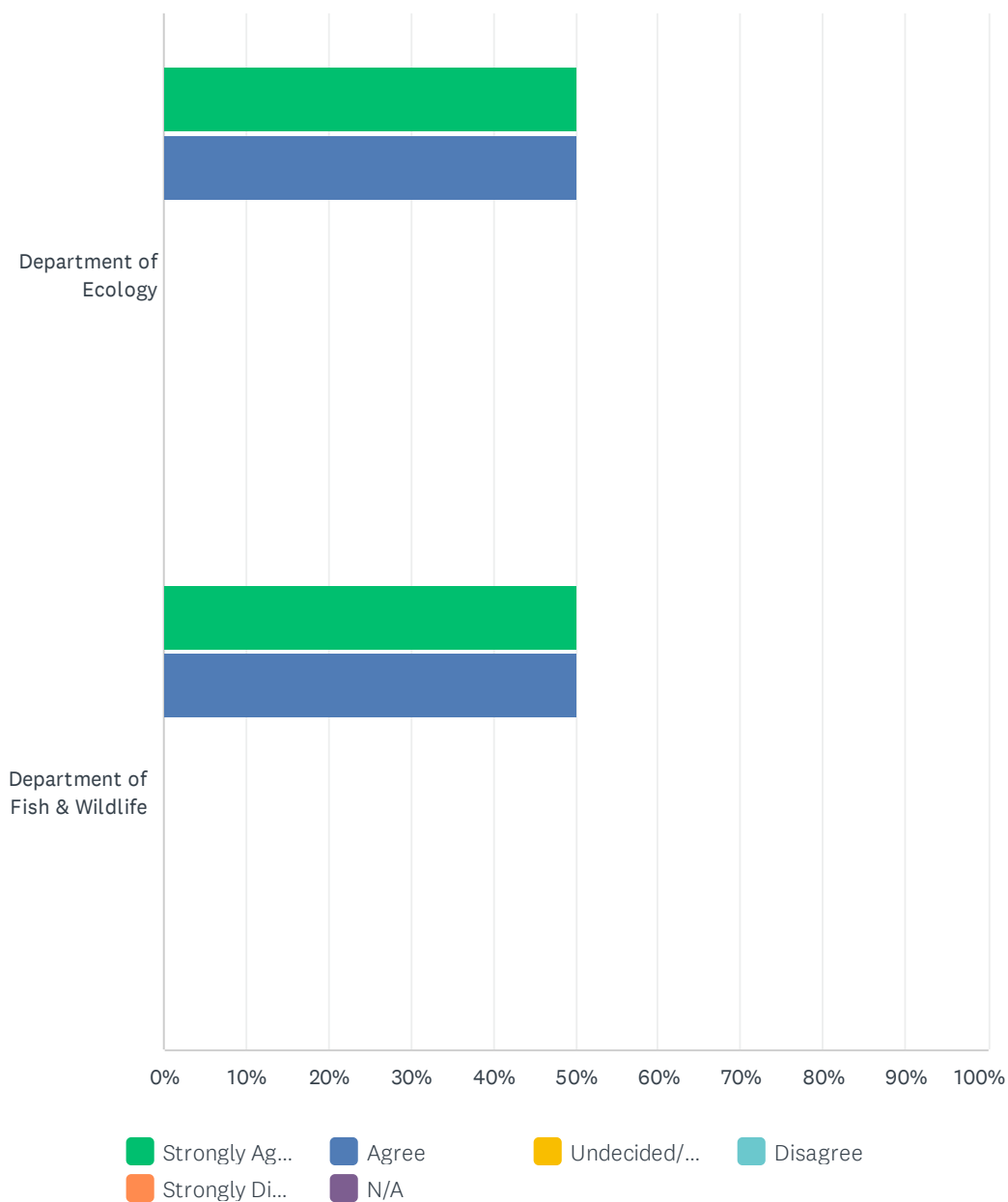
Answered: 2 Skipped: 8



	STRONGLY AGREE	AGREE	UNDECIDED/NEUTRAL	DISAGREE	STRONGLY DISAGREE	N/A	TOTAL	WEIGHTED AVERAGE
Department of Ecology	50.00% 1	50.00% 1	0.00% 0	0.00% 0	0.00% 0	0.00% 0	2	1.50
Department of Fish & Wildlife	50.00% 1	50.00% 1	0.00% 0	0.00% 0	0.00% 0	0.00% 0	2	1.50

Q25 State agency staff followed through with commitments.

