

#1

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, November 03, 2023 2:15:05 PM
Last Modified: Friday, November 03, 2023 2:19:24 PM
Time Spent: 00:04:18
IP Address: 69.10.206.162

Page 2: Please provide us with some information about you. (All entries are optional).

Q1

Email

mgoo@cityofcentralia.com

Q2

Facility

Yelm Hydroelectric Project - City of Centralia

Q3

Management

In what capacity are you taking this survey?

Page 3: Responsiveness

Q4

I was satisfied with staff response time.

Department of Ecology

N/A

Department of Fish & Wildlife

Strongly Agree

Q5

Yes

Would you like to answer more questions about Responsiveness?

Page 4: Responsiveness follow up

Q6

State agency staff were available for assistance upon request.

Department of Ecology	N/A
Department of Fish & Wildlife	Strongly Agree

Q7

State agency staff provided timely responses to questions related to 401 WQ Certification requirements and/or other state actions.

Department of Ecology	N/A
Department of Fish & Wildlife	N/A

Q8

Decisions needed from state agency staff were provided in a timely manner.

Department of Ecology	N/A
Department of Fish & Wildlife	Strongly Agree

Q9

State agency staff were responsive to requests to review and approve documents as needed.

Department of Ecology	N/A
Department of Fish & Wildlife	Strongly Agree

Q10

State agency staff worked with your organization effectively to help develop and/or implement my 401 certification requirements.

Department of Ecology	N/A
Department of Fish & Wildlife	N/A

Q11

State agency staff provided sufficient answers to questions related to 401 WQ Certification and other state actions.

Department of Ecology	N/A
Department of Fish & Wildlife	N/A

Q12

Respondent skipped this question

Please provide any further feedback you may have in relation to the responsiveness of state agency staff you worked with in the last year.

Page 5: Clarity of staff roles and responsibilities

Q13

I know who to contact at the State agency when I have regulatory questions about my hydropower project.

Department of Ecology

Strongly Agree

Department of Fish & Wildlife

Strongly Agree

Q14

No

Would you like to answer more questions about clarity of staff roles and responsibilities?

Page 6: Clarity of staff roles and responsibilities follow up

Q15

Respondent skipped this question

I know which agency to contact when I have questions related to my project's regulatory requirements.

Q16

Respondent skipped this question

The agency point of contact provided a level of engagement necessary to complete the shared workload identified in the annual work plan.

Q17

Respondent skipped this question

State agency staff worked collaboratively with my organization to solve problems.

Q18

Respondent skipped this question

State agency staff worked collaboratively with each other to solve problems.

Q19

Respondent skipped this question

Please provide any further feedback you may have in relation to the clarity of staff roles and responsibilities of the state agency staff you worked with in the last year.

Page 7: Professionalism

Q20

State agency staff interacted with my organization in a professional manner.

Department of Ecology **N/A**

Department of Fish & Wildlife **N/A**

Q21

No

Would you like to answer more questions about professionalism?

Page 8: Professionalism follow up

Q22

Respondent skipped this question

State agency staff used professional judgement rather than personal opinion to influence their work.

Q23

Respondent skipped this question

State agency staff communicated information clearly and professionally.

Q24

Respondent skipped this question

State agency staff were prepared for meetings.

Q25

Respondent skipped this question

State agency staff followed through with commitments.

Q26

Respondent skipped this question

When requested, state agency staff took the time to understand my unique situation and needs.

Q27

Respondent skipped this question

Please provide any further feedback you may have in relation to the professionalism of the state agency staff you worked with in the last year.

Page 9: Expertise

Q28

State agency staff demonstrated knowledge and experience in their area(s) of expertise.

Department of Ecology

Strongly Agree

Department of Fish & Wildlife

Strongly Agree

Q29

No

Would you like to answer more questions about expertise?

Page 10: Expertise follow up

Q30

Respondent skipped this question

State agency staff were familiar with my hydropower project(s).

Q31

Respondent skipped this question

State agency staff were knowledgeable of the content in my 401 WQ Certification(s).

Q32

Respondent skipped this question

State agency staff demonstrated an understanding of relevant statutes and regulations.

Q33

Respondent skipped this question

State agency comments and feedback on your reporting documents were clearly communicated.

Q34

Respondent skipped this question

State agency staff kept you informed about the length of time it would take to achieve milestones in the 401 WQ certification process and other state agency actions.

Q35

Respondent skipped this question

State agency staff effectively communicated the purpose for studies and information required to issue a 401 WQ Certification and other state approvals.

Q36

Respondent skipped this question

State agency staff provided the technical support and assistance necessary to implement your FERC license and 401 WQ Certification requirements.

Q37

Respondent skipped this question

Please provide any further feedback you may have in relation to the expertise of the state agency staff you worked with in the last year.

