

## Core Values

**Be the government you would want at your door:** PLIA is passionate about customer engagement, communication, and education and is committed to providing clear guidance and excellent service to our customers.

**Stimulate economic development:** PLIA works to restore property values, and create and preserve jobs while protecting human health and the environment.

**Making the impossible possible:** PLIA's strong culture, vision and leadership provide staff with the ability and confidence to take on any challenge in service of the people of Washington State.

**Accountable stewardship of resources:** PLIA maintains a lean and fiscally sound agency budget and we hold ourselves accountable for efficient and effective stewardship of the state's resources.

## Petroleum Storage Tank Program Updates

### Underground Storage Tank Loan and Grant Program

PLIA provides up to \$10 million per year of financial assistance to owners and operators of petroleum underground storage tanks who wish to replace or upgrade aged fuel systems, clean up past contamination caused by an underground storage tank release or upgrade infrastructure to dispense alternative fuels. PLIA partners with the Department of Health on some financial administrative portions of the program.

#### 2018 - 2019 Award Cycle

- 23 applications received
- 23 Preliminary Planning Assessments (PPA) expected to begin in October

#### 2017 - 2018 Award Cycle

- 12 applications received
- 9 projects in PPA phase
- 7 PPAs (Phase 1) completed

#### 2016 - 2017 Award Cycle

- 43 applications received
- 43 intake meetings held
- 40 PPAs completed, with project requests totaling \$40,165,264
- Estimated cost of projects with current financial offers accepted: \$7,892,693

#### 2015 Pilot Program

- Acme Fuel Company, Olympia (\$575,000)
  - Site NFA
- Genesee Energy, Seattle (\$575,000)
  - Site NFA
- Sharp's Automotive, Moxee (\$575,000)
  - Remedy Implementation for Vapor Intrusion

### Petroleum Technical Assistance Program (PTAP)

PTAP expands PLIA's technical assistance program from heating oil tanks to include qualifying petroleum sites.

#### Services include:

- Informal advice and assistance on the administrative and technical requirements of the Model Toxics Control Act (MTCA).
- Written opinions on independent remedial actions for qualifying petroleum cleanup sites.

Customers must apply to receive technical assistance and written opinions and pay a one-time program fee of \$7,500.

Customers submitting 10 or more sites to PTAP qualify for PLIA's Portfolio Management Process, which entitles the Customer to a dedicated Senior Project Manager and Technical Manager for all sites within the portfolio.

#### Program Highlights as of December 2019:

- Program Launch: January 2018
- Total sites accepted into program: 275

39 sites have completed cleanup and received No Further Action letters.

PLIA's mission is to provide an effective and efficient government funding model that helps owners and operators meet financial responsibility and environmental cleanup requirements for underground storage tanks.

### Commercial Underground Storage Tank Reinsurance Program

PLIA reinsures private insurance companies to ensure that pollution liability insurance is available and affordable across Washington. PLIA reinsures up to 80% of Washington's petroleum underground storage tank infrastructure.

As of December 2019:  
Claim payments made: \$55,170,359

Total No. of Claims Received:	601
Open Claims:	131
Closed Claims:	470

### Financial Responsibility Verification

PLIA collaborates with the Department of Licensing and the Department of Ecology to ensure that owners and operators of underground storage tanks (UST) meet the state regulations for financial responsibility.

PLIA verifies financial responsibility for regulated USTs across Washington.

## Heating Oil Program Updates

### Heating Oil Technical Assistance Program (HOTAP)

PLIA provides technical assistance to owners of heating oil tanks who are cleaning up a release from their tanks. This program is available to insured and non-insured tank owners for a one-time program fee of \$350.

#### Services include:

- Informal advice and assistance on the administrative and technical requirements of the Model Toxics Control Act (MTCA).
- Written opinions on independent remedial actions for qualifying petroleum cleanup sites.
- Opinion letters issued within 45 days.

#### As of December 2019:

Sites entered to date:	1,047
No Further Action letters issued:	586

### Heating Oil Insurance Program

PLIA insures owners of heating oil tanks up to \$60,000 to clean up contamination from a heating oil tank release. To qualify for coverage owners must register the tank prior to the release.

#### As of December 2019:

Total no. of tanks registered:	58,197
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Claim payments made through December 2019:	\$78,854,577
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Total no. of claims received:	4,823
Open claims:	666
Claims under review:	104
Denied claims:	84
Closed claims:	4,013



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