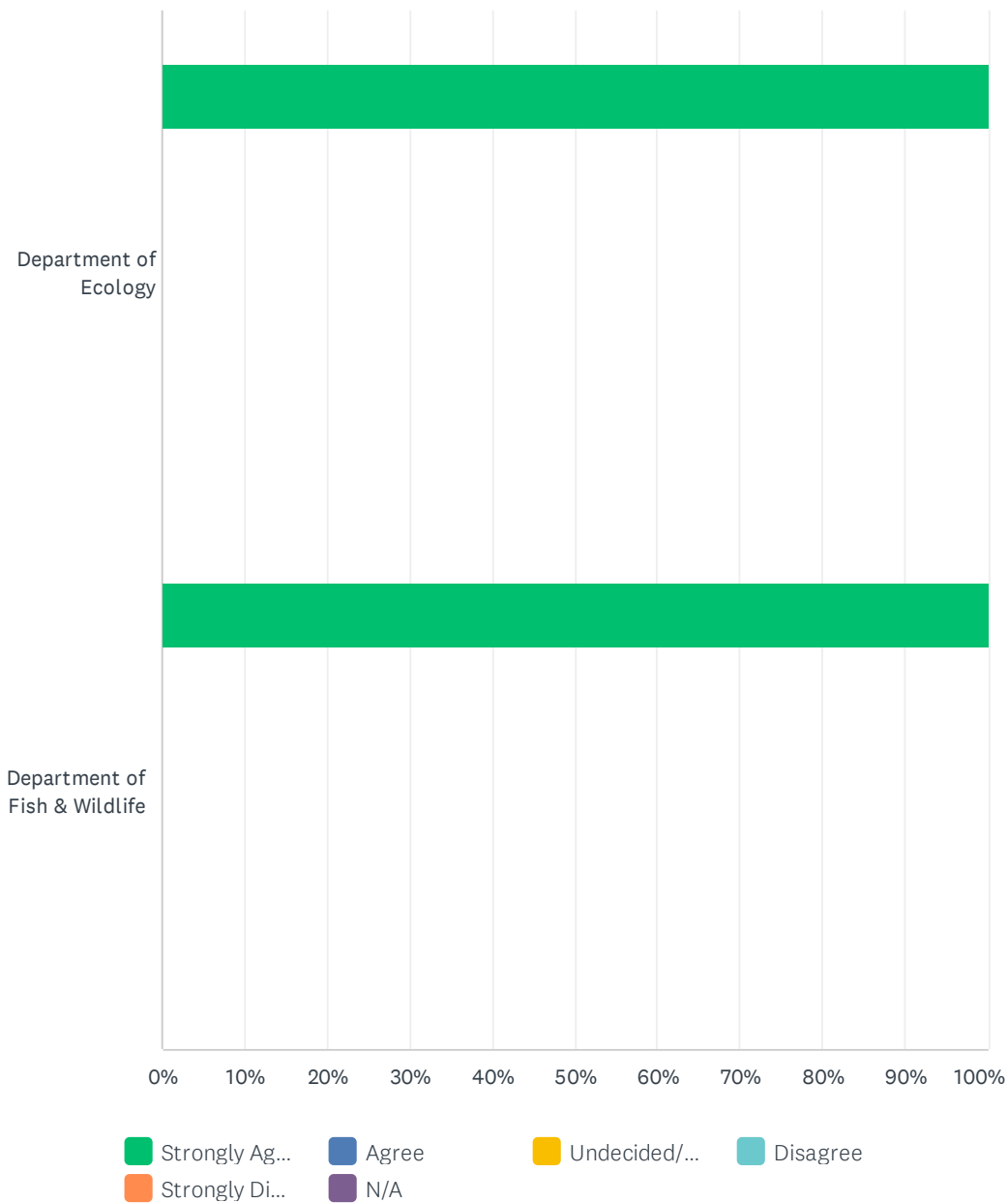
Answered: 2 Skipped: 8



	STRONGLY AGREE	AGREE	UNDECIDED/NEUTRAL	DISAGREE	STRONGLY DISAGREE	N/A	TOTAL	WEIGHTED AVERAGE
Department of Ecology	50.00% 1	50.00% 1	0.00% 0	0.00% 0	0.00% 0	0.00% 0	2	1.50
Department of Fish & Wildlife	50.00% 1	50.00% 1	0.00% 0	0.00% 0	0.00% 0	0.00% 0	2	1.50

Q26 When requested, state agency staff took the time to understand my unique situation and needs.

Answered: 2 Skipped: 8



	STRONGLY AGREE	AGREE	UNDECIDED/NEUTRAL	DISAGREE	STRONGLY DISAGREE	N/A	TOTAL	WEIGHTED AVERAGE
Department of Ecology	100.00% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	2	1.00
Department of Fish & Wildlife	100.00% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	2	1.00

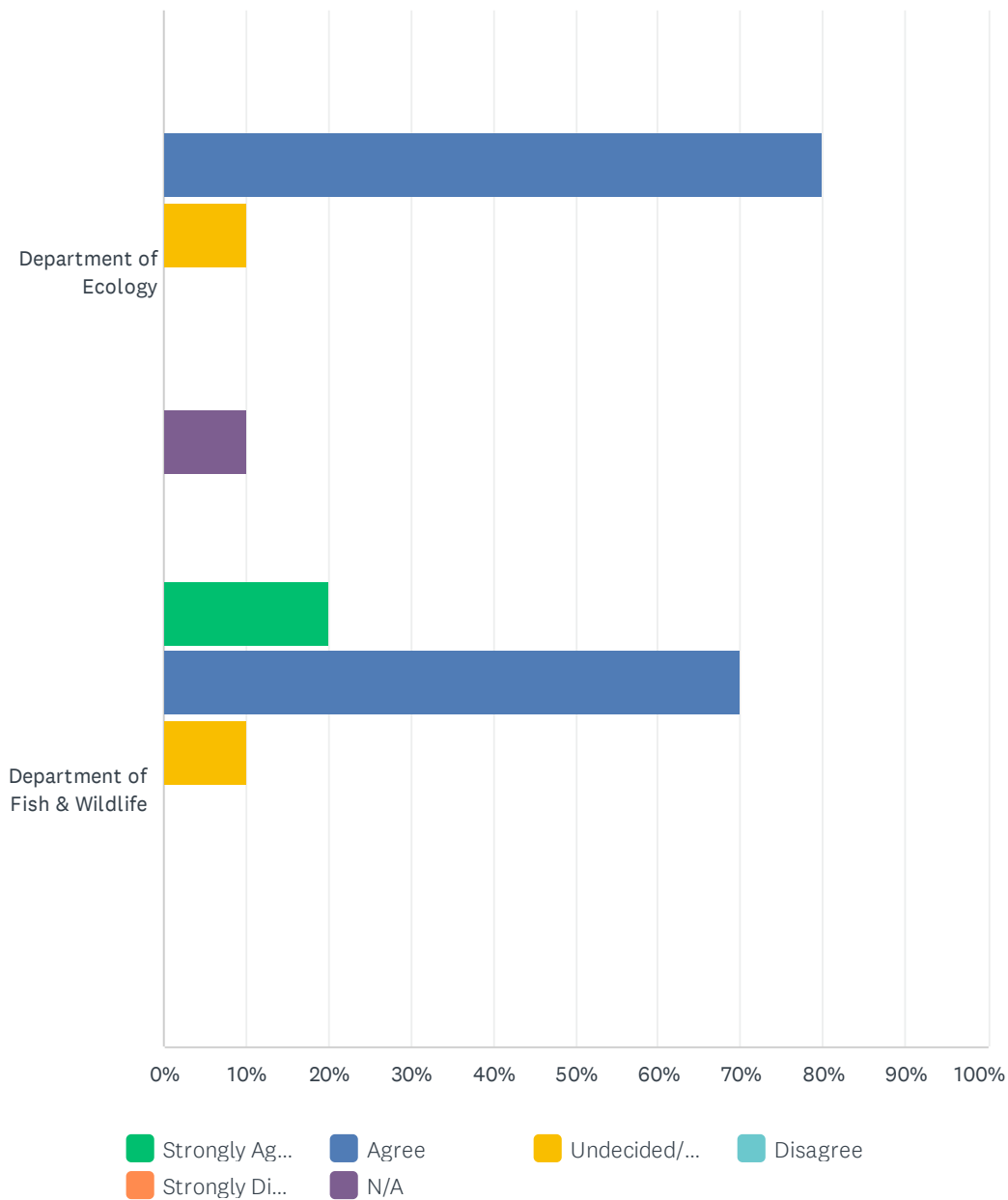
Q27 Please provide any further feedback you may have in relation to the professionalism of the state agency staff you worked with in the last year.