Q38

Respondent skipped this question

Please tell us if there is something the agencies did particularly well or certainly needs improvement.

Q39

Respondent skipped this question

Do you have any other questions or comments for us?

#2

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, November 07, 2023 6:49:08 PM
Last Modified: Tuesday, November 07, 2023 6:51:36 PM
Time Spent: 00:02:27
IP Address: 72.160.107.5

Page 2: Please provide us with some information about you. (All entries are optional).

Q1

Email

Meghan.lunney@avistacorp.com; Marcie.clement@avistacorp.com

Q2

Facility

Avista

Q3

In what capacity are you taking this survey?

**Management,
Biologist staff**

Page 3: Responsiveness

Q4

I was satisfied with staff response time.

Respondent skipped this question

Q5

Would you like to answer more questions about Responsiveness?

Respondent skipped this question

Page 4: Responsiveness follow up

Q6

State agency staff were available for assistance upon request.

Respondent skipped this question

Q7 Respondent skipped this question

State agency staff provided timely responses to questions related to 401 WQ Certification requirements and/or other state actions.

Q8 Respondent skipped this question

Decisions needed from state agency staff were provided in a timely manner.

Q9 Respondent skipped this question

State agency staff were responsive to requests to review and approve documents as needed.

Q10 Respondent skipped this question

State agency staff worked with your organization effectively to help develop and/or implement my 401 certification requirements.

Q11 Respondent skipped this question

State agency staff provided sufficient answers to questions related to 401 WQ Certification and other state actions.

Q12 Respondent skipped this question

Please provide any further feedback you may have in relation to the responsiveness of state agency staff you worked with in the last year.

Page 5: Clarity of staff roles and responsibilities

Q13 Respondent skipped this question

I know who to contact at the State agency when I have regulatory questions about my hydropower project.

Q14 Respondent skipped this question

Would you like to answer more questions about clarity of staff roles and responsibilities?

Page 6: Clarity of staff roles and responsibilities follow up

Q15

Respondent skipped this question

I know which agency to contact when I have questions related to my project's regulatory requirements.

Q16

Respondent skipped this question

The agency point of contact provided a level of engagement necessary to complete the shared workload identified in the annual work plan.

Q17

Respondent skipped this question

State agency staff worked collaboratively with my organization to solve problems.

Q18

Respondent skipped this question

State agency staff worked collaboratively with each other to solve problems.

Q19

Respondent skipped this question

Please provide any further feedback you may have in relation to the clarity of staff roles and responsibilities of the state agency staff you worked with in the last year.

Page 7: Professionalism

Q20

Respondent skipped this question

State agency staff interacted with my organization in a professional manner.

Q21

Respondent skipped this question

Would you like to answer more questions about professionalism?

Page 8: Professionalism follow up

Q22

Respondent skipped this question

State agency staff used professional judgement rather than personal opinion to influence their work.

Q23

Respondent skipped this question

State agency staff communicated information clearly and professionally.

Q24

Respondent skipped this question

State agency staff were prepared for meetings.

Q25

Respondent skipped this question

State agency staff followed through with commitments.

Q26

Respondent skipped this question

When requested, state agency staff took the time to understand my unique situation and needs.

Q27

Respondent skipped this question

Please provide any further feedback you may have in relation to the professionalism of the state agency staff you worked with in the last year.

Page 9: Expertise

Q28

Respondent skipped this question

State agency staff demonstrated knowledge and experience in their area(s) of expertise.

Q29

Respondent skipped this question

Would you like to answer more questions about expertise?

Page 10: Expertise follow up

Q30

Respondent skipped this question

State agency staff were familiar with my hydropower project(s).

Q31

Respondent skipped this question

State agency staff were knowledgeable of the content in my 401 WQ Certification(s).

Q32

Respondent skipped this question

State agency staff demonstrated an understanding of relevant statutes and regulations.

Q33

Respondent skipped this question

State agency comments and feedback on your reporting documents were clearly communicated.

Q34

Respondent skipped this question

State agency staff kept you informed about the length of time it would take to achieve milestones in the 401 WQ certification process and other state agency actions.

Q35

Respondent skipped this question

State agency staff effectively communicated the purpose for studies and information required to issue a 401 WQ Certification and other state approvals.

Q36

Respondent skipped this question

State agency staff provided the technical support and assistance necessary to implement your FERC license and 401 WQ Certification requirements.

Q37

Respondent skipped this question

Please provide any further feedback you may have in relation to the expertise of the state agency staff you worked with in the last year.

Q38

Respondent skipped this question

Please tell us if there is something the agencies did particularly well or certainly needs improvement.

Q39

Respondent skipped this question

Do you have any other questions or comments for us?