Answered: 2 Skipped: 8

#	RESPONSES	DATE
1	The eastern region Ecology and WDFW 401 cert lead are professional and work hard to understand the variety of resource management discussions occurring in the watershed. That said, WDFW's transition this fall, away from habitat biologists providing the lead role as the 401 cert rep was not clearly rolled out or articulated.	1/23/2022 7:10 AM
2	My "strongly agree" and "agree" answers across the board in this survey should not be interpreted as saying that all issues are resolved quickly in ways that I agree with. Rather, it is to recognize that many of the issues are complex and answers cannot be black and white and i very much appreciate Ecology staff being responsive in addressing these complex issues in professional and collaborate fashion.	1/17/2022 7:32 PM

Q28 State agency staff demonstrated knowledge and experience in their area(s) of expertise.

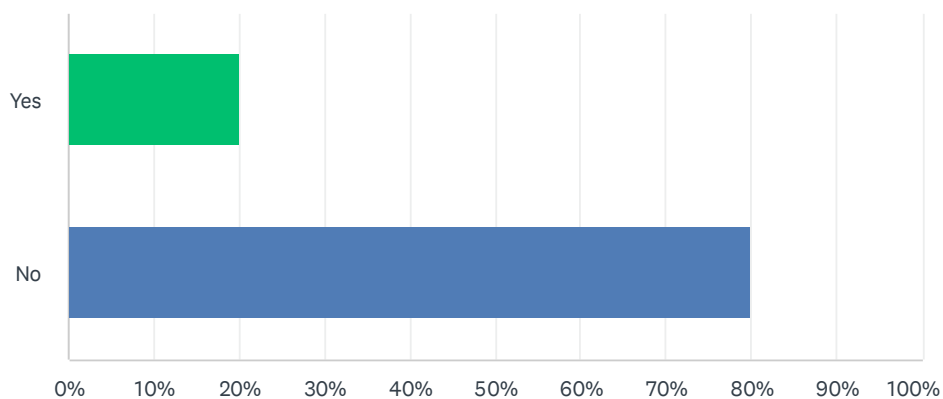
Answered: 10 Skipped: 0



	STRONGLY AGREE	AGREE	UNDECIDED/NEUTRAL	DISAGREE	STRONGLY DISAGREE	N/A	TOTAL	WEIGHTED AVERAGE
Department of Ecology	0.00% 0	80.00% 8	10.00% 1	0.00% 0	0.00% 0	10.00% 1	10	2.11
Department of Fish & Wildlife	20.00% 2	70.00% 7	10.00% 1	0.00% 0	0.00% 0	0.00% 0	10	1.90

Q29 Would you like to answer more questions about expertise?

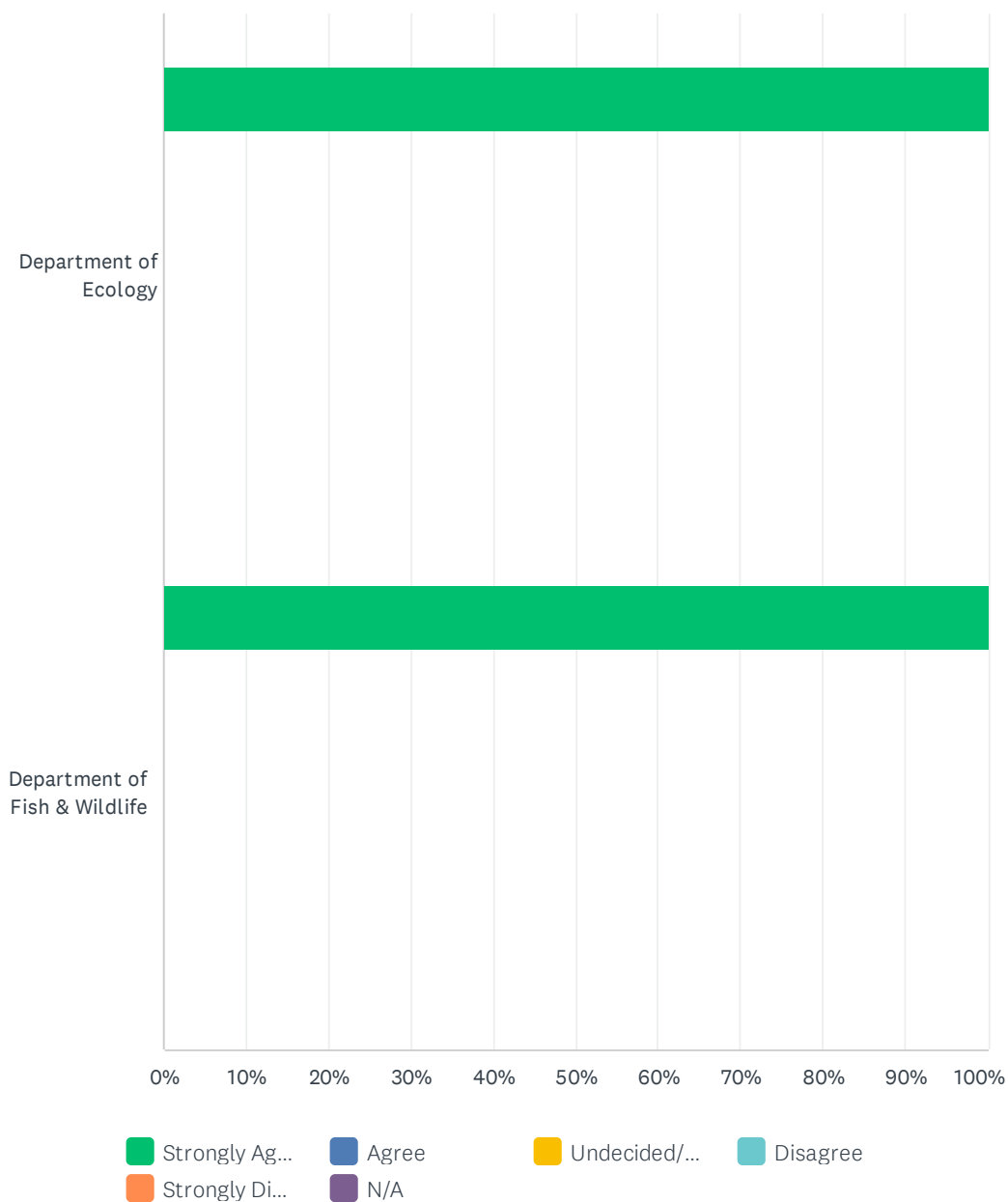
Answered: 10 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	20.00%	2
No	80.00%	8
TOTAL		10

Q30 State agency staff were familiar with my hydropower project(s).

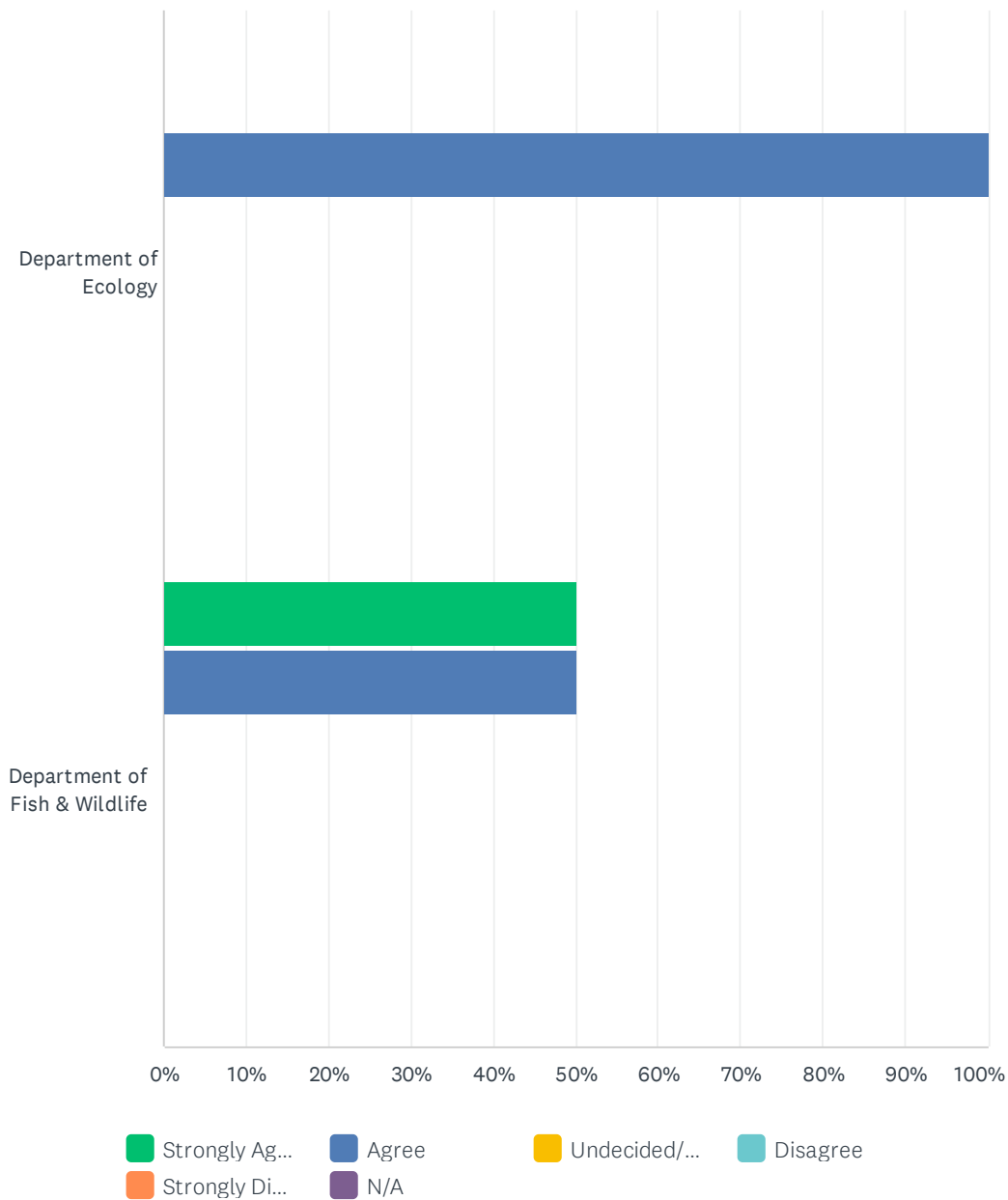
Answered: 2 Skipped: 8



	STRONGLY AGREE	AGREE	UNDECIDED/NEUTRAL	DISAGREE	STRONGLY DISAGREE	N/A	TOTAL	WEIGHTED AVERAGE
Department of Ecology	100.00% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	2	1.00
Department of Fish & Wildlife	100.00% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	2	1.00

Q31 State agency staff were knowledgeable of the content in my 401 WQ Certification(s).