#3

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, November 13, 2023 8:12:01 AM
Last Modified: Monday, November 13, 2023 8:24:59 AM
Time Spent: 00:12:57
IP Address: 216.215.0.4

Page 2: Please provide us with some information about you. (All entries are optional).

Q1 Respondent skipped this question
 Email

Q2 Respondent skipped this question
 Facility

Q3 Management
 In what capacity are you taking this survey?

Page 3: Responsiveness

Q4
 I was satisfied with staff response time.

Department of Ecology	Undecided/Neutral
Department of Fish & Wildlife	Agree

Q5 Yes
 Would you like to answer more questions about Responsiveness?

Page 4: Responsiveness follow up

Q6
 State agency staff were available for assistance upon request.

Department of Ecology	Undecided/Neutral
Department of Fish & Wildlife	Agree

Q7

State agency staff provided timely responses to questions related to 401 WQ Certification requirements and/or other state actions.

Department of Ecology **Disagree**

Department of Fish & Wildlife **Agree**

Q8

Decisions needed from state agency staff were provided in a timely manner.

Department of Ecology **Disagree**

Department of Fish & Wildlife **Agree**

Q9

State agency staff were responsive to requests to review and approve documents as needed.

Department of Ecology **Agree**

Department of Fish & Wildlife **Agree**

Q10

State agency staff worked with your organization effectively to help develop and/or implement my 401 certification requirements.

Department of Ecology **Agree**

Department of Fish & Wildlife **Agree**

Q11

State agency staff provided sufficient answers to questions related to 401 WQ Certification and other state actions.

Department of Ecology **Undecided/Neutral**

Department of Fish & Wildlife **Agree**

Q12

Respondent skipped this question

Please provide any further feedback you may have in relation to the responsiveness of state agency staff you worked with in the last year.

Q13

I know who to contact at the State agency when I have regulatory questions about my hydropower project.

Department of Ecology **Agree**

Department of Fish & Wildlife **Agree**

Q14

Yes

Would you like to answer more questions about clarity of staff roles and responsibilities?

Page 6: Clarity of staff roles and responsibilities follow up

Q15

Yes

I know which agency to contact when I have questions related to my project's regulatory requirements.

Q16

The agency point of contact provided a level of engagement necessary to complete the shared workload identified in the annual work plan.

Department of Ecology **Disagree**

Department of Fish & Wildlife **Agree**

Q17

State agency staff worked collaboratively with my organization to solve problems.

Department of Ecology **Agree**

Department of Fish & Wildlife **Agree**

Q18

State agency staff worked collaboratively with each other to solve problems.

Department of Ecology **Undecided/Neutral**

Department of Fish & Wildlife **Undecided/Neutral**

Q19

Respondent skipped this question

Please provide any further feedback you may have in relation to the clarity of staff roles and responsibilities of the state agency staff you worked with in the last year.

Page 7: Professionalism

Q20

State agency staff interacted with my organization in a professional manner.

Department of Ecology **Strongly Agree**

Department of Fish & Wildlife **Strongly Agree**

Q21

Yes

Would you like to answer more questions about professionalism?

Page 8: Professionalism follow up

Q22

State agency staff used professional judgement rather than personal opinion to influence their work.

Department of Ecology **Strongly Agree**

Department of Fish & Wildlife **Agree**

Q23

State agency staff communicated information clearly and professionally.

Department of Ecology **Agree**

Department of Fish & Wildlife **Agree**

Q24

State agency staff were prepared for meetings.

Department of Ecology **Agree**

Department of Fish & Wildlife **Agree**

Q25

State agency staff followed through with commitments.

Department of Ecology **Undecided/Neutral**

Department of Fish & Wildlife **Agree**

Q26

When requested, state agency staff took the time to understand my unique situation and needs.

Department of Ecology **Agree**

Department of Fish & Wildlife **Agree**

Q27 **Respondent skipped this question**

Please provide any further feedback you may have in relation to the professionalism of the state agency staff you worked with in the last year.

Page 9: Expertise

Q28

State agency staff demonstrated knowledge and experience in their area(s) of expertise.

Department of Ecology **Strongly Agree**

Department of Fish & Wildlife **Strongly Agree**

Q29 **Yes**

Would you like to answer more questions about expertise?

Page 10: Expertise follow up

Q30

State agency staff were familiar with my hydropower project(s).

Department of Ecology **Strongly Agree**

Department of Fish & Wildlife **Strongly Agree**

Q31

State agency staff were knowledgeable of the content in my 401 WQ Certification(s).

Department of Ecology **Strongly Agree**

Department of Fish & Wildlife **Strongly Agree**

Q32

State agency staff demonstrated an understanding of relevant statutes and regulations.

Department of Ecology	Strongly Agree
Department of Fish & Wildlife	Strongly Agree

Q33

State agency comments and feedback on your reporting documents were clearly communicated.

Department of Ecology	Agree
Department of Fish & Wildlife	Agree

Q34

State agency staff kept you informed about the length of time it would take to achieve milestones in the 401 WQ certification process and other state agency actions.

Department of Ecology	Disagree
Department of Fish & Wildlife	Agree

Q35

State agency staff effectively communicated the purpose for studies and information required to issue a 401 WQ Certification and other state approvals.

Department of Ecology	Undecided/Neutral
Department of Fish & Wildlife	Undecided/Neutral

Q36

State agency staff provided the technical support and assistance necessary to implement your FERC license and 401 WQ Certification requirements.

Department of Ecology	Undecided/Neutral
Department of Fish & Wildlife	Undecided/Neutral

Q37

Please provide any further feedback you may have in relation to the expertise of the state agency staff you worked with in the last year.

An area that influenced my responses related to WADOE is the Temperature TMDL process which we have NOT been updated on. We have always needed to take the proactive approach and seek information of where the process is at. I would expect that WADOE which seek out potentially impacted stakeholders and provide quarterly (or biannual) status updates.

Q38

Please tell us if there is something the agencies did particularly well or certainly needs improvement.

Staff from WDFW and WAOE is always professional.

Q39

Respondent skipped this question

Do you have any other questions or comments for us?

#4

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, November 13, 2023 11:05:48 AM
Last Modified: Monday, November 13, 2023 11:17:39 AM
Time Spent: 00:11:51
IP Address: 131.219.9.1

Page 2: Please provide us with some information about you. (All entries are optional).

Q1

Email

Todd.Olson@PacifiCorp.com

Q2

Facility

Lewis River Hydroelectric Projects

Q3

Management

In what capacity are you taking this survey?

Page 3: Responsiveness

Q4

I was satisfied with staff response time.

Department of Ecology

Agree

Department of Fish & Wildlife

Agree

Q5

No

Would you like to answer more questions about Responsiveness?

Page 4: Responsiveness follow up

Q6

Respondent skipped this question

State agency staff were available for assistance upon request.

Q7 Respondent skipped this question

State agency staff provided timely responses to questions related to 401 WQ Certification requirements and/or other state actions.

Q8 Respondent skipped this question

Decisions needed from state agency staff were provided in a timely manner.

Q9 Respondent skipped this question

State agency staff were responsive to requests to review and approve documents as needed.

Q10 Respondent skipped this question

State agency staff worked with your organization effectively to help develop and/or implement my 401 certification requirements.

Q11 Respondent skipped this question

State agency staff provided sufficient answers to questions related to 401 WQ Certification and other state actions.

Q12 Respondent skipped this question

Please provide any further feedback you may have in relation to the responsiveness of state agency staff you worked with in the last year.

Page 5: Clarity of staff roles and responsibilities

Q13 I know who to contact at the State agency when I have regulatory questions about my hydropower project.

Department of Ecology **Strongly Agree**

Department of Fish & Wildlife **Strongly Agree**

Q14 No

Would you like to answer more questions about clarity of staff roles and responsibilities?

Page 6: Clarity of staff roles and responsibilities follow up

Q15

Respondent skipped this question

I know which agency to contact when I have questions related to my project's regulatory requirements.

Q16

Respondent skipped this question

The agency point of contact provided a level of engagement necessary to complete the shared workload identified in the annual work plan.

Q17

Respondent skipped this question

State agency staff worked collaboratively with my organization to solve problems.

Q18

Respondent skipped this question

State agency staff worked collaboratively with each other to solve problems.

Q19

Respondent skipped this question

Please provide any further feedback you may have in relation to the clarity of staff roles and responsibilities of the state agency staff you worked with in the last year.

Page 7: Professionalism

Q20

State agency staff interacted with my organization in a professional manner.

Department of Ecology

Strongly Agree

Department of Fish & Wildlife

Strongly Agree

Q21

No

Would you like to answer more questions about professionalism?

Page 8: Professionalism follow up

Q22

Respondent skipped this question

State agency staff used professional judgement rather than personal opinion to influence their work.

Q23

Respondent skipped this question

State agency staff communicated information clearly and professionally.

Q24

Respondent skipped this question

State agency staff were prepared for meetings.

Q25

Respondent skipped this question

State agency staff followed through with commitments.

Q26

Respondent skipped this question

When requested, state agency staff took the time to understand my unique situation and needs.

Q27

Respondent skipped this question

Please provide any further feedback you may have in relation to the professionalism of the state agency staff you worked with in the last year.

Page 9: Expertise

Q28

State agency staff demonstrated knowledge and experience in their area(s) of expertise.

Department of Ecology

Agree

Department of Fish & Wildlife

Agree

Q29

No

Would you like to answer more questions about expertise?