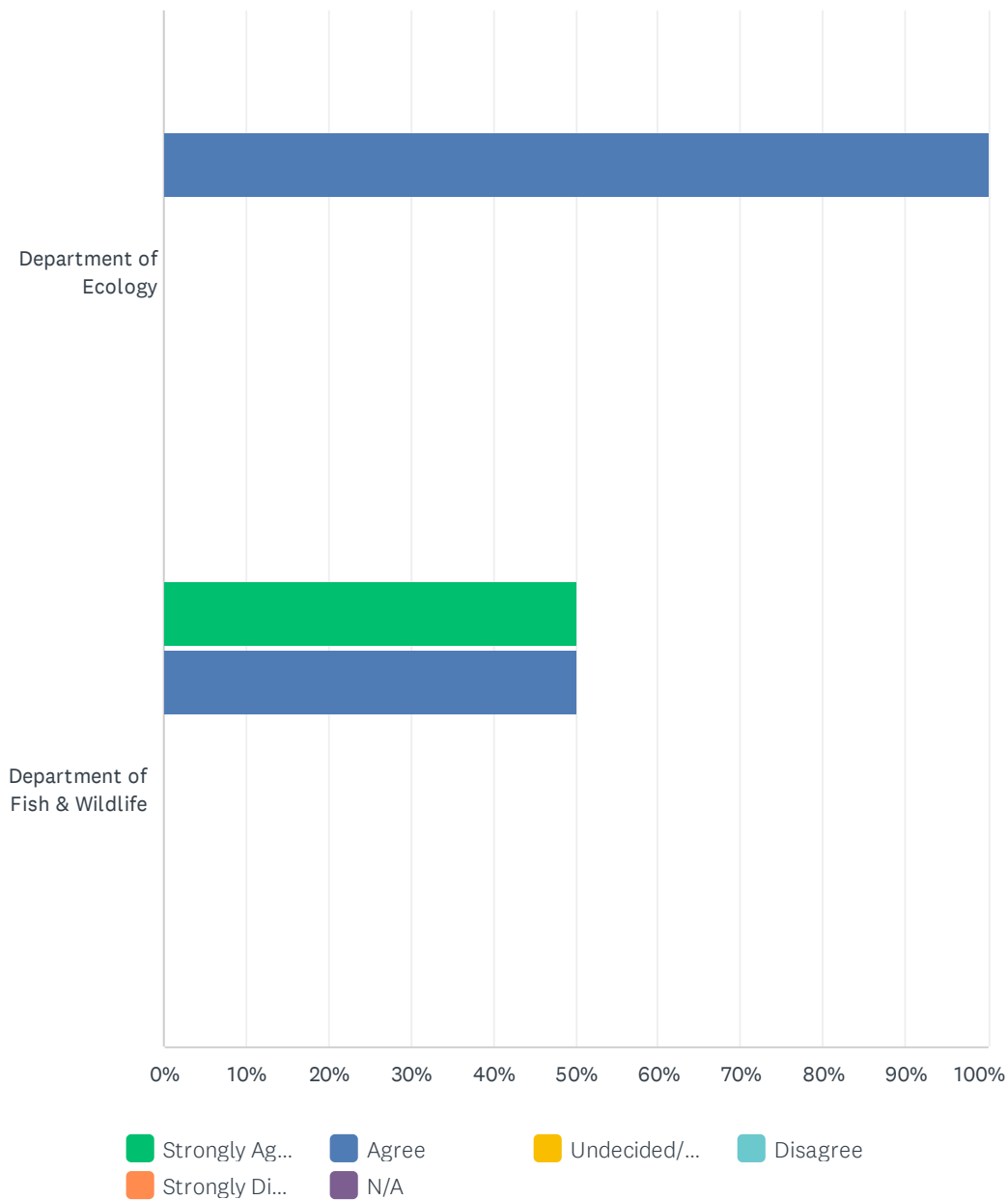
Answered: 2 Skipped: 8



	STRONGLY AGREE	AGREE	UNDECIDED/NEUTRAL	DISAGREE	STRONGLY DISAGREE	N/A	TOTAL	WEIGHTED AVERAGE
Department of Ecology	0.00% 0	100.00% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	2	2.00
Department of Fish & Wildlife	50.00% 1	50.00% 1	0.00% 0	0.00% 0	0.00% 0	0.00% 0	2	1.50

Q32 State agency staff demonstrated an understanding of relevant statutes and regulations.