Page 10: Expertise follow up

Q30

Respondent skipped this question

State agency staff were familiar with my hydropower project(s).

Q31

Respondent skipped this question

State agency staff were knowledgeable of the content in my 401 WQ Certification(s).

Q32

Respondent skipped this question

State agency staff demonstrated an understanding of relevant statutes and regulations.

Q33

Respondent skipped this question

State agency comments and feedback on your reporting documents were clearly communicated.

Q34

Respondent skipped this question

State agency staff kept you informed about the length of time it would take to achieve milestones in the 401 WQ certification process and other state agency actions.

Q35

Respondent skipped this question

State agency staff effectively communicated the purpose for studies and information required to issue a 401 WQ Certification and other state approvals.

Q36

Respondent skipped this question

State agency staff provided the technical support and assistance necessary to implement your FERC license and 401 WQ Certification requirements.

Q37

Respondent skipped this question

Please provide any further feedback you may have in relation to the expertise of the state agency staff you worked with in the last year.

Q38

Please tell us if there is something the agencies did particularly well or certainly needs improvement.

WDFW - I appreciate their engagement in monthly Fish and Wildlife meetings; typically, they are prepared and actively participate.
WDOE - I appreciate their interest to learn about our hydro projects (attend tours and site visits) and timely engagement in our ongoing compliance schedule process.

Q39

Respondent skipped this question

Do you have any other questions or comments for us?

#5

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, November 13, 2023 1:29:00 PM
Last Modified: Monday, November 13, 2023 1:34:07 PM
Time Spent: 00:05:07
IP Address: 73.83.134.87

Page 2: Please provide us with some information about you. (All entries are optional).

Q1

Email

jonathan.stumpf@tu.org

Q2

Facility

Trout Unlimited

Q3

Special interest group

In what capacity are you taking this survey?

Page 3: Responsiveness

Q4

I was satisfied with staff response time.

Department of Ecology

N/A

Department of Fish & Wildlife

Strongly Agree

Q5

No

Would you like to answer more questions about Responsiveness?

Page 4: Responsiveness follow up

Q6

Respondent skipped this question

State agency staff were available for assistance upon request.

Q7 Respondent skipped this question

State agency staff provided timely responses to questions related to 401 WQ Certification requirements and/or other state actions.

Q8 Respondent skipped this question

Decisions needed from state agency staff were provided in a timely manner.

Q9 Respondent skipped this question

State agency staff were responsive to requests to review and approve documents as needed.

Q10 Respondent skipped this question

State agency staff worked with your organization effectively to help develop and/or implement my 401 certification requirements.

Q11 Respondent skipped this question

State agency staff provided sufficient answers to questions related to 401 WQ Certification and other state actions.

Q12 Respondent skipped this question

Please provide any further feedback you may have in relation to the responsiveness of state agency staff you worked with in the last year.

Page 5: Clarity of staff roles and responsibilities

Q13 I know who to contact at the State agency when I have regulatory questions about my hydropower project.

Department of Ecology **Undecided/Neutral**

Department of Fish & Wildlife **Strongly Agree**

Q14 No

Would you like to answer more questions about clarity of staff roles and responsibilities?

Page 6: Clarity of staff roles and responsibilities follow up

Q15

Respondent skipped this question

I know which agency to contact when I have questions related to my project's regulatory requirements.

Q16

Respondent skipped this question

The agency point of contact provided a level of engagement necessary to complete the shared workload identified in the annual work plan.

Q17

Respondent skipped this question

State agency staff worked collaboratively with my organization to solve problems.

Q18

Respondent skipped this question

State agency staff worked collaboratively with each other to solve problems.

Q19

Respondent skipped this question

Please provide any further feedback you may have in relation to the clarity of staff roles and responsibilities of the state agency staff you worked with in the last year.

Page 7: Professionalism

Q20

State agency staff interacted with my organization in a professional manner.

Department of Ecology

Undecided/Neutral

Department of Fish & Wildlife

Strongly Agree

Q21

No

Would you like to answer more questions about professionalism?

Page 8: Professionalism follow up

Q22

Respondent skipped this question

State agency staff used professional judgement rather than personal opinion to influence their work.

Q23

Respondent skipped this question

State agency staff communicated information clearly and professionally.

Q24

Respondent skipped this question

State agency staff were prepared for meetings.

Q25

Respondent skipped this question

State agency staff followed through with commitments.

Q26

Respondent skipped this question

When requested, state agency staff took the time to understand my unique situation and needs.

Q27

Respondent skipped this question

Please provide any further feedback you may have in relation to the professionalism of the state agency staff you worked with in the last year.

Page 9: Expertise

Q28

State agency staff demonstrated knowledge and experience in their area(s) of expertise.

Department of Ecology

Undecided/Neutral

Department of Fish & Wildlife

Strongly Agree

Q29

No

Would you like to answer more questions about expertise?

Page 10: Expertise follow up

Q30

Respondent skipped this question

State agency staff were familiar with my hydropower project(s).

Q31

Respondent skipped this question

State agency staff were knowledgeable of the content in my 401 WQ Certification(s).

Q32

Respondent skipped this question

State agency staff demonstrated an understanding of relevant statutes and regulations.

Q33

Respondent skipped this question

State agency comments and feedback on your reporting documents were clearly communicated.

Q34

Respondent skipped this question

State agency staff kept you informed about the length of time it would take to achieve milestones in the 401 WQ certification process and other state agency actions.

Q35

Respondent skipped this question

State agency staff effectively communicated the purpose for studies and information required to issue a 401 WQ Certification and other state approvals.

Q36

Respondent skipped this question

State agency staff provided the technical support and assistance necessary to implement your FERC license and 401 WQ Certification requirements.

Q37

Respondent skipped this question

Please provide any further feedback you may have in relation to the expertise of the state agency staff you worked with in the last year.

Q38

Please tell us if there is something the agencies did particularly well or certainly needs improvement.

I'm often times quite critical of how WDFW manages anadromous fish populations, but one area where WDFW is a true partner and excels in leadership, technical ability, and professionalism is in the hydropower space. Region 5 staff do especially well in my view.

Q39

Do you have any other questions or comments for us?

No.

#6

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, November 13, 2023 8:43:13 PM
Last Modified: Monday, November 13, 2023 8:46:20 PM
Time Spent: 00:03:06
IP Address: 184.157.249.187

Page 2: Please provide us with some information about you. (All entries are optional).

Q1

Email

Ryan.Simmons@seattle.gov

Q2

Facility

Boundary

Q3

Biologist staff

In what capacity are you taking this survey?

Page 3: Responsiveness

Q4

I was satisfied with staff response time.

Department of Ecology

Strongly Agree

Department of Fish & Wildlife

Strongly Agree

Q5

Yes

Would you like to answer more questions about Responsiveness?

Page 4: Responsiveness follow up

Q6

State agency staff were available for assistance upon request.

Department of Ecology	Strongly Agree
Department of Fish & Wildlife	Strongly Agree

Q7

State agency staff provided timely responses to questions related to 401 WQ Certification requirements and/or other state actions.

Department of Ecology	Strongly Agree
Department of Fish & Wildlife	Strongly Agree

Q8

Decisions needed from state agency staff were provided in a timely manner.

Department of Ecology	Strongly Agree
Department of Fish & Wildlife	Strongly Agree

Q9

State agency staff were responsive to requests to review and approve documents as needed.

Department of Ecology	Strongly Agree
Department of Fish & Wildlife	Strongly Agree

Q10 Respondent skipped this question

State agency staff worked with your organization effectively to help develop and/or implement my 401 certification requirements.

Q11

State agency staff provided sufficient answers to questions related to 401 WQ Certification and other state actions.

Department of Ecology	Strongly Agree
Department of Fish & Wildlife	Strongly Agree

Q12

Please provide any further feedback you may have in relation to the responsiveness of state agency staff you worked with in the last year.

Jordan Bauer and Chad Brown of Ecology have been outstanding to work with. Same goes for Bill Baker (WDFW).

Page 5: Clarity of staff roles and responsibilities

Q13

I know who to contact at the State agency when I have regulatory questions about my hydropower project.

Department of Ecology

Strongly Agree

Department of Fish & Wildlife

Agree

Q14

No

Would you like to answer more questions about clarity of staff roles and responsibilities?

Page 6: Clarity of staff roles and responsibilities follow up

Q15

Respondent skipped this question

I know which agency to contact when I have questions related to my project's regulatory requirements.

Q16

Respondent skipped this question

The agency point of contact provided a level of engagement necessary to complete the shared workload identified in the annual work plan.

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Respondent skipped this question

State agency staff worked collaboratively with my organization to solve problems.

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Respondent skipped this question

State agency staff worked collaboratively with each other to solve problems.

Q19

Respondent skipped this question

Please provide any further feedback you may have in relation to the clarity of staff roles and responsibilities of the state agency staff you worked with in the last year.

Page 7: Professionalism

Q20

State agency staff interacted with my organization in a professional manner.

Department of Ecology

Strongly Agree

Department of Fish & Wildlife

Strongly Agree

Q21

No

Would you like to answer more questions about professionalism?

Page 8: Professionalism follow up

Q22

Respondent skipped this question

State agency staff used professional judgement rather than personal opinion to influence their work.

Q23

Respondent skipped this question

State agency staff communicated information clearly and professionally.