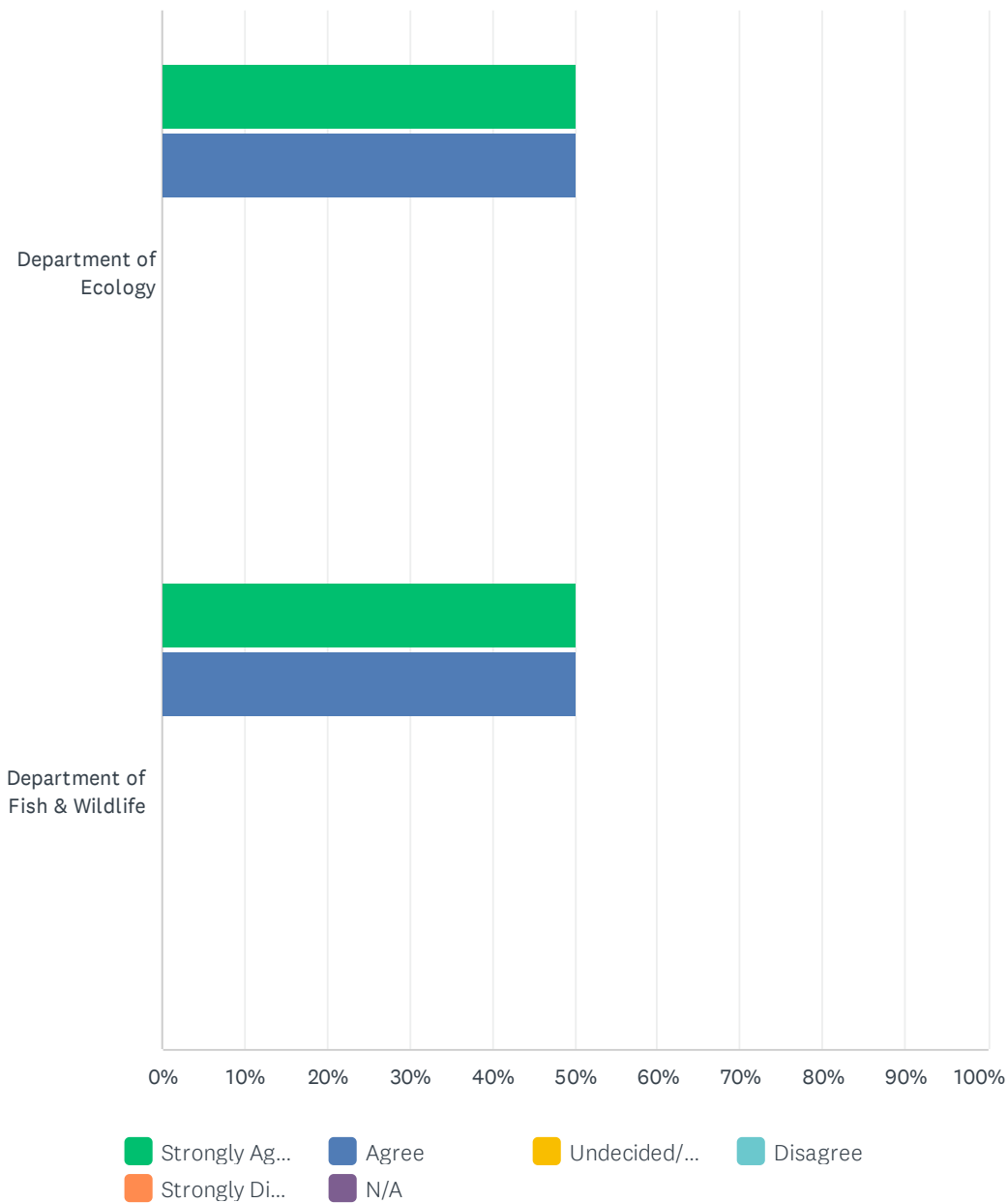
Answered: 2 Skipped: 8



	STRONGLY AGREE	AGREE	UNDECIDED/NEUTRAL	DISAGREE	STRONGLY DISAGREE	N/A	TOTAL	WEIGHTED AVERAGE
Department of Ecology	0.00% 0	100.00% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	2	2.00
Department of Fish & Wildlife	50.00% 1	50.00% 1	0.00% 0	0.00% 0	0.00% 0	0.00% 0	2	1.50

Q33 State agency comments and feedback on your reporting documents were clearly communicated.

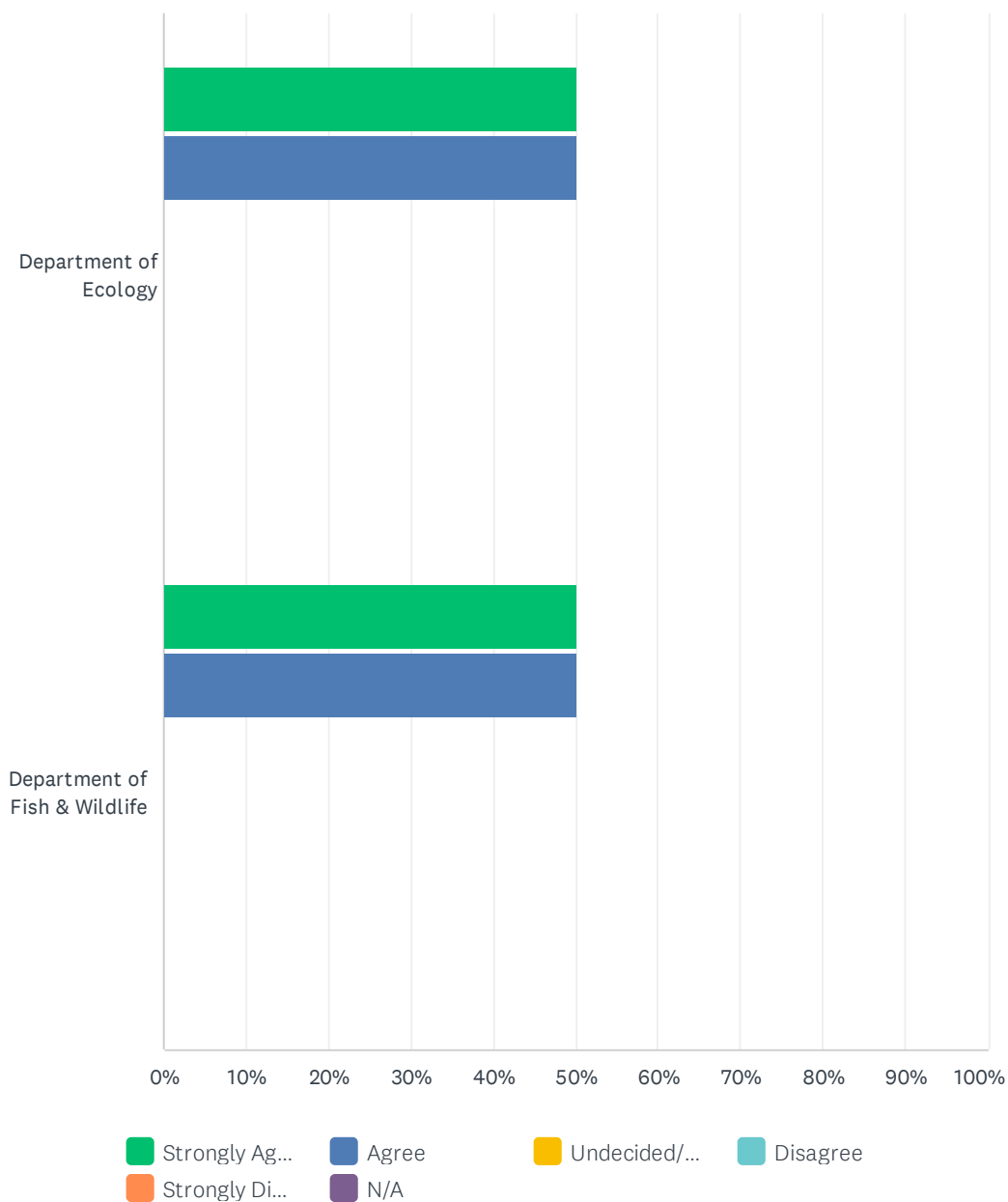
Answered: 2 Skipped: 8



	STRONGLY AGREE	AGREE	UNDECIDED/NEUTRAL	DISAGREE	STRONGLY DISAGREE	N/A	TOTAL	WEIGHTED AVERAGE
Department of Ecology	50.00% 1	50.00% 1	0.00% 0	0.00% 0	0.00% 0	0.00% 0	2	1.50
Department of Fish & Wildlife	50.00% 1	50.00% 1	0.00% 0	0.00% 0	0.00% 0	0.00% 0	2	1.50

Q34 State agency staff kept you informed about the length of time it would take to achieve milestones in the 401 WQ certification process and other state agency actions.

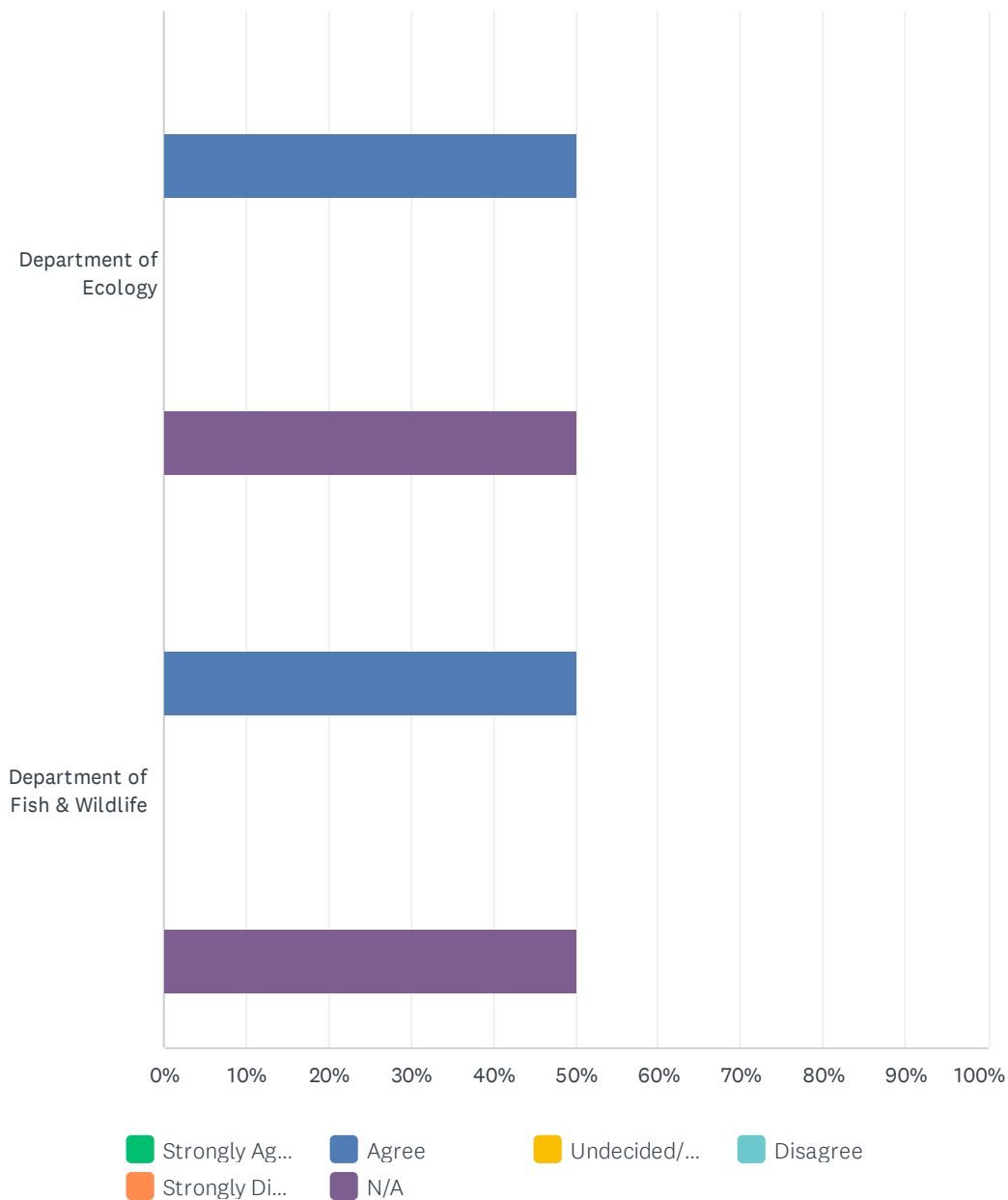
Answered: 2 Skipped: 8



	STRONGLY AGREE	AGREE	UNDECIDED/NEUTRAL	DISAGREE	STRONGLY DISAGREE	N/A	TOTAL	WEIGHTED AVERAGE
Department of Ecology	50.00% 1	50.00% 1	0.00% 0	0.00% 0	0.00% 0	0.00% 0	2	1.50
Department of Fish & Wildlife	50.00% 1	50.00% 1	0.00% 0	0.00% 0	0.00% 0	0.00% 0	2	1.50

Q35 State agency staff effectively communicated the purpose for studies and information required to issue a 401 WQ Certification and other state approvals.