Q24

Respondent skipped this question

State agency staff were prepared for meetings.

Q25

Respondent skipped this question

State agency staff followed through with commitments.

Q26

Respondent skipped this question

When requested, state agency staff took the time to understand my unique situation and needs.

Q27

Respondent skipped this question

Please provide any further feedback you may have in relation to the professionalism of the state agency staff you worked with in the last year.

Page 9: Expertise

Q28

State agency staff demonstrated knowledge and experience in their area(s) of expertise.

Department of Ecology

Strongly Agree

Department of Fish & Wildlife

Strongly Agree

Q29

No

Would you like to answer more questions about expertise?

Page 10: Expertise follow up

Q30

Respondent skipped this question

State agency staff were familiar with my hydropower project(s).

Q31

Respondent skipped this question

State agency staff were knowledgeable of the content in my 401 WQ Certification(s).

Q32

Respondent skipped this question

State agency staff demonstrated an understanding of relevant statutes and regulations.

Q33

Respondent skipped this question

State agency comments and feedback on your reporting documents were clearly communicated.

Q34

Respondent skipped this question

State agency staff kept you informed about the length of time it would take to achieve milestones in the 401 WQ certification process and other state agency actions.

Q35

Respondent skipped this question

State agency staff effectively communicated the purpose for studies and information required to issue a 401 WQ Certification and other state approvals.

Q36

Respondent skipped this question

State agency staff provided the technical support and assistance necessary to implement your FERC license and 401 WQ Certification requirements.

Q37

Respondent skipped this question

Please provide any further feedback you may have in relation to the expertise of the state agency staff you worked with in the last year.

Q38

Respondent skipped this question

Please tell us if there is something the agencies did particularly well or certainly needs improvement.

Q39

Respondent skipped this question

Do you have any other questions or comments for us?

#7

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, November 07, 2023 9:16:33 AM
Last Modified: Tuesday, November 14, 2023 7:01:50 AM
Time Spent: Over a day
IP Address: 198.251.0.9

Page 2: Please provide us with some information about you. (All entries are optional).

Q1

Email

meghan.lunney@avistacorp.com; marcie.clement@avistacorp.com

Q2

Facility

Avista

Q3

In what capacity are you taking this survey?

**Management,
Biologist staff**

Page 3: Responsiveness

Q4

I was satisfied with staff response time.

Department of Ecology	Agree
Department of Fish & Wildlife	Agree

Q5

Would you like to answer more questions about Responsiveness?

Yes

Page 4: Responsiveness follow up

Q6

State agency staff were available for assistance upon request.

Department of Ecology **Agree**

Department of Fish & Wildlife **Agree**

Q7

State agency staff provided timely responses to questions related to 401 WQ Certification requirements and/or other state actions.

Department of Ecology **Agree**

Department of Fish & Wildlife **Agree**

Q8

Decisions needed from state agency staff were provided in a timely manner.

Department of Ecology **Agree**

Department of Fish & Wildlife **Agree**

Q9

State agency staff were responsive to requests to review and approve documents as needed.

Department of Ecology **Agree**

Department of Fish & Wildlife **Agree**

Q10

State agency staff worked with your organization effectively to help develop and/or implement my 401 certification requirements.

Department of Ecology **Agree**

Department of Fish & Wildlife **Agree**

Q11

State agency staff provided sufficient answers to questions related to 401 WQ Certification and other state actions.

Department of Ecology **Agree**

Department of Fish & Wildlife **Agree**

Q12

Please provide any further feedback you may have in relation to the responsiveness of state agency staff you worked with in the last year.

Very responsive with setting up multi-stakeholder mtgs, report review, and always available to discuss implementation measures.

Page 5: Clarity of staff roles and responsibilities

Q13

I know who to contact at the State agency when I have regulatory questions about my hydropower project.

Department of Ecology **Agree**

Department of Fish & Wildlife **Agree**

Q14

Yes

Would you like to answer more questions about clarity of staff roles and responsibilities?

Page 6: Clarity of staff roles and responsibilities follow up

Q15

Yes

I know which agency to contact when I have questions related to my project's regulatory requirements.

Q16

The agency point of contact provided a level of engagement necessary to complete the shared workload identified in the annual work plan.

Department of Ecology **Agree**

Department of Fish & Wildlife **Agree**

Q17

State agency staff worked collaboratively with my organization to solve problems.

Department of Ecology **Agree**

Department of Fish & Wildlife **Agree**

Q18

State agency staff worked collaboratively with each other to solve problems.

Department of Ecology	Agree
Department of Fish & Wildlife	Agree

Q19

Please provide any further feedback you may have in relation to the clarity of staff roles and responsibilities of the state agency staff you worked with in the last year.

We appreciate working with Ecology to better understand the overlap and coordination between 401 Cert leads, EAP, and TMDL implementation efforts.

Page 7: Professionalism

Q20

State agency staff interacted with my organization in a professional manner.

Department of Ecology	Agree
Department of Fish & Wildlife	Agree

Q21

Yes

Would you like to answer more questions about professionalism?

Page 8: Professionalism follow up

Q22

State agency staff used professional judgement rather than personal opinion to influence their work.

Department of Ecology	Agree
Department of Fish & Wildlife	Agree

Q23

State agency staff communicated information clearly and professionally.

Department of Ecology	Agree
Department of Fish & Wildlife	Agree

Q24

State agency staff were prepared for meetings.

Department of Ecology	Agree
Department of Fish & Wildlife	Agree

Q25

State agency staff followed through with commitments.

Department of Ecology	Agree
Department of Fish & Wildlife	Agree

Q26

When requested, state agency staff took the time to understand my unique situation and needs.

Department of Ecology	Agree
Department of Fish & Wildlife	Agree

Q27

Respondent skipped this question

Please provide any further feedback you may have in relation to the professionalism of the state agency staff you worked with in the last year.

Page 9: Expertise

Q28

State agency staff demonstrated knowledge and experience in their area(s) of expertise.

Department of Ecology	Agree
Department of Fish & Wildlife	Agree

Q29

Yes

Would you like to answer more questions about expertise?

Page 10: Expertise follow up

Q30

State agency staff were familiar with my hydropower project(s).

Department of Ecology	Agree
Department of Fish & Wildlife	Agree

Q31

State agency staff were knowledgeable of the content in my 401 WQ Certification(s).

Department of Ecology	Agree
Department of Fish & Wildlife	Agree

Q32

State agency staff demonstrated an understanding of relevant statutes and regulations.

Department of Ecology	Agree
Department of Fish & Wildlife	Agree

Q33

State agency comments and feedback on your reporting documents were clearly communicated.

Department of Ecology	Agree
Department of Fish & Wildlife	Agree

Q34

State agency staff kept you informed about the length of time it would take to achieve milestones in the 401 WQ certification process and other state agency actions.

Department of Ecology	Agree
Department of Fish & Wildlife	Agree

Q35

State agency staff effectively communicated the purpose for studies and information required to issue a 401 WQ Certification and other state approvals.

Department of Ecology	Agree
Department of Fish & Wildlife	Agree

Q36

State agency staff provided the technical support and assistance necessary to implement your FERC license and 401 WQ Certification requirements.

Department of Ecology

Agree

Department of Fish & Wildlife

Agree

Q37

Please provide any further feedback you may have in relation to the expertise of the state agency staff you worked with in the last year.

The wqs are complex and we appreciate our regulators working with us on creative tools and solutions to achieve compliance.

Q38

Respondent skipped this question

Please tell us if there is something the agencies did particularly well or certainly needs improvement.

Q39

Respondent skipped this question

Do you have any other questions or comments for us?

#8

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, December 05, 2023 4:38:17 PM
Last Modified: Tuesday, December 05, 2023 4:44:11 PM
Time Spent: 00:05:53
IP Address: 204.61.56.38

Page 2: Please provide us with some information about you. (All entries are optional).

Q1 Respondent skipped this question

Email

Q2

Facility

Baker, Snoqualmie

Q3 Engineering staff

In what capacity are you taking this survey?

Page 3: Responsiveness

Q4

I was satisfied with staff response time.

Department of Ecology **Agree**

Department of Fish & Wildlife **Agree**

Q5 No

Would you like to answer more questions about Responsiveness?

Page 4: Responsiveness follow up

Q6 Respondent skipped this question

State agency staff were available for assistance upon request.

Q7 Respondent skipped this question

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Page 5: Clarity of staff roles and responsibilities

Q13 I know who to contact at the State agency when I have regulatory questions about my hydropower project.

Department of Ecology **Strongly Agree**

Department of Fish & Wildlife **Strongly Agree**

Q14 No

Would you like to answer more questions about clarity of staff roles and responsibilities?

Page 6: Clarity of staff roles and responsibilities follow up

Q15

Respondent skipped this question

I know which agency to contact when I have questions related to my project's regulatory requirements.

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Please provide any further feedback you may have in relation to the clarity of staff roles and responsibilities of the state agency staff you worked with in the last year.

Page 7: Professionalism

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Strongly Agree

Department of Fish & Wildlife

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Q21

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Page 8: Professionalism follow up

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Page 9: Expertise

Q28

State agency staff demonstrated knowledge and experience in their area(s) of expertise.

Department of Ecology

Agree

Department of Fish & Wildlife

Agree

Q29

No

Would you like to answer more questions about expertise?

Page 10: Expertise follow up

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