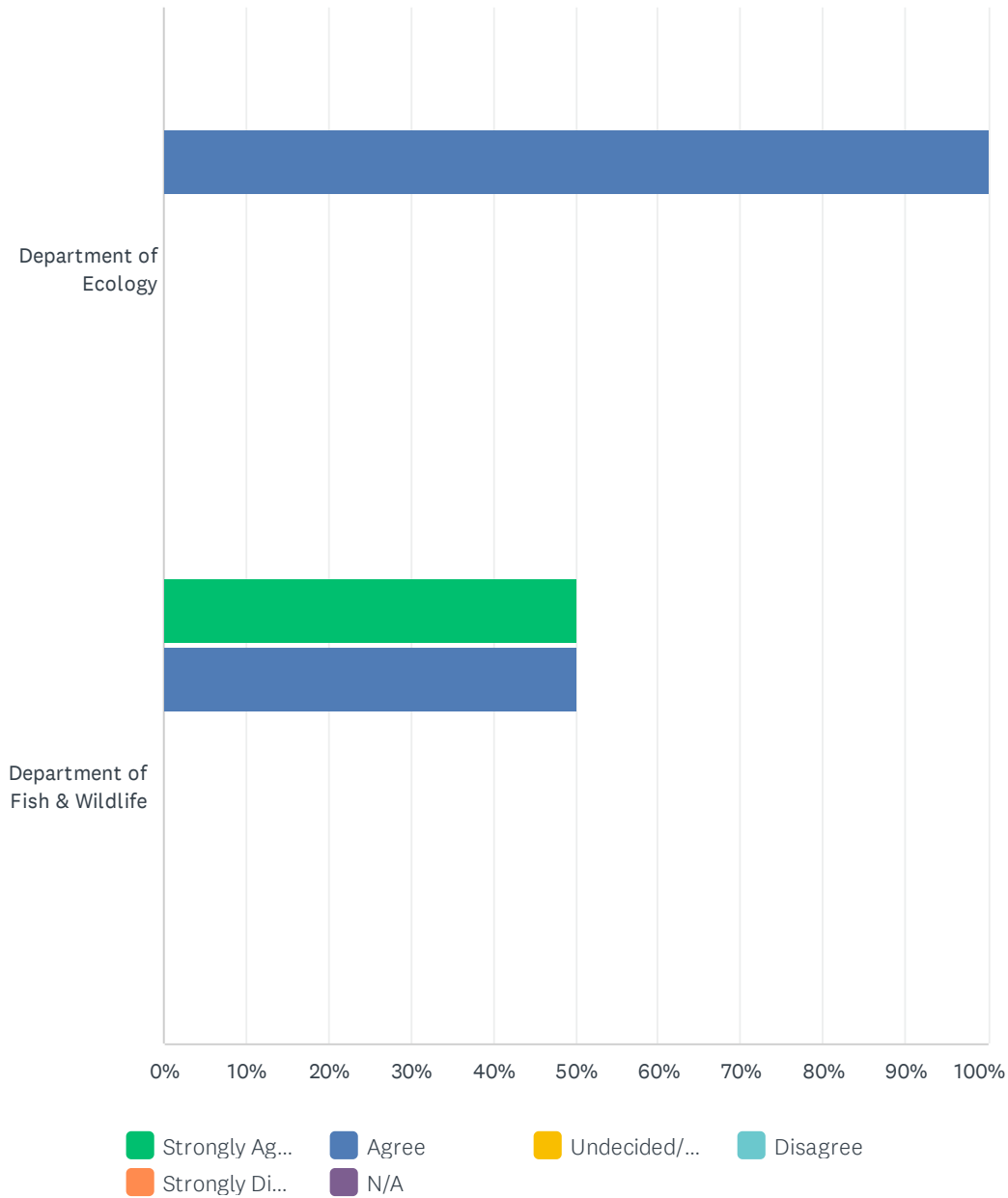
Answered: 2 Skipped: 8



	STRONGLY AGREE	AGREE	UNDECIDED/NEUTRAL	DISAGREE	STRONGLY DISAGREE	N/A	TOTAL	WEIGHTED AVERAGE
Department of Ecology	0.00% 0	50.00% 1	0.00% 0	0.00% 0	0.00% 0	50.00% 1	2	2.00
Department of Fish & Wildlife	0.00% 0	50.00% 1	0.00% 0	0.00% 0	0.00% 0	50.00% 1	2	2.00

Q36 State agency staff provided the technical support and assistance necessary to implement your FERC license and 401 WQ Certification requirements.

Answered: 2 Skipped: 8



	STRONGLY AGREE	AGREE	UNDECIDED/NEUTRAL	DISAGREE	STRONGLY DISAGREE	N/A	TOTAL	WEIGHTED AVERAGE
Department of Ecology	0.00% 0	100.00% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	2	2.00
Department of Fish & Wildlife	50.00% 1	50.00% 1	0.00% 0	0.00% 0	0.00% 0	0.00% 0	2	1.50

Q37 Please provide any further feedback you may have in relation to the expertise of the state agency staff you worked with in the last year.

Answered: 2 Skipped: 8

#	RESPONSES	DATE
1	Approaching the end of 10 year compliance schedules is never an easy task, however the eastern region 401 cert leads took 2021 to navigate the process. As we continue to define this process we appreciate being able to have thoughtful discussions and plan out future implementation measures as they pertain to our license requirements.	1/23/2022 7:32 AM
2	Our Ecology staff person was recently assigned the role and is learning on the job. We are very satisfied with his progress and he is obviously professional, responsive and technically competent.	1/17/2022 7:36 PM

Q38 Please tell us if there is something the agencies did particularly well or certainly needs improvement.

Answered: 5 Skipped: 5

#	RESPONSES	DATE
1	As we worked our way through a virtual world, it seemed to become increasingly siloed with respect to the roll out of directives/initiatives with impacts to licensees. This included transitions of the WDFW 401 cert lead this past fall along with updates to water quality standards, TMDL processes, salmon recovery plans, house bills (ex. 1838), bill requests, etc.. These were distributed by different agency programs, however the impacts were not typically well discussed or understood amongst licensees. A venue to discuss and work through potential impacts would be a helpful addition to the 401 cert world.	1/23/2022 7:32 AM
2	Provided on going additional assistance regarding a specific project condition within our 401 Certification outside of regular meeting attendance	1/21/2022 1:21 PM
3	PacifiCorp appreciates the ongoing engagement of Ecology staff on the Merwin dam compliance schedule process.	1/19/2022 3:53 PM
4	Coordination within Ecology between work groups needs to be improved. They are not presenting to stakeholders as One Ecology.	1/18/2022 2:45 PM
5	NA	1/17/2022 12:15 PM

Q39 Do you have any other questions or comments for us?

Answered: 5 Skipped: 5

#	RESPONSES	DATE
1	Thanks for your dedication, patience and perseverance during 2021 and looking forward to working together in 2022!	1/23/2022 7:32 AM
2	Need to identify back-up staff when primary contact is not available, and someone with familiarity with hydro, the project, and resource expertise.	1/21/2022 3:56 PM
3	We look forward to meeting and working with the new hydropower coordinator for the Ecology Southwest Region. We will do what we can to support the new staff and get them up to speed on our projects.	1/19/2022 3:53 PM
4	Could please provide a breakdown of our hydropower license fees and the actual labor cost spent in 2021 for the Swift No. 2 Hydro Project.	1/18/2022 2:44 PM
5	NA	1/17/2022 12:15 